

Honolulu, HI

The National Community Survey

Report of Results
2023

Report by:



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National Research Center at Polco is a charter member of the AAPOR Transparency Initiative, providing clear disclosure of our sound and ethical survey research practices.

City and County of Honolulu

Office of the City Auditor

March 2024

Honorable City Council
Honolulu, Hawai'i

National Community Survey of Honolulu Residents (2023)

This is the 15th National Community Survey of Honolulu residents conducted for the City and County of Honolulu. The National Community Survey (NCS) is a collaborative effort between the National Research Center at Polco and the International City/County Management Association. The survey and its administration are standardized to assure high quality research methods and directly comparable results across over 600 NCS communities. Great communities are partnerships of the government, private sector, community-based organizations, and residents, all geographically connected. Additionally, an online version of the survey (open participation survey) continued to be available to all Honolulu residents, and results of that survey are reported in a separate section of the report.

This year's survey continues the single report, capturing Honolulu residents' opinions across 10 central facets of the community: Economy; Mobility; Community Design; Utilities; Safety; Natural Environment; Parks and Recreation; Health and Wellness; Education, Arts, and Culture; and Inclusivity and Engagement. The individual facets contribute to the residents' view of governance and their overall assessment of the Quality of Life within their community. Residents were also asked to respond to a set of custom questions pertaining to the City and County of Honolulu. Included in the report are tables comparing Honolulu residents' responses to all communities participating in the survey, to communities with a population of 300,000 or higher, and details of every response.

The results from this year's NCS indicate:

- Honolulu residents' perceptions of inclusivity, engagement, and community participation opportunities have increased.
- There is also increased resident concern towards emergencies and natural disasters.
- Improved ethics, accountability, and transparency in government continues to be of high importance.
- Residents continue to believe it is important to offer an attractive coordinated public transportation system.
- Honolulu residents support efforts to provide housing and shelter for the homeless population.

We hope this information is beneficial to community leaders and city policymakers, particularly as Fiscal Year 2025 budget process begins. We also welcome inputs and any suggestions for improving this report. The 2023 National Community Survey is posted on our website at <http://www.honolulu.gov/auditor>. An interactive version of report can also be accessed at the NRC/Polco site, [The NCS report on Tableau \(https://public.tableau.com/app/profile/polco.nrc/viz/TheNCSReport-HonoluluHI2023/About\)](https://public.tableau.com/app/profile/polco.nrc/viz/TheNCSReport-HonoluluHI2023/About). Additional printed copies of the report are also available upon request; please contact the Office of the City Auditor at:

City and County of Honolulu
1001 Kamokila Boulevard, Suite 216
Kapolei, HI 96707
Phone: (808) 768-3134
Email: oca@honolulu.gov

Respectfully submitted,



Arushi Kumar
City Auditor

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About The NCS™

The National Community Survey™ (The NCS™) report is about the “livability” of Honolulu. A livable community is a place that is not simply habitable, but that is desirable. It is not only where people do live, but where they want to live. The survey was developed by the experts from National Research Center at Polco.

Great communities are partnerships of the government, private sector, community-based organizations and residents, all geographically connected. The NCS captures residents’ opinions considering ten central facets of a community:

- Economy
- Mobility
- Community Design
- Utilities
- Safety
- Natural Environment
- Parks and Recreation
- Health and Wellness
- Education, Arts, and Culture
- Inclusivity and Engagement



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The report provides the opinions of a representative sample of 414 residents of the City and County of Honolulu collected from December 8th, 2023 to January 19th, 2024. The margin of error around any reported percentage is 5% for all respondents and the response rate for the 2023 survey was 14%. Survey results were weighted so that the demographic profile of respondents was representative of the demographic profile of adults in Honolulu.



How the results are reported

For the most part, the percentages presented in the following tabs represent the “percent positive.” Most commonly, the percent positive is the combination of the top two most positive response options (i.e., excellent/good, very safe/somewhat safe, etc.). On many of the questions in the survey respondents may answer “don’t know.” The proportion of respondents giving this reply is shown in the full set of responses included in the tab “Complete data.” However, these responses have been removed from the analyses presented in most of the tabs. In other words, the tables and graphs display the responses from respondents who had an opinion about a specific item.

Comparisons to benchmarks

NRC’s database of comparative resident opinion is comprised of resident perspectives gathered in surveys from over 500 communities whose residents evaluated the same kinds of topics on The National Community Survey. The comparison evaluations are from the most recent survey completed in each community in the last five years. NRC adds the latest results quickly upon survey completion, keeping the benchmark data fresh and relevant. The communities in the database represent a wide geographic and population range. In each tab, Honolulu’s results are noted as being “higher” than the benchmark, “lower” than the benchmark, or “similar” to the benchmark, meaning that the average rating given by Honolulu residents is statistically similar to or different (greater or lesser) than the benchmark. Being rated as “higher” or “lower” than the benchmark means that Honolulu’s average rating for a particular item was more than 10 points different than the benchmark. If a rating was “much higher” or “much lower,” then Honolulu’s average rating was more than 20 points different when compared to the benchmark.

The survey was administered after the COVID-19 pandemic, a time of challenge for many local governments. While we provide comparisons to national benchmarks, it is important to note that much of the benchmark data was collected prior to or during the pandemic. This may impact how your City and County’s 2023 ratings compare to other communities’ ratings from the past five years.

Trends over time

Trend data for Honolulu represent important comparison data and should be examined for improvements or declines.¹ Deviations from stable trends over time represent opportunities for understanding how local policies, programs, or public information may have affected residents’ opinions. Changes between survey years have been noted with an arrow and the percent difference. If the difference is greater than seven percentage points between the 2022 and 2023 surveys, the change is statistically significant.

1. In 2020, The NCS survey was updated to include new and refreshed items. Consequently, some of the trends may be impacted due to wording modifications that could have potentially altered the meaning of the item for the respondent.

Methods

Selecting survey recipients

All households within the City and County of Honolulu were eligible to participate in the survey. A list of all households within the zip codes serving Honolulu was purchased from Polco's mailing vendor, Go-Dog Direct, based on updated listings from the United States Postal Service. Since some of the zip codes that serve the City and County of Honolulu households may also serve addresses that lie outside of the community, the exact geographic location of each housing unit was compared to community boundaries using the most current municipal boundary file. Addresses located outside of the City and County of Honolulu boundaries were removed from the list of potential households to survey. From that list, addresses were randomly selected as survey recipients, with multi-family housing units (defined as those with a unit number) sampled at a rate of 1:1 compared to single family housing units.

An individual within each household was randomly selected using the "birthday method". The birthday method selects a person within the household by asking the "person who most recently had a birthday" to complete the questionnaire. The underlying assumption in this method is that day of birth has no relationship to the way people respond to surveys. This instruction was contained in the introduction of the survey.

Conducting the survey

The 3,000 randomly selected households received mailings beginning on December 8th, 2023 and data collection for the survey remained open for 6 weeks. The first mailing was a postcard inviting the household to participate in the survey. The next mailing contained a cover letter with instructions, the survey questionnaire, and a postage-paid return envelope. A third and final mailing was a reminder postcard reminding residents to respond, and notifying that the survey would be closing soon. All mailings included a web link to give residents the opportunity to respond to the survey online, as well as QR codes to further encourage participation. All follow-up mailings asked those who had not completed the survey to do so, and those who had already done so to refrain from completing the survey again.

About 3% of the 3,000 mailed invitations or surveys were returned because the household address was vacant or the postal service was unable to deliver the survey as addressed. Of the remaining 2,908 households that received the invitations to participate, 414 completed the survey, providing an overall response rate of 14%. The response rate was calculated using AAPOR's response rate #2 for mailed surveys of unnamed persons.²

It is customary to describe the precision of estimates made from surveys by a "level of confidence" and accompanying "confidence interval" (or margin of error). A traditional level of confidence, and the one used here, is 95%. The 95% confidence interval can be any size and quantifies the sampling error or imprecision of the survey results because some residents' opinions are relied on to estimate all residents' opinions. The margin of error for the City and County of Honolulu survey is no greater than plus or minus five percentage points around any given percent reported for all respondents (414 completed surveys).

In addition to the randomly selected "probability sample" of households, a link to an online open-participation survey was publicized by the City and County of Honolulu. The open-participation survey was identical to the random sample survey, with two small updates; it asked a question to confirm the respondent was a resident of Honolulu and also a question about where they heard about the survey. The open-participation survey was open to all city residents and became available on January 5th, 2024. The survey remained open for 2 weeks. The data presented in the following tabs exclude the open participation survey data, but a tab at the end provides the complete frequency of responses to questions by the open-participation respondents.

Analyzing the data

Responses from mailed surveys were entered into an electronic dataset using a “key and verify” method, where all responses are entered twice and compared to each other. Any discrepancies were resolved in comparison to the original survey form. Range checks as well as other forms of quality control were also performed. Responses from surveys completed on Polco were downloaded and merged with the mailed survey responses.

The demographics of the survey respondents were compared to those found in the 2020 Census and 2022 American Community Survey estimates for adults in the City and County of Honolulu. The primary objective of weighting survey data is to make the survey respondents reflective of the larger population of the community. The characteristics used for weighting were age, sex, race, Hispanic origin, housing type, and housing tenure. No adjustments were made for design effects. Weights were calculated using an iterative, multiplicative raking model known as the ANES Weighting Algorithm.³ The results of the weighting scheme for the probability sample are presented in the following table.

NRC aligns demographic labels with those used by the U.S. Census for reporting purposes, when possible. Some categories (e.g., age, race/Hispanic origin, housing type, and length of residency) are combined into smaller subgroups.

		Unweighted	Weighted	Target ⁴
Age	18-34	8%	28%	30%
	35-54	21%	32%	31%
	55+	72%	39%	39%
Hispanic origin	No, not of Hispanic, Latino/a/x, or Spanish or..	94%	91%	92%
	Yes, I consider myself to be of Hispanic, Lati..	6%	9%	8%
Housing tenure	Own	77%	59%	59%
	Rent	23%	41%	41%
Housing type	Attached	44%	53%	53%
	Detached	56%	47%	47%
Race & Hispanic origin	Not white alone	76%	81%	81%
	White alone, not Hispanic or Latino	24%	19%	19%
Sex	Man	50%	49%	50%
	Woman	50%	51%	50%
Sex/age	Man 18-34	3%	15%	16%
	Man 35-54	11%	16%	16%
	Man 55+	36%	18%	18%
	Woman 18-34	5%	14%	14%
	Woman 35-54	10%	16%	15%
	Woman 55+	35%	21%	21%

The survey datasets were analyzed using all or some of a combination of the Statistical Package for the Social Sciences (SPSS), R, Python and Tableau. For the most part, the percentages presented in the reports represent the “percent positive.” The percent positive is the combination of the top two most positive response options (i.e., excellent/good, very safe/somewhat safe, essential/very important, etc.), or, in the case of resident behaviors/participation, the percent positive represents the proportion of respondents indicating “yes” or participating in an activity at least once a month.

On many of the questions in the survey respondents may answer “don’t know.” The proportion of respondents giving this reply is shown in the full set of responses included in the tab “Complete data”. However, these responses have been removed from the analyses presented in the reports. In other words, the tables and graphs display the responses from respondents who had an opinion about a specific item.

Contact

The City and County of Honolulu funded this research. Please contact Troy Shimasaki of the City and County of Honolulu at tshimasaki@honolulu.gov if you have any questions about the survey.

Study Limitations

All public opinion research is subject to unmeasured error. While the methodologies employed for this survey were designed to minimize this error as much as possible, these other sources of potential error should be acknowledged. **Non-response error** arises when those who were selected to participate in the survey did not do so, and may have different opinions or experiences than those who did respond. **Coverage error** refers to the possibility that some respondents that should have been included in the surveyed population were not (e.g., for a general resident survey, USPS mailing lists may exclude certain types of housing units, such as multi-family buildings where mail is delivered to a common area rather than to a specific unit (though this is rare), or where mail is received at a PO box instead of the at household's physical location. Finally, **recall bias** occurs when respondents may not perfectly remember their experiences in the past year (such as participation in social or civic events), and **social desirability bias** may cause respondents to answer in ways they think cast their responses in a more favorable light.

Survey Validity

See the Polco Knowledge Base article on survey validity at <https://info.polco.us/knowledge/statistical-vali>

2. See AAPOR's Standard Definitions for more information at <https://aapor.org/standards-and-ethics/standard-definitions/>
3. Pasek, J. (2014). ANES Weighting Algorithm. Retrieved from <https://surveyinsights.org/wp-content/uploads/2014/07/Full-anesrake-paper.pdf>
4. Targets come from the 2020 Census and 2022 American Community Survey

Key Findings

Ratings for inclusivity, community engagement, and feeling informed in Honolulu are on the rise.

Resident perceptions of many aspects of inclusivity, engagement, and community participation opportunities increased notably from 2022 to 2023. About 6 in 10 survey respondents or more gave excellent or good ratings to opportunities to volunteer, to attend special events and festivals, and to participate in social events and activities, as well as to the job the community does at attracting people from diverse backgrounds, making all residents feel welcome, valuing/respecting residents from diverse backgrounds, and the openness and acceptance of the community toward people of diverse backgrounds. Roughly half of respondents gave favorable marks to overall opportunities for education, culture, and the arts, opportunities to participate in community matters, the neighborliness of Honolulu residents, and the sense of civic/community pride. Finally, regarding government performance and communication, half of residents positively rated public information services, and about one-third felt that the Honolulu government does an excellent or good job of informing residents about issues facing the community and of treating all residents fairly and with respect. It is noteworthy that virtually all of these ratings increased from the previous iteration of the survey in 2022, some by as much as 10% or more.

Some safety-related scores have improved, but resident concern toward emergencies and natural disasters has also increased.

About 4 in 10 residents positively rated the overall feeling of safety in Honolulu (a rating much lower than seen in other communities nationwide), while nearly 9 in 10 felt that this was an essential or very important area for Honolulu to focus on in the next two years. These comparative ratings of quality and importance indicate that safety remains an area of priority for residents. However, Honolulu residents were more likely in 2023 than in 2022 to report feeling safe in their neighborhoods during the day (86% very or somewhat safe) and in the downtown/commercial area during the day (54%). Ratings for fire services and ambulance/EMS services also improved year over year, with at least 7 in 10 residents giving positive ratings to each in 2023.

Conversely, decreases were noted for feeling safe from fire, flood, or natural disasters (58%) and for emergency preparedness (44%) in 2023, each of these declining 12% from the previous survey. Finally, when asked about their perception of the City and County of Honolulu's preparedness for natural disasters, about 4 in 10 felt that Honolulu was very or adequately prepared for hurricanes or tsunamis, and another 4 in 10 rated the City and County as somewhat prepared; only 2 in 10 felt that Honolulu was not at all prepared for either of these. Residents felt that Honolulu is comparatively less prepared for earthquakes (30% very or adequately prepared) or for wildfires (21%). Four in 10 respondents rated the City and County as somewhat prepared for wildfires and another 4 in 10 felt they were not at all prepared for this event. It is important to note that resident sentiments toward natural disasters and emergency preparedness in 2023 were likely significantly impacted by the wildfires in Maui, which occurred a few months before the start of data collection for this survey.

Ratings for many City and County services have improved over time.

Resident assessments for services in Honolulu in 2023 increased across a number of different facets of community livability. In addition to the services previously mentioned, respondents were more likely this year than last to give favorable scores to: garbage collection, drinking water, and public library services (about 7 in 10 excellent or good in 2023); sewer services and yard waste pick-up (6 in 10); recreation programs and classes, recreation centers and facilities, health services, affordable high-speed internet access, and recycling (roughly 5 in 10); street cleaning (3 in 10); and land use, planning, and zoning (2 in 10). Most of these ratings increased by about 10 percentage points or more since 2022.

Respondents strongly support efforts to provide off-the-streets housing and shelter for Honolulu's homeless population.

In a question unique to Honolulu's survey, residents were asked to indicate their level of support for or opposition to a number of initiatives related to Honolulu's unhoused residents over the next two years. Overwhelming support was shown for each initiative, with at least 9 in 10 survey respondents strongly or somewhat supporting the City and County keeping sidewalks and public spaces clean and sanitary for the general public (even if it requires the homeless to move so the City can clean public spaces), providing shelter space for the homeless to have a safe place to reside off the streets, gaining data on those in the homeless community who choose to live on streets/public spaces rather than shelters/permanent supportive housing to better allocate City resources, and Honolulu continuing to work with the State to provide support for the homeless who accept space off the streets coupled with support services. Purchasing additional buildings with rooms for the homeless to reside off the streets garnered a slightly lower level of support than the other initiatives (81% strongly or somewhat support).

Facets of livability

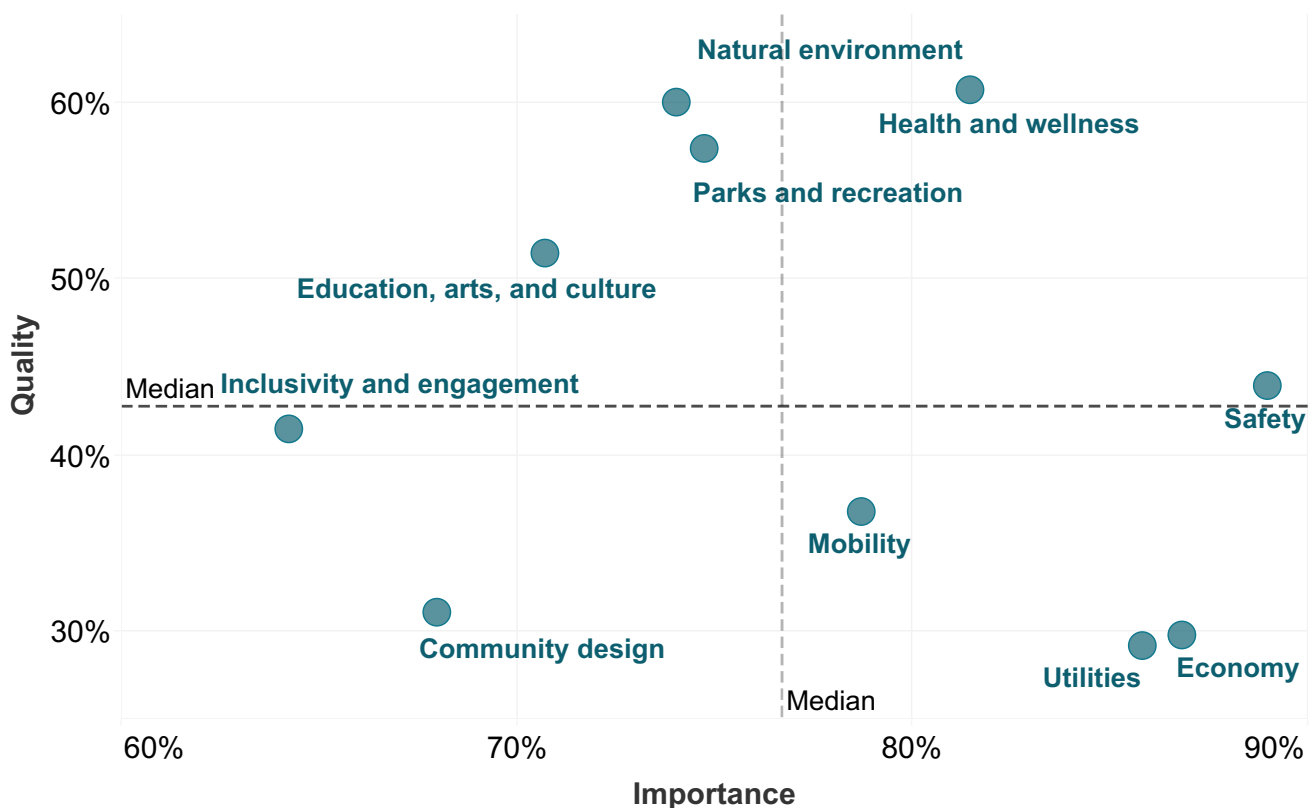
Every jurisdiction must balance limited resources while meeting resident needs and striving to optimize community livability. To this end, it is helpful to know what aspects of the community are most important to residents and which they perceive as being of higher or lower quality. It is especially helpful to know when a facet of livability is considered of high importance but rated as lower quality, as this should be a top priority to address.

Quality-Importance Matrix

To help guide City and County staff and officials with decisions on future resource allocation, resident ratings of the *importance* of facets were compared to their ratings of the *quality* of these facets. To identify the services perceived by residents to have relatively lower quality at the same time as relatively higher importance, all facets were ranked from highest perceived quality to lowest perceived quality and from highest perceived importance to lowest perceived importance. Some facets were in the top half of both lists (higher quality and higher importance); some were in the top half of one list but the bottom half of the other (higher quality and lower importance or lower quality and higher importance); and some facets were in the bottom half of both lists.

43% or more of respondents were considered of “higher quality” and those with ratings lower than 43% were considered to be of “lower quality.” Services were classified as “more important” if they were rated as essential or very important by 77% or more of respondents. Services were rated as “less important” if they received a rating of less than 77%. This classification uses the median ratings for quality and importance to divide the services in half.

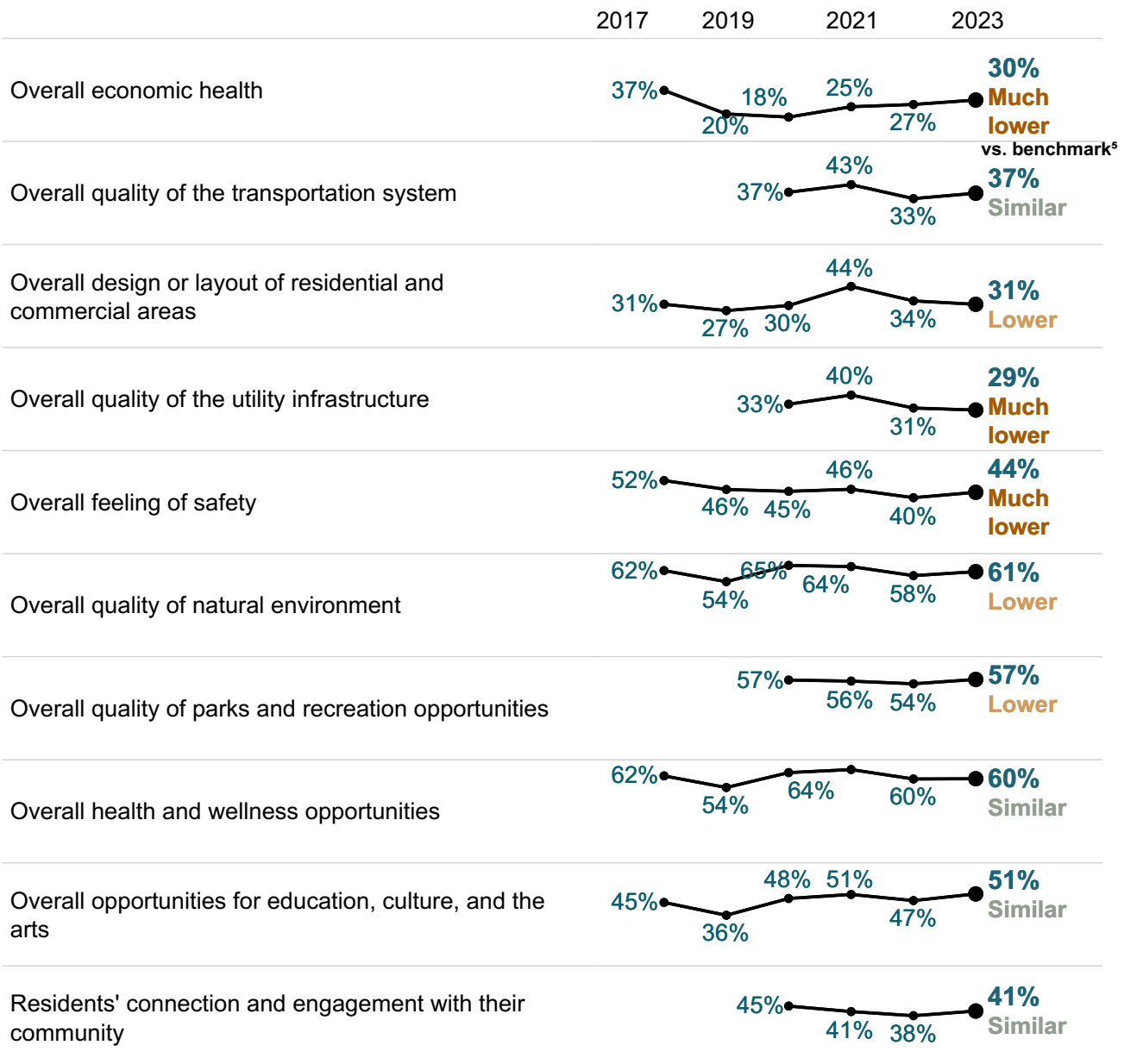
The quadrants in the figure below show which community facets were given higher or lower importance ratings (right-left) and which had higher or lower quality ratings (up-down). Facets of livability falling closer to a diagonal line from the lower left to the upper right are those where performance ratings are more commensurate with resident priorities. Facets scoring closest to the lower right hand corner of the matrix (higher in importance and lower in quality) are those that may warrant further investigation to see if changes to their delivery are necessary to improve their performance. This is the key part of this chart on which to focus. Facets falling in the top left hand corner of the chart (lower in importance but higher in quality) are areas where performance may outscore resident priorities, and may be a consideration for lower resource allocation.



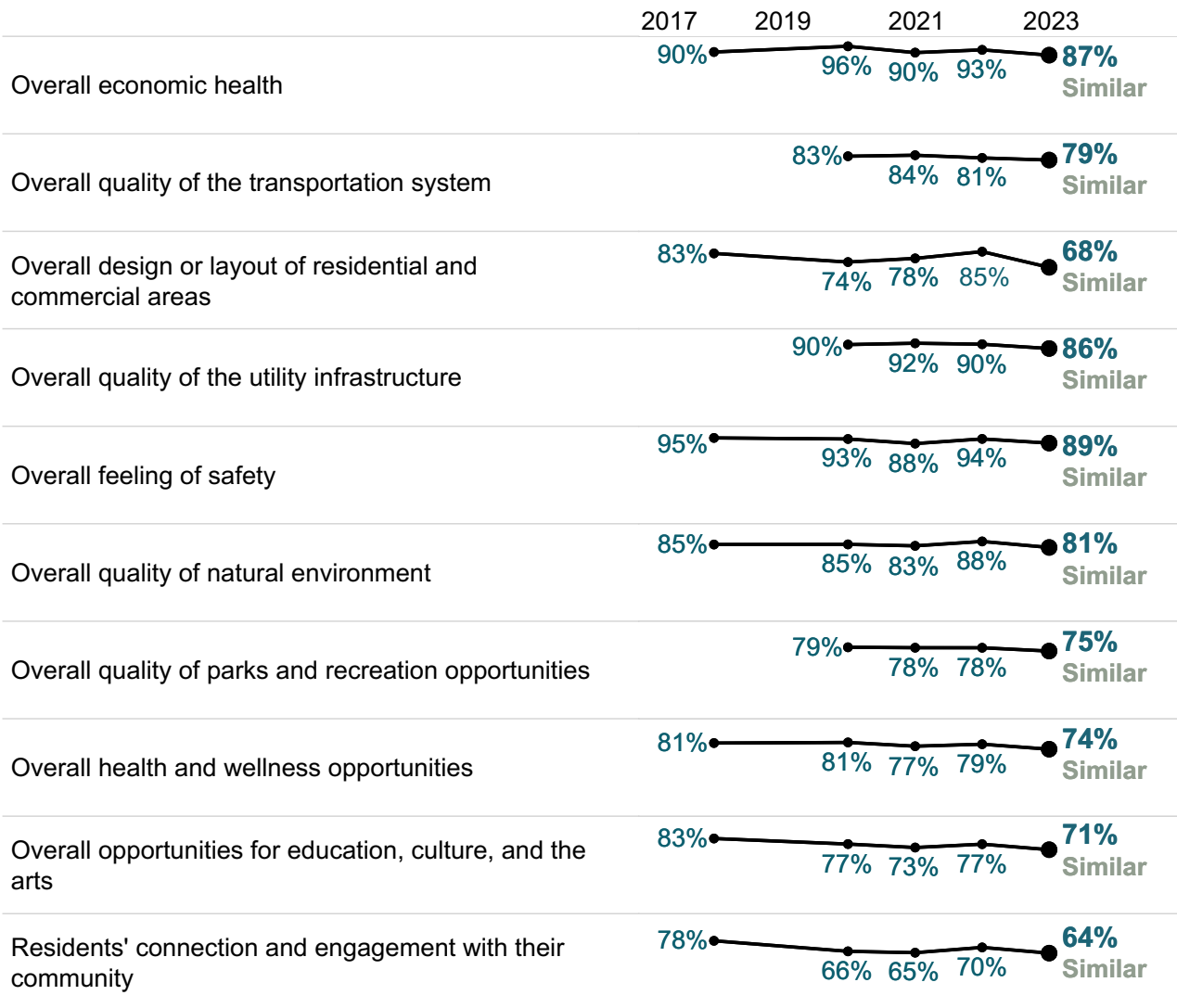
Quality and Importance by the Numbers

The charts below show the proportion of residents who rated the community facets positively for quality and the priority (importance) placed on each. Also displayed is whether local ratings were lower, similar, or higher than communities across the country (the national benchmark).

Please rate each of the following characteristics as they relate to Honolulu as a whole.
 (% excellent or good)



Please rate how important, if at all, you think it is for the Honolulu community to focus on each of the following in the coming two years.
 (% essential or very important)



5. Comparison to the national benchmark is shown. If no comparison is available, this is left blank.

Quality of Life

Measuring community livability starts with assessing the quality of life of those who live there, and ensuring that the community is attractive, accessible, and welcoming to all.



Please rate each of the following aspects of quality of life in Honolulu.
(% excellent or good)



Please indicate how likely or unlikely you are to do each of the following.
(% very or somewhat likely)



Please rate each of the following in the Honolulu community.
(% excellent or good)



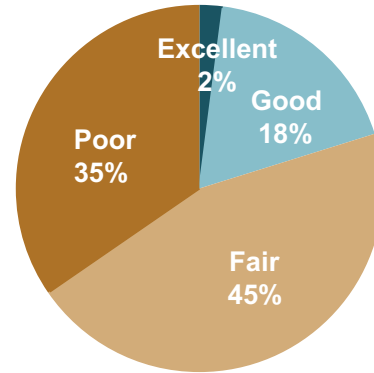
6. Comparison to the national benchmark is shown. If no comparison is available, this is left blank.



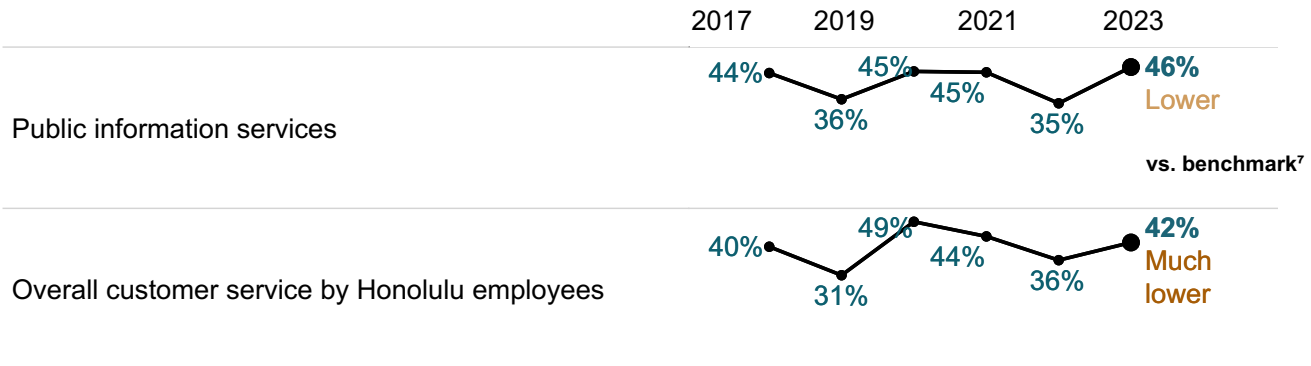
Governance

Strong local governments produce results that meet the needs of residents while making the best use of available resources, and are responsive to the present and future needs of the community as a whole.

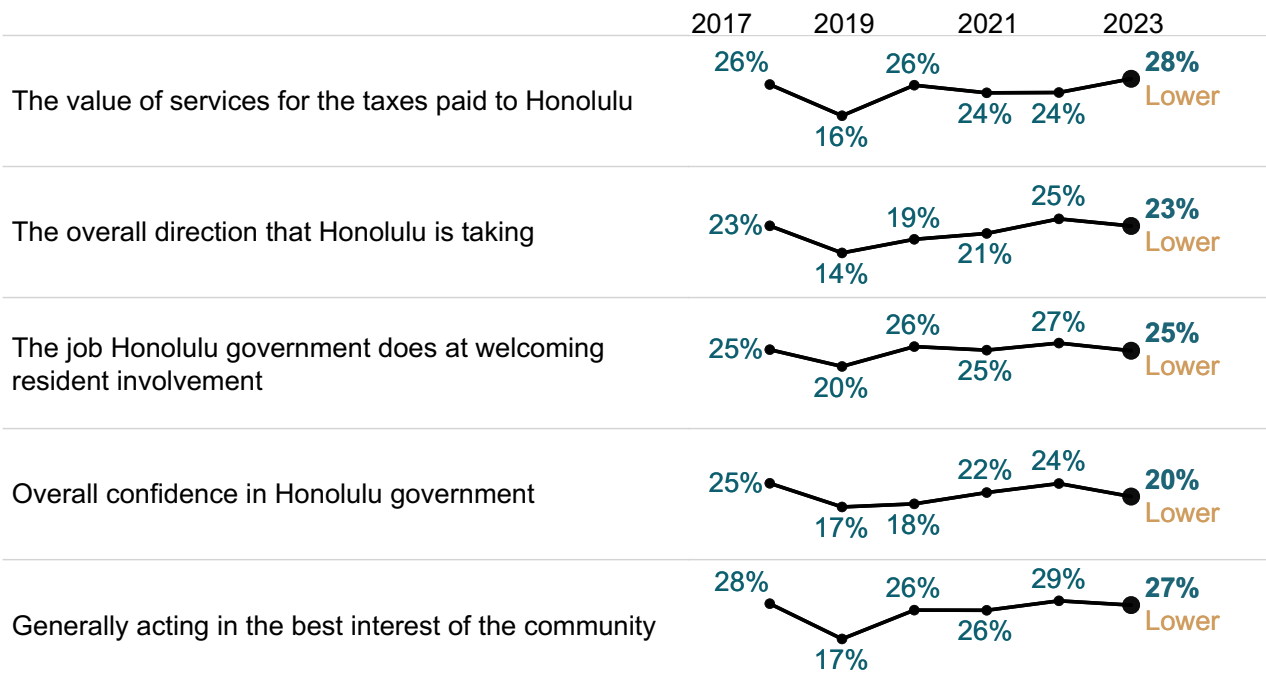
Overall confidence in Honolulu government, 2023

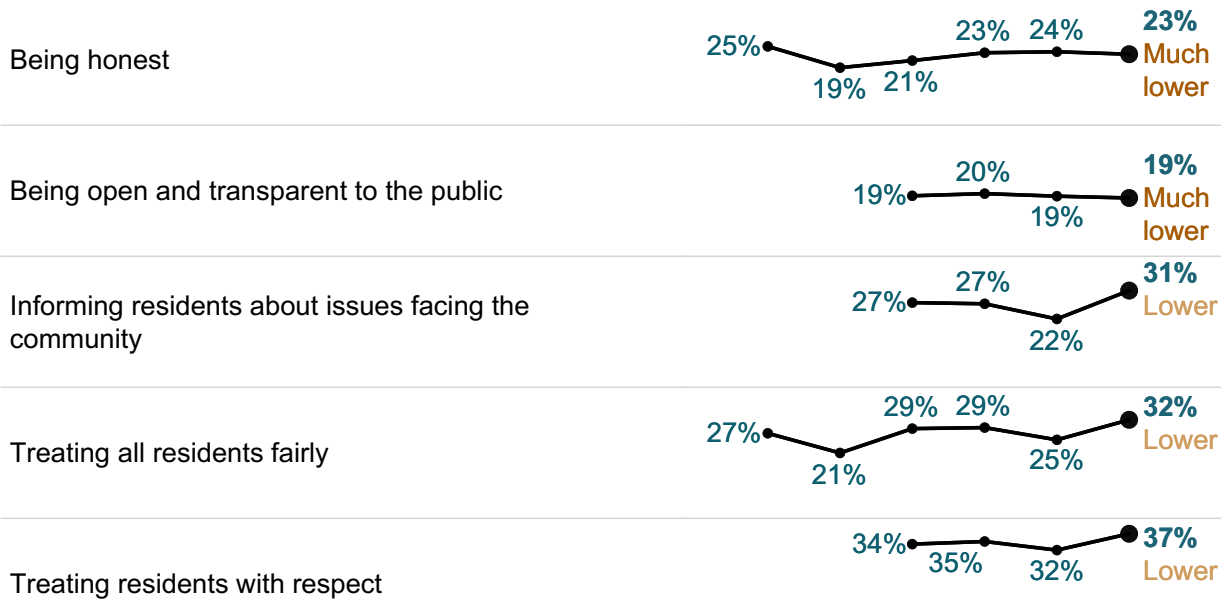


Please rate the quality of each of the following services in Honolulu.
(% excellent or good)



Please rate the following categories of Honolulu Government performance
(% excellent or good)





**Overall, how would you rate the quality of the services provided by each of the following?
(% excellent or good)**



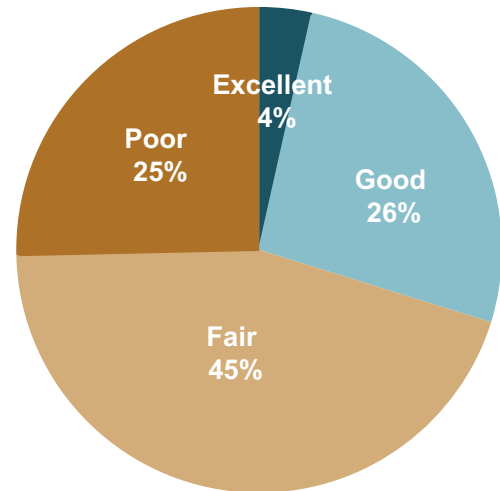
7. Comparison to the national benchmark is shown. If no comparison is available, this is left blank.



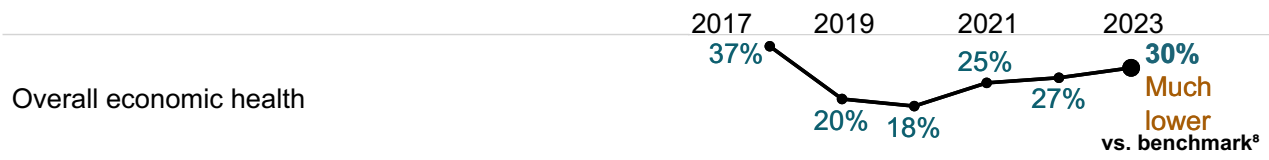
Overall economic health of Honolulu, 2023

Economy

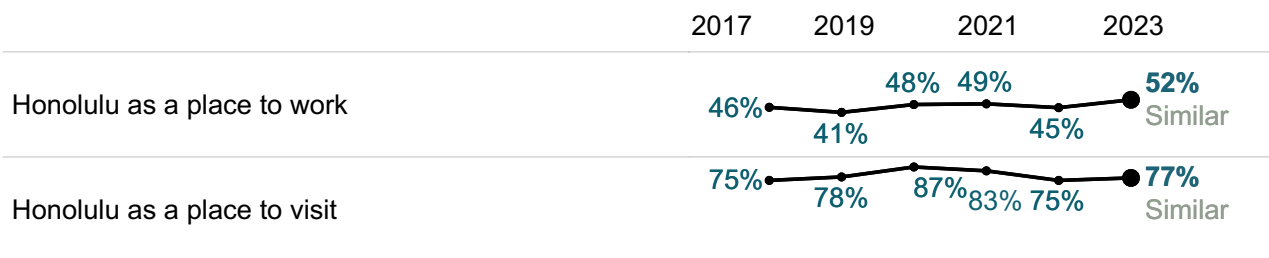
Local governments work together with private and nonprofit businesses, and with the community at large, to foster sustainable growth, create jobs, and promote a thriving local economy.



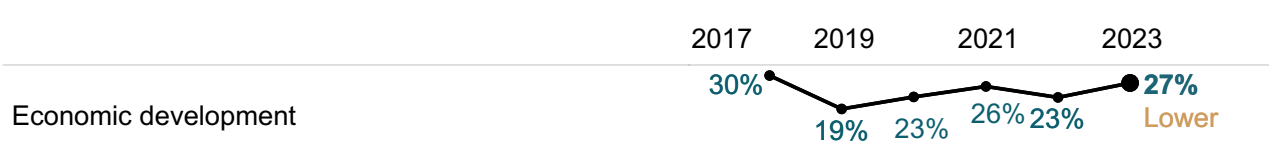
Please rate each of the following characteristics as they relate to Honolulu as a whole (% excellent or good)



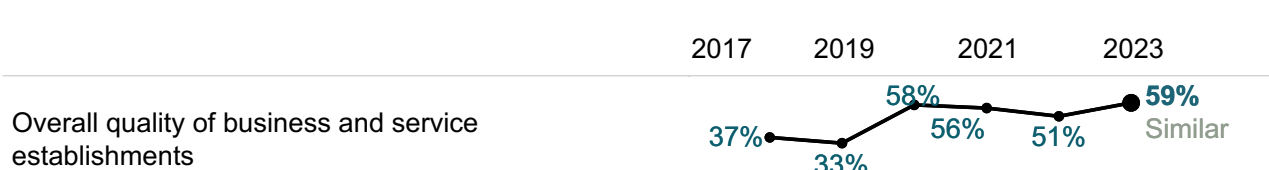
Please rate each of the following aspects of quality of life in Honolulu. (% excellent or good)

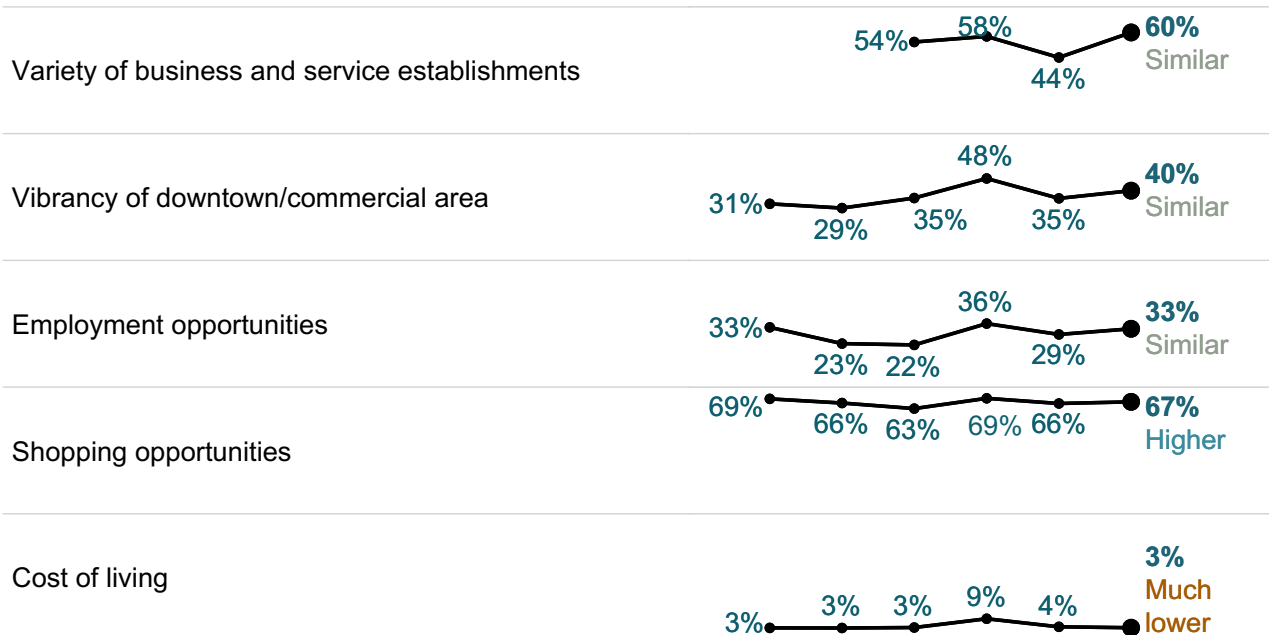


Please rate the quality of each of the following services in Honolulu. (% excellent or good)

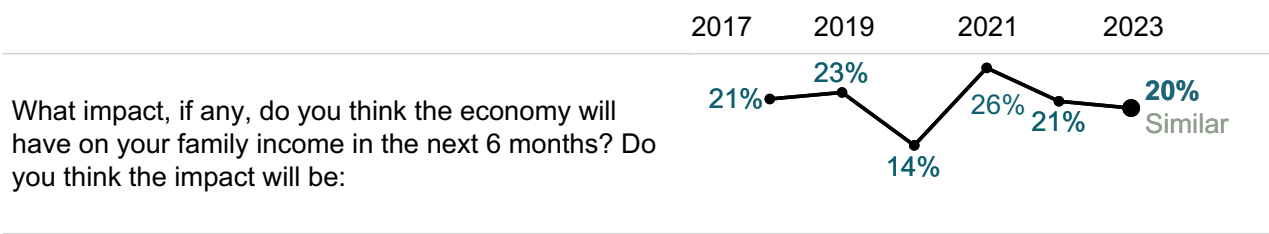


Please also rate each of the following in the Honolulu community. (% excellent or good)





What impact, if any, do you think the economy will have on your family income in the next 6 months? Do you think the impact will be:
 (% very or somewhat positive)

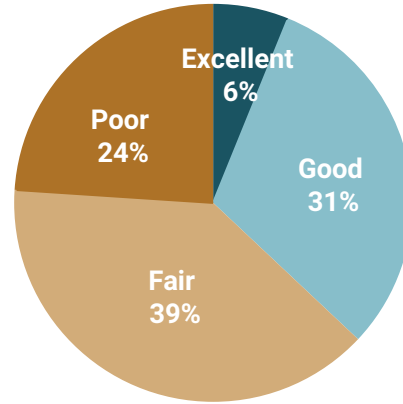


8. Comparison to the national benchmark is shown. If no comparison is available, this is left blank.

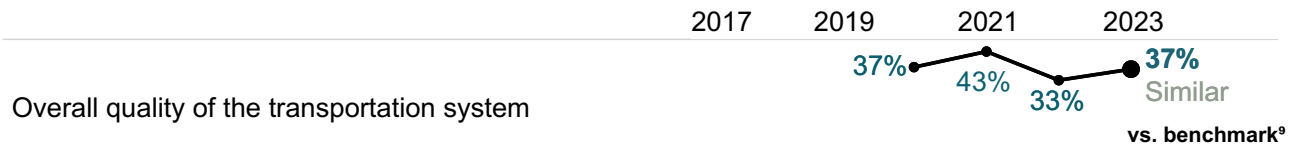
Overall quality of the transportation system in Honolulu, 2023

Mobility

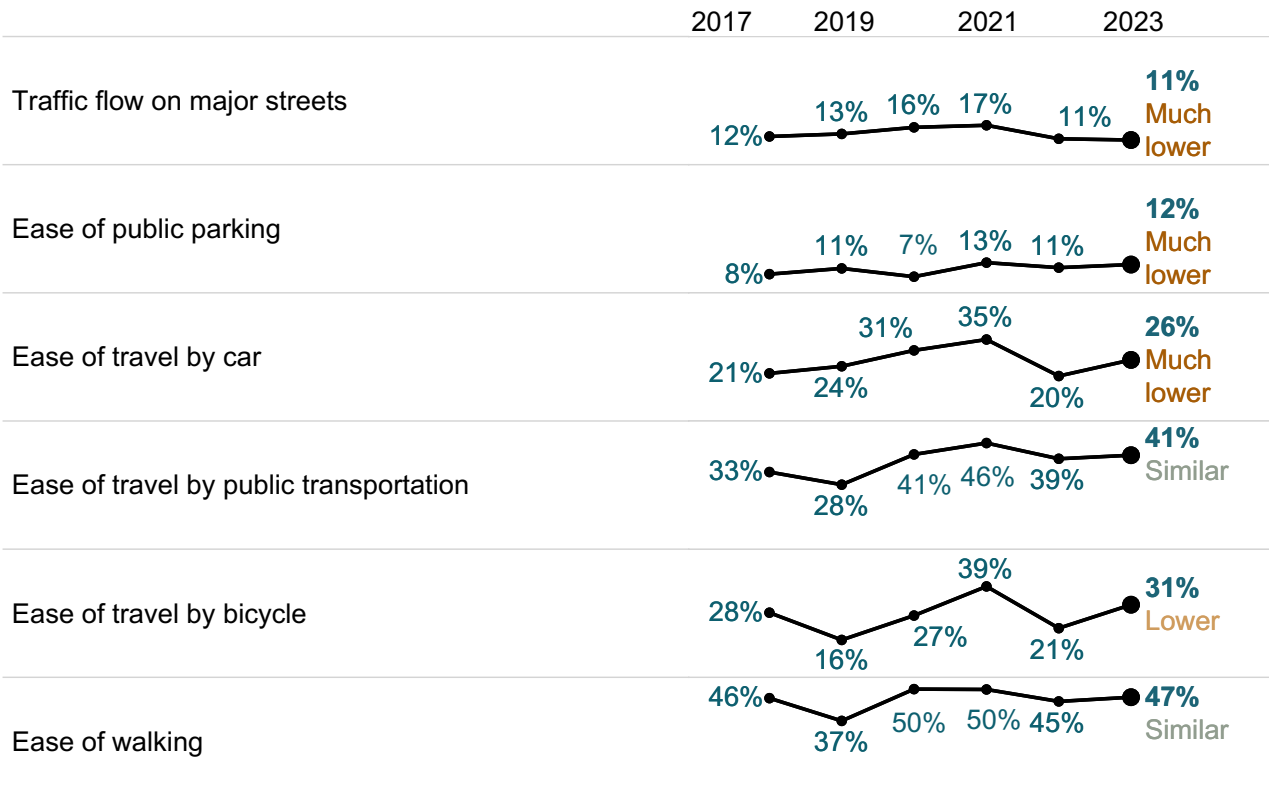
The ease with which residents can move about their communities, whether for commuting, leisure, or recreation, plays a major role in the quality of life for all who live, work, and play in the community.



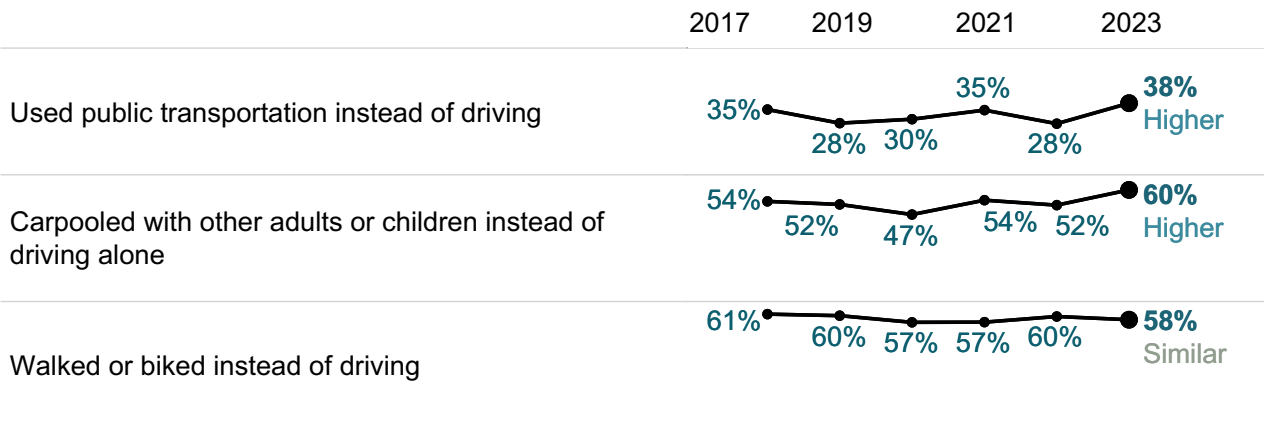
Please rate each of the following characteristics as they relate to Honolulu as a whole. (% excellent or good)



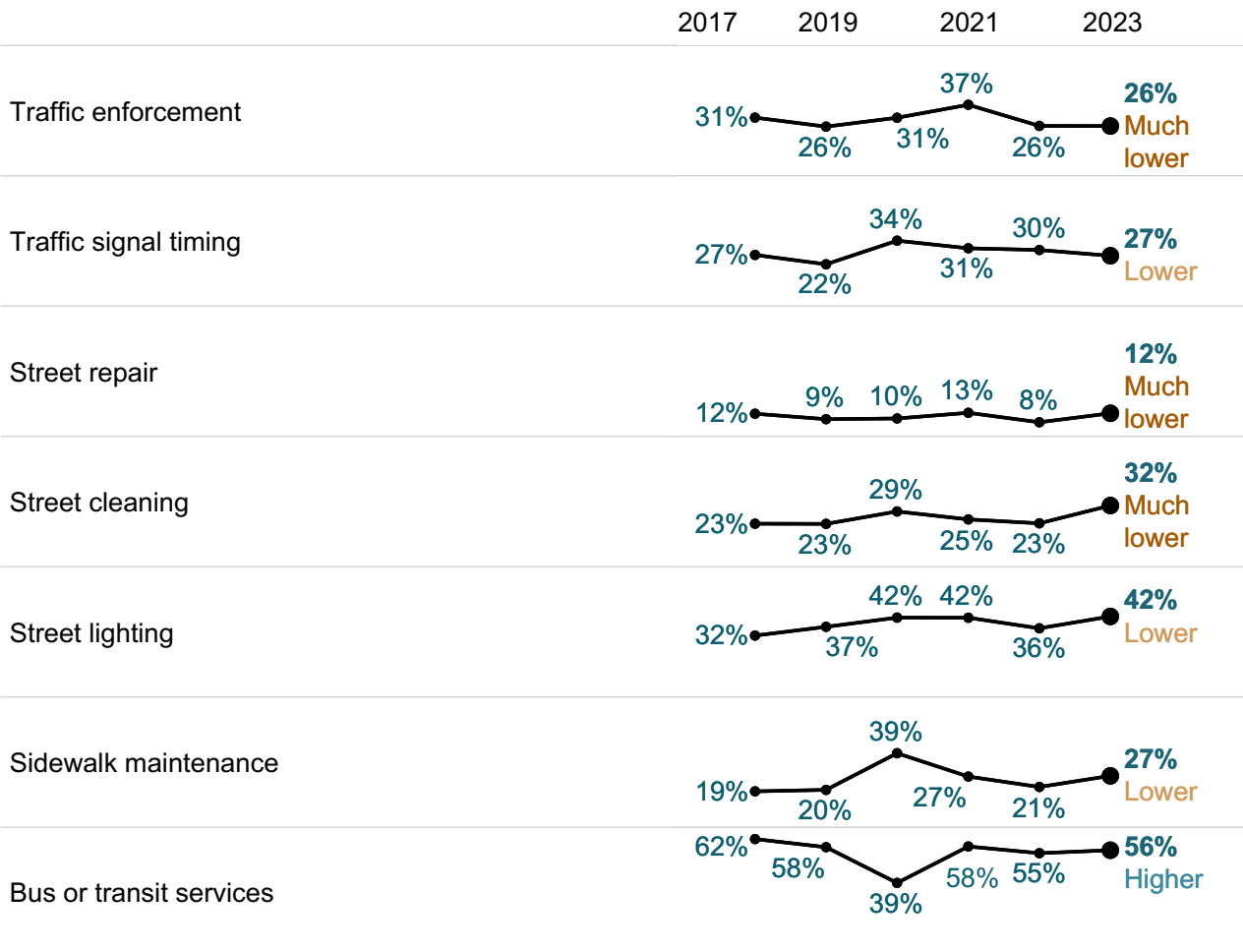
Please also rate each of the following in the Honolulu community. (% excellent or good)



Please indicate whether or not you have done each of the following in the last 12 months.
 (% yes)



Please rate the quality of each of the following services in Honolulu.
 (% excellent or good)

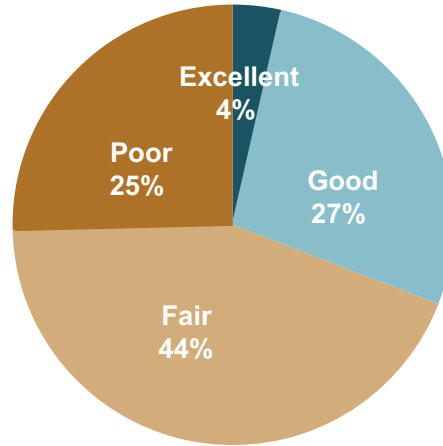


9. Comparison to the national benchmark is shown. If no comparison is available, this is left blank.

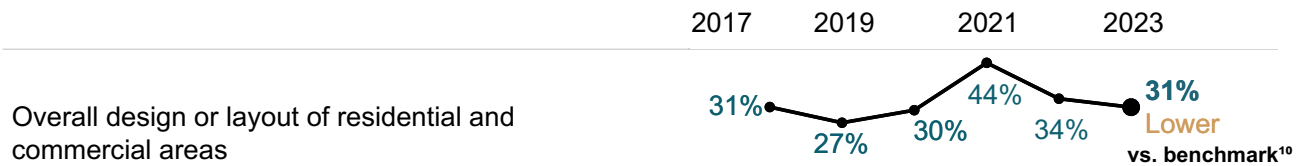
Overall design or layout of Honolulu's residential and commercial areas, 2023

Community Design

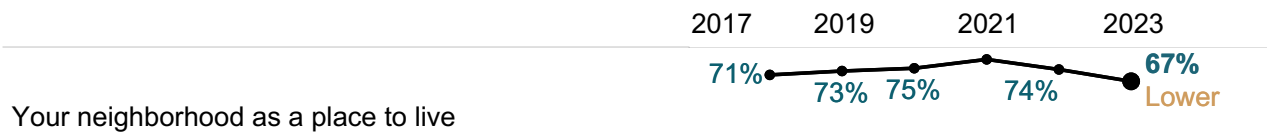
A well-designed community enhances the quality of life for its residents by encouraging smart land use and zoning, ensuring that affordable housing is accessible to all, and providing access to parks and other green spaces.



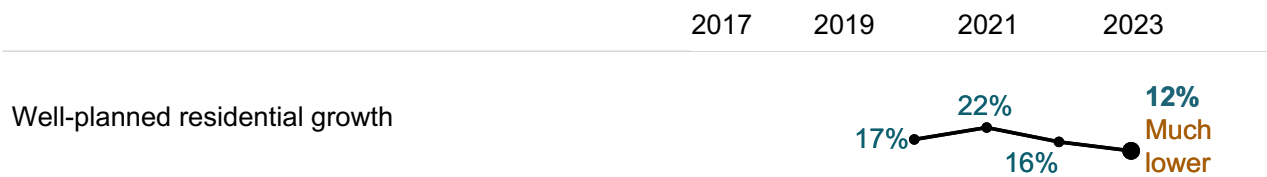
Please rate each of the following characteristics as they relate to Honolulu as a whole.
(% excellent or good)

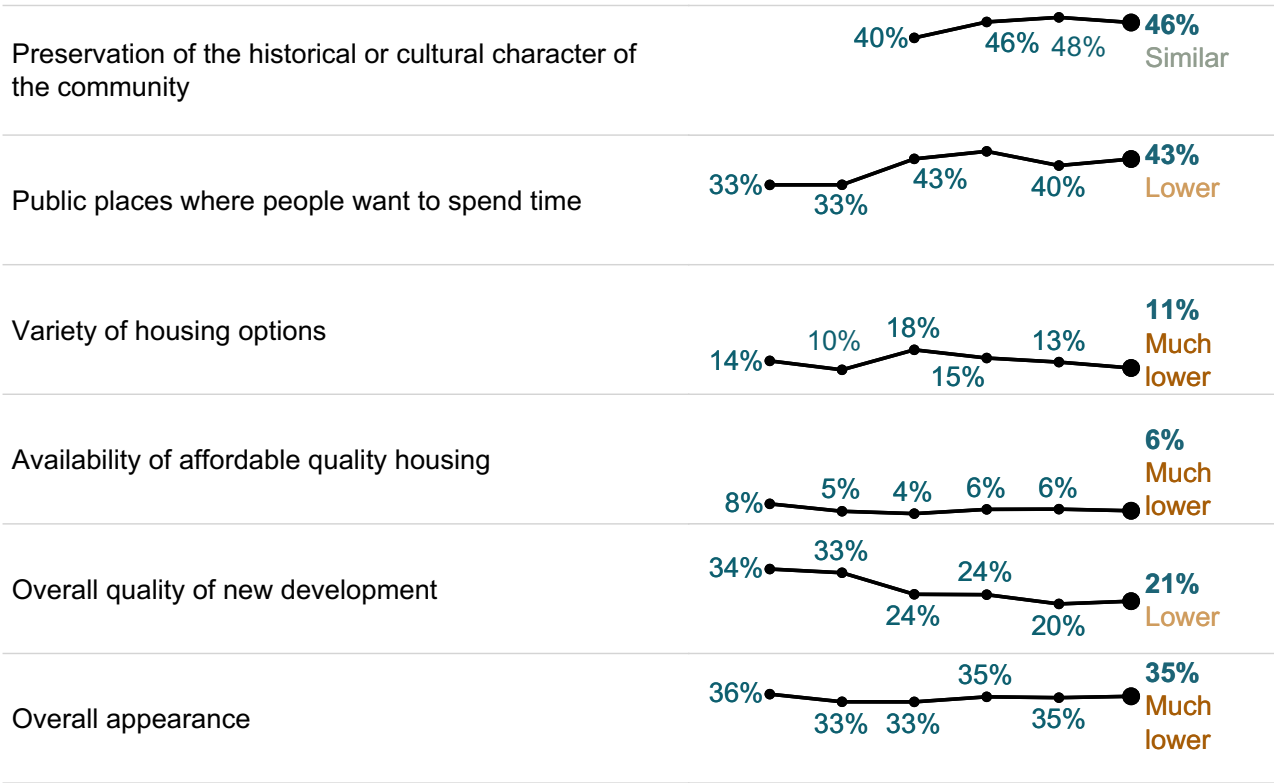


Please rate each of the following aspects of quality of life in Honolulu.
(% excellent or good)



Please also rate each of the following in the Honolulu community.
(% excellent or good)





**Please rate the quality of each of the following services in Honolulu.
(% excellent or good)**



10. Comparison to the national benchmark is shown. If no comparison is available, this is left blank.

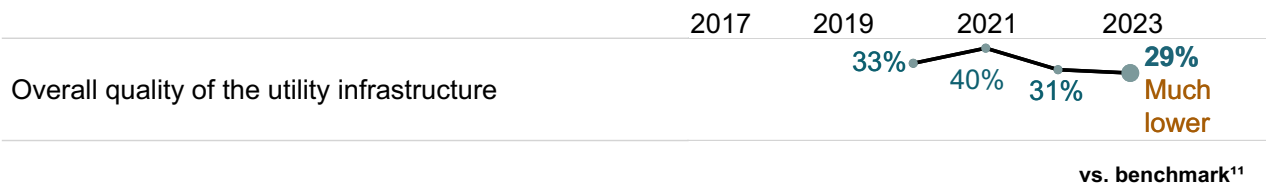
Overall quality of the utility infrastructure in Honolulu, 2023

Utilities

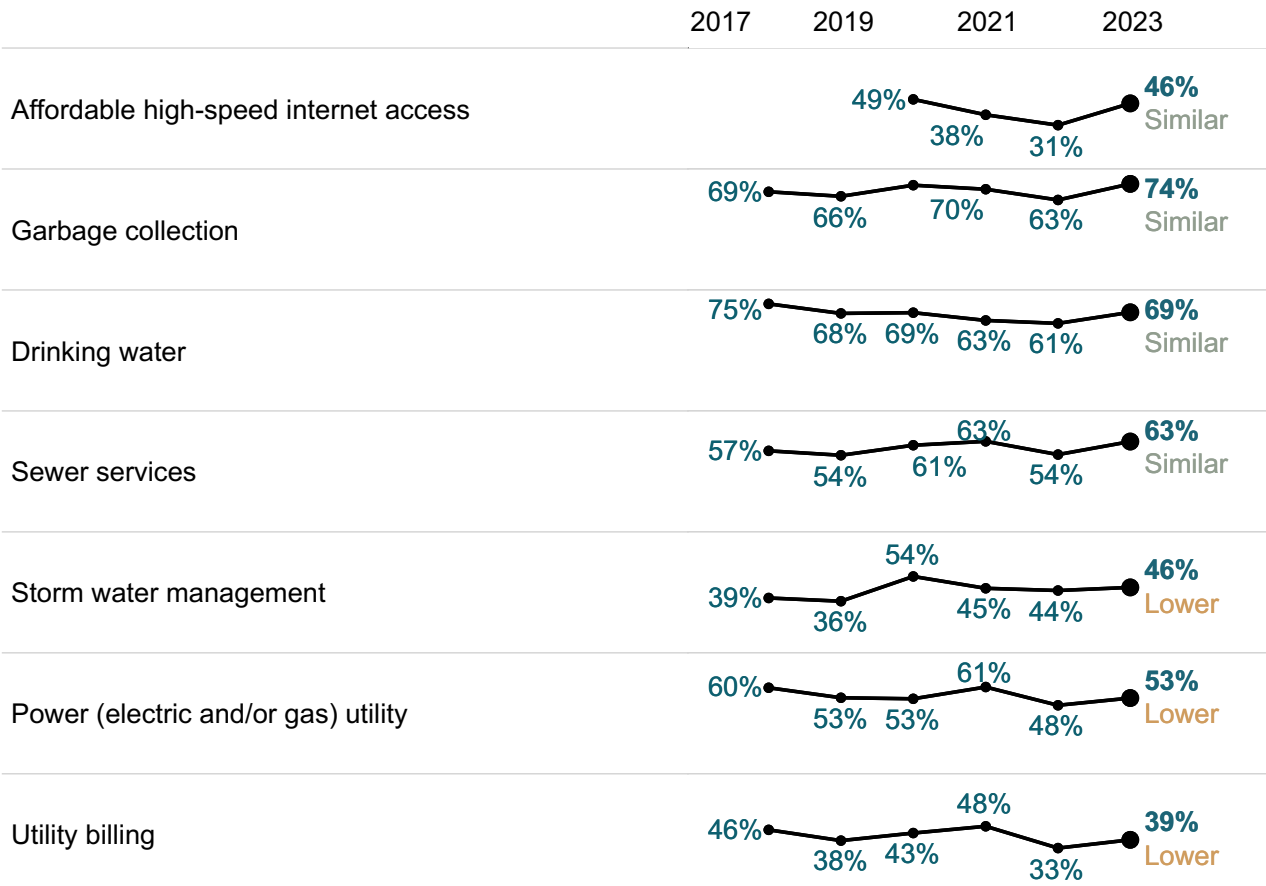
Services such as water, gas, electricity, and internet access play a vital role in ensuring the physical and economic health and well-being of the communities they serve.



Please rate each of the following characteristics as they relate to Honolulu as a whole.
(% excellent or good)



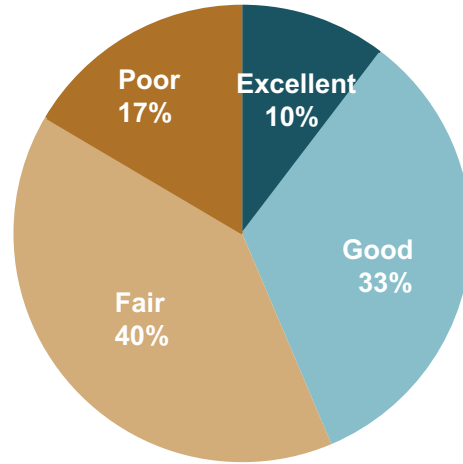
Please rate the quality of each of the following services in Honolulu.
(% excellent or good)



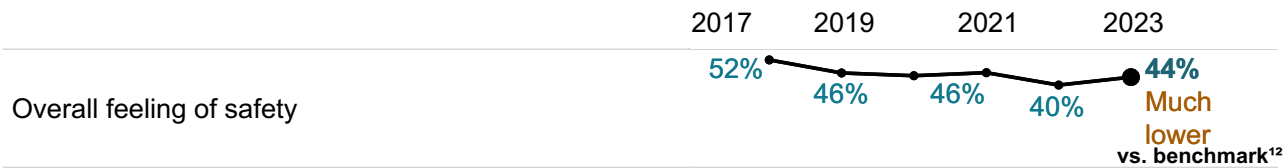
Overall feeling of safety in Honolulu, 2023

Safety

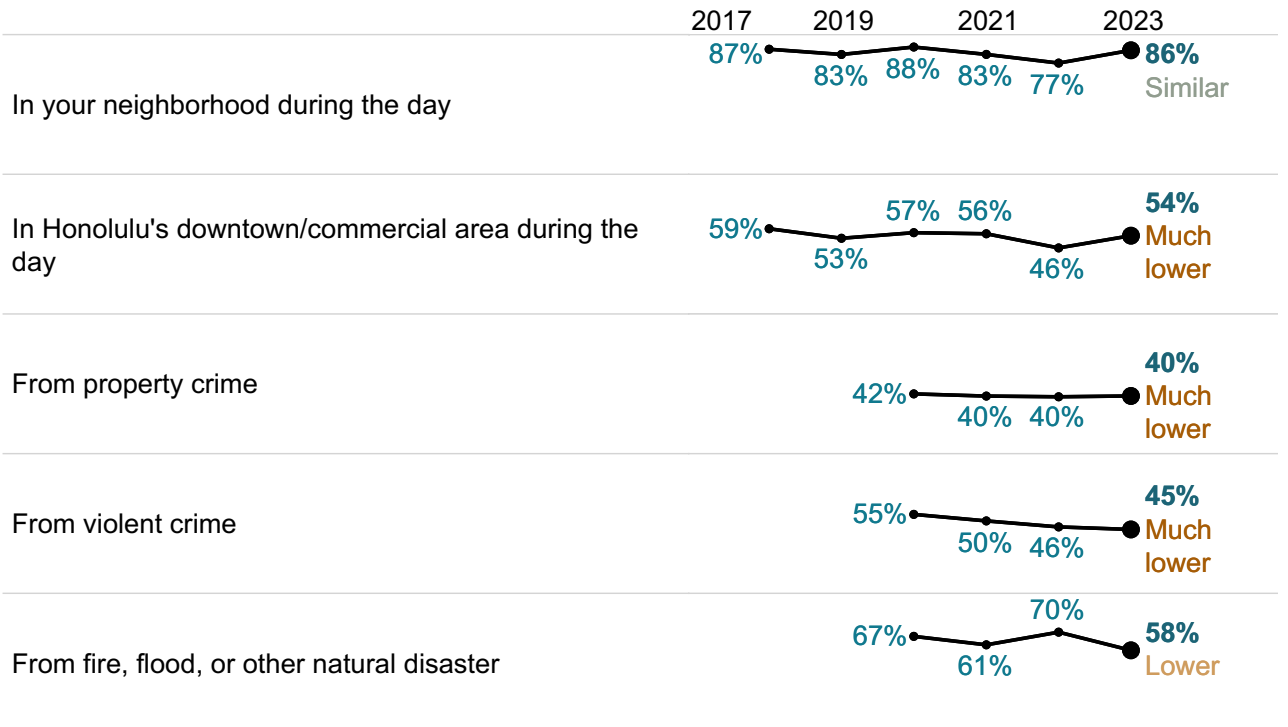
Public safety is often the most important task facing local governments. All residents should feel safe and secure in their neighborhoods and in the greater community, and providing robust safety-related services is essential to residents' quality of life.



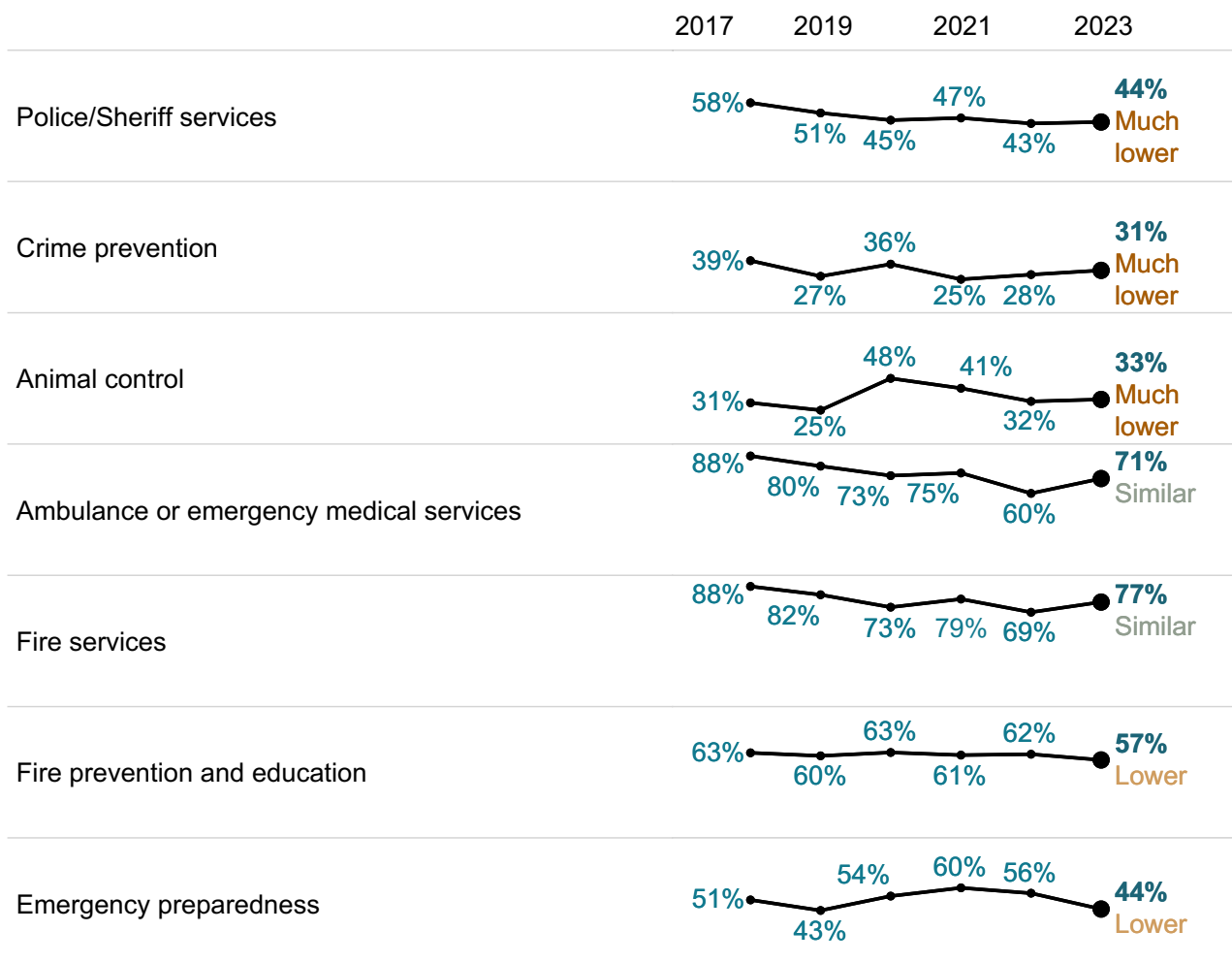
Please rate each of the following characteristics as they relate to Honolulu as a whole.
(% excellent or good)



Please rate how safe or unsafe you feel:
(% very or somewhat safe)



Please rate the quality of each of the following services in Honolulu.
 (% excellent or good)

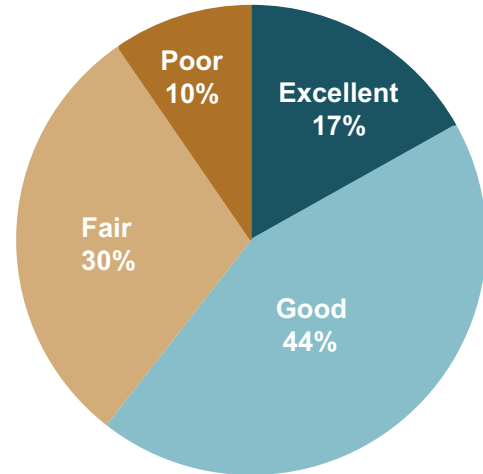


12. Comparison to the national benchmark is shown. If no comparison is available, this is left blank.

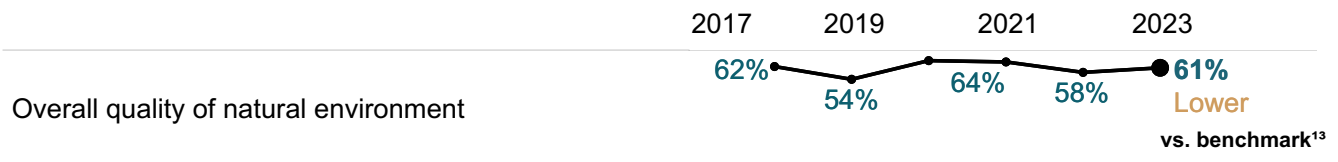
Overall quality of natural environment in Honolulu, 2023

Natural Environment

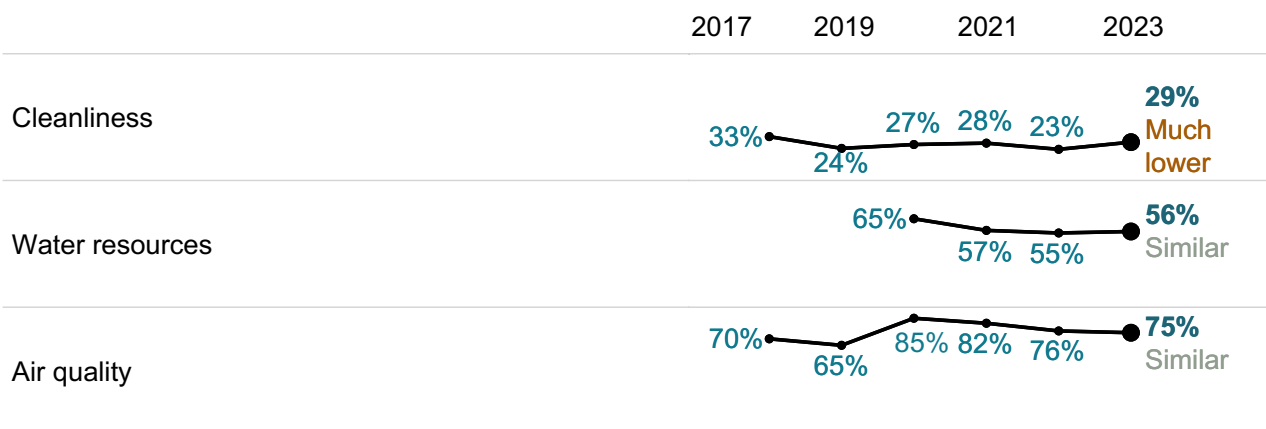
The natural environment plays a vital role in the health and well-being of residents. The natural spaces in which residents live and experience their communities has a direct and profound effect on quality of life.



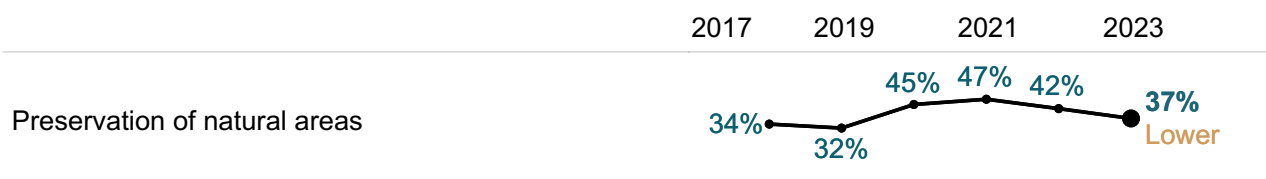
Please rate each of the following characteristics as they relate to Honolulu as a whole. (% excellent or good)

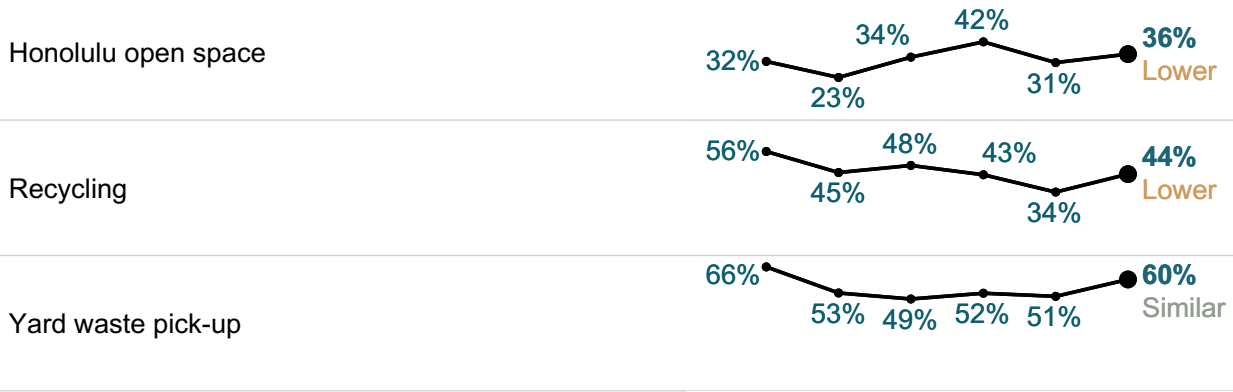


Please also rate each of the following in the Honolulu community. (% excellent or good)



Please rate the quality of each of the following services in Honolulu. (% excellent or good)





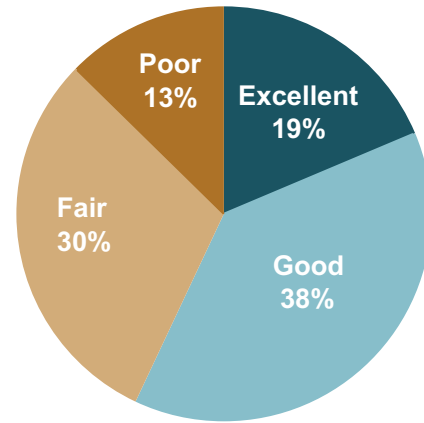
13. Comparison to the national benchmark is shown. If no comparison is available, this is left blank.

Overall quality of parks and recreation opportunities, 2023

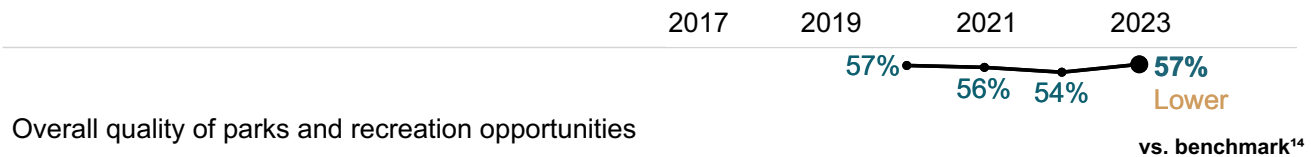
Parks and Recreation

"There are no communities that pride themselves on their quality of life, promote themselves as a desirable location for businesses to relocate, or maintain that they are environmental stewards of their natural resources, without such communities having a robust, active system of parks and recreation programs for public use and enjoyment."

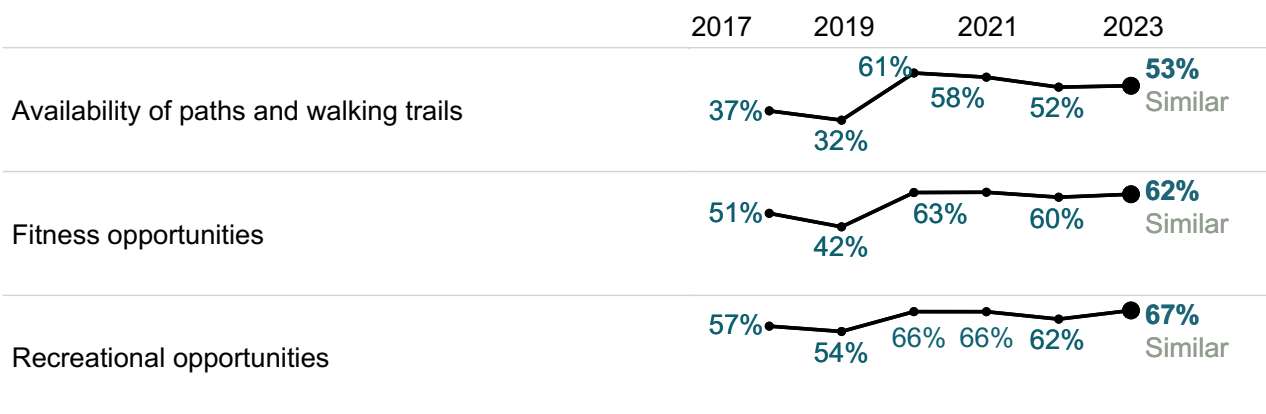
- National Recreation and Park Association



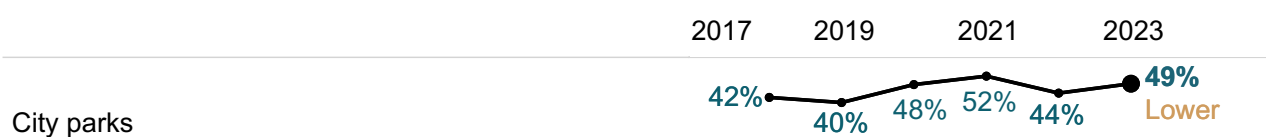
Please rate each of the following characteristics as they relate to Honolulu as a whole.
(% excellent or good)

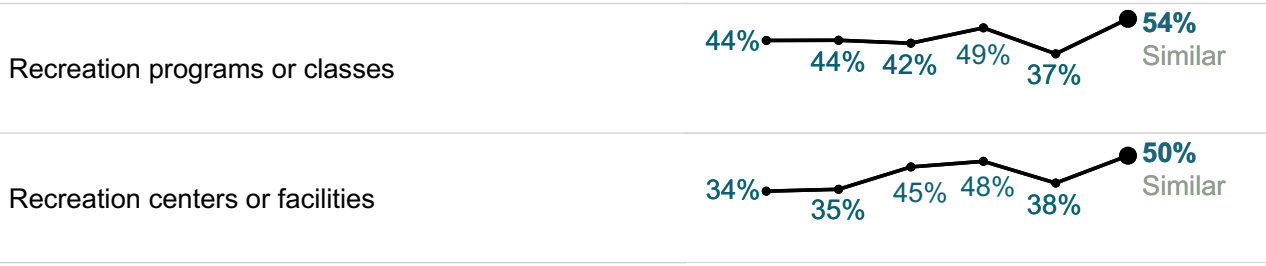


Please also rate each of the following in the Honolulu community.
(% excellent or good)



Please rate the quality of each of the following services in Honolulu.
(% excellent or good)





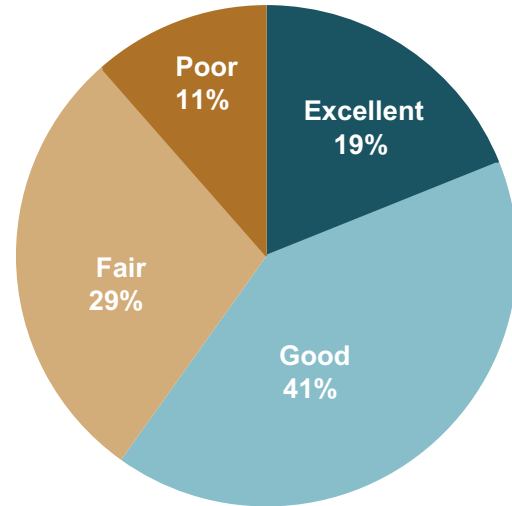
14. Comparison to the national benchmark is shown. If no comparison is available, this is left blank.

Overall health and wellness opportunities in Honolulu, 2023

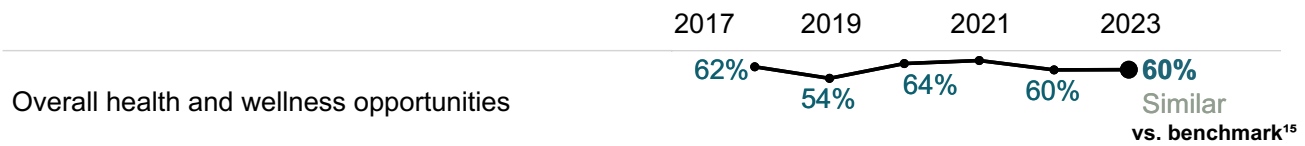


Health and Wellness

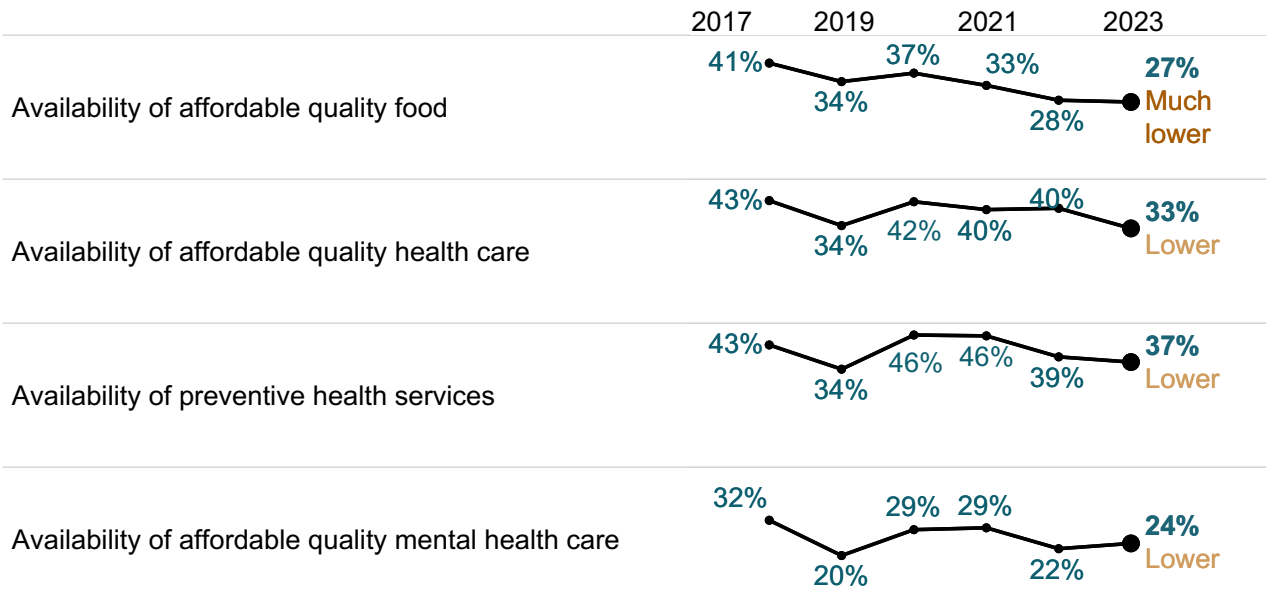
The characteristics of and amenities available in the communities in which people live has a direct impact on the health and wellness of residents, and thus, on their quality of life overall.



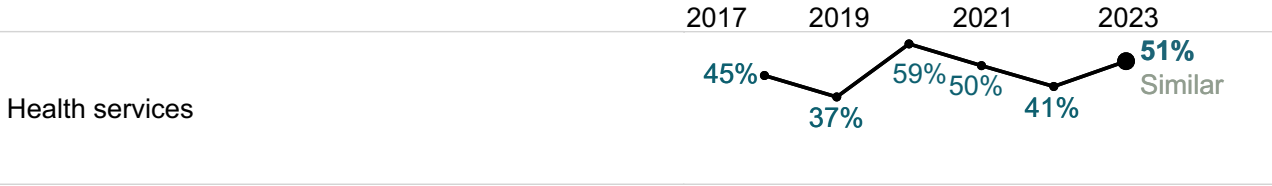
Please rate each of the following characteristics as they relate to Honolulu as a whole.
(% excellent or good)



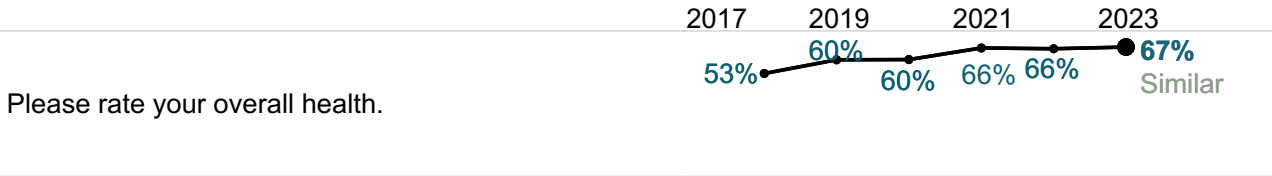
Please also rate each of the following in the Honolulu community.
(% excellent or good)



Please rate the quality of each of the following services in Honolulu.
(% excellent or good)



Please rate your overall health.
(% excellent or very good)



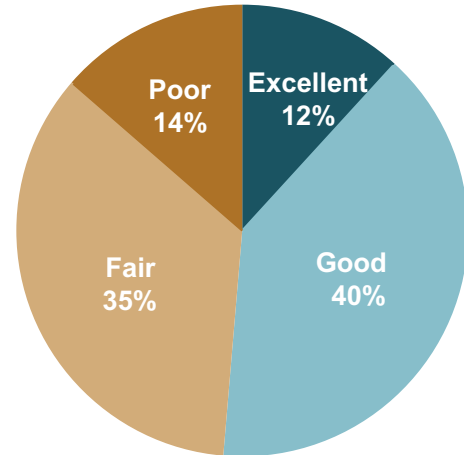
15. Comparison to the national benchmark is shown. If no comparison is available, this is left blank.



Overall opportunities for education, culture and the arts, 2023

Education, Arts, and Culture

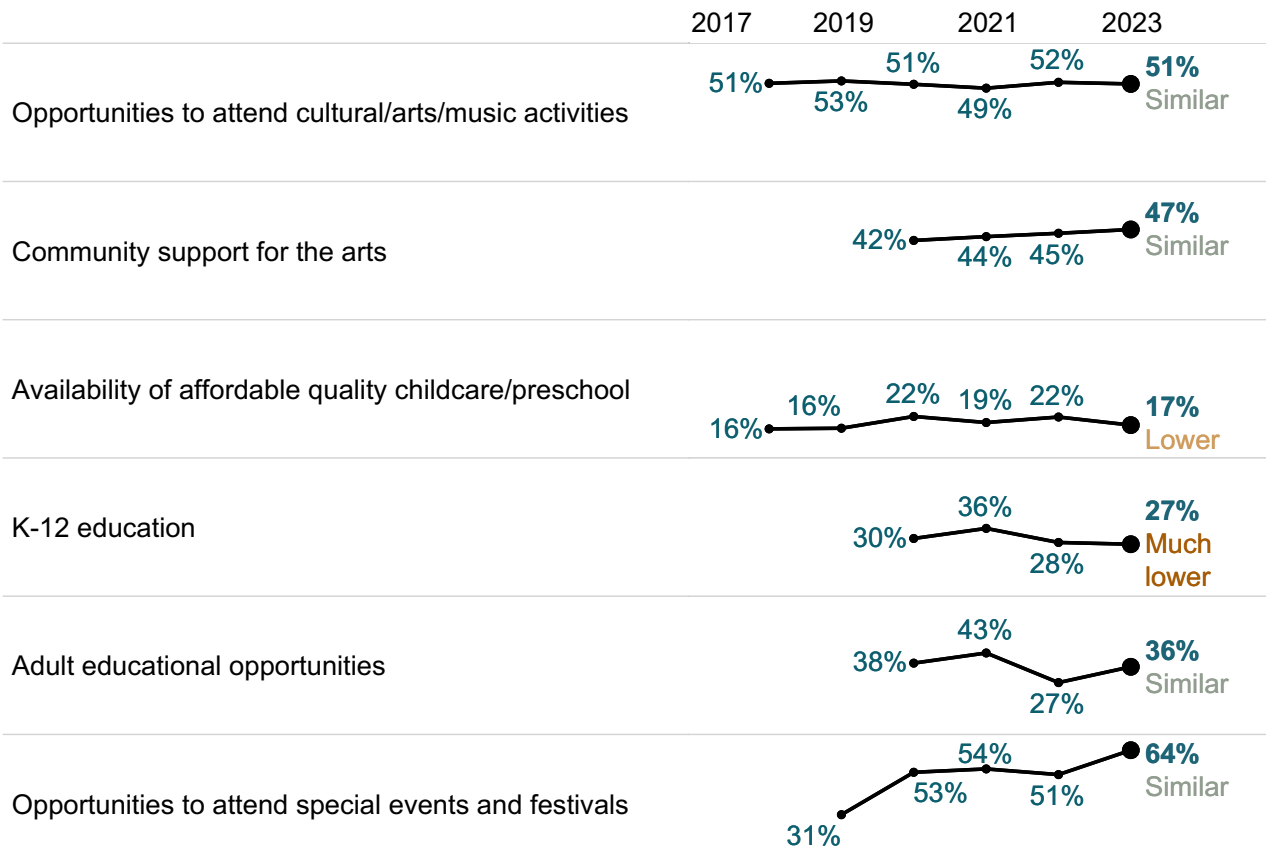
Participation in the arts, in educational opportunities, and in cultural activities is linked to increased civic engagement, greater social tolerance, and enhanced enjoyment of the local community.



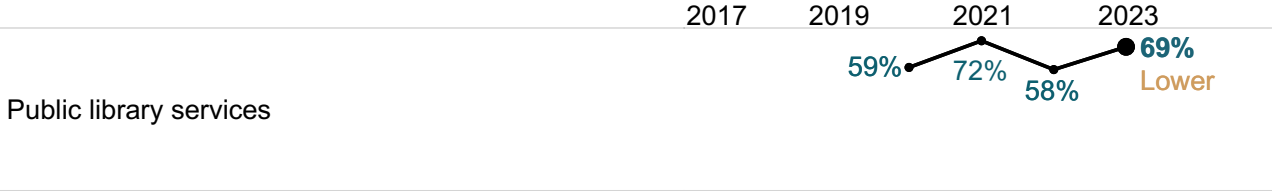
Please rate each of the following characteristics as they relate to Honolulu as a whole. (% excellent or good)



Please also rate each of the following in the Honolulu community. (% excellent or good)



Please rate the quality of each of the following services in Honolulu.
(% excellent or good)

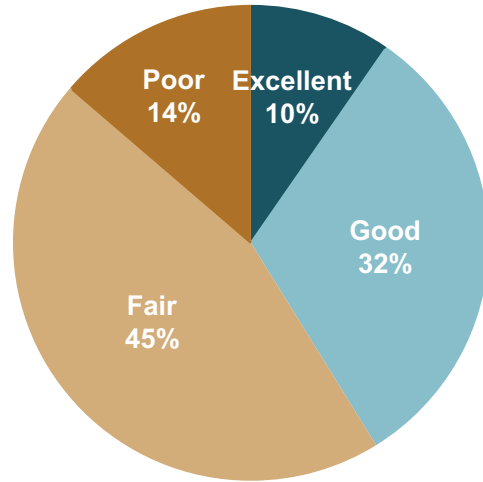


10. Comparison to the national benchmark is shown. If no comparison is available, this is left blank.

Residents' connection and engagement with their community, 2023

Inclusivity and Engagement

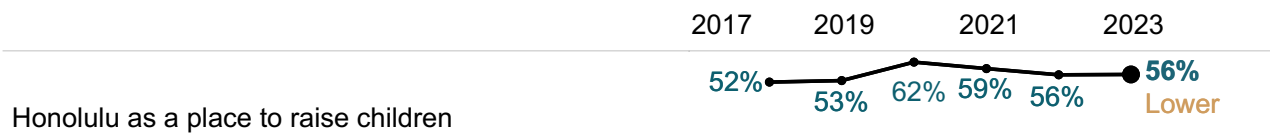
Inclusivity refers to a cultural and environmental feeling of belonging; residents who feel invited to participate within their communities feel more included, involved, and engaged than those who do not.



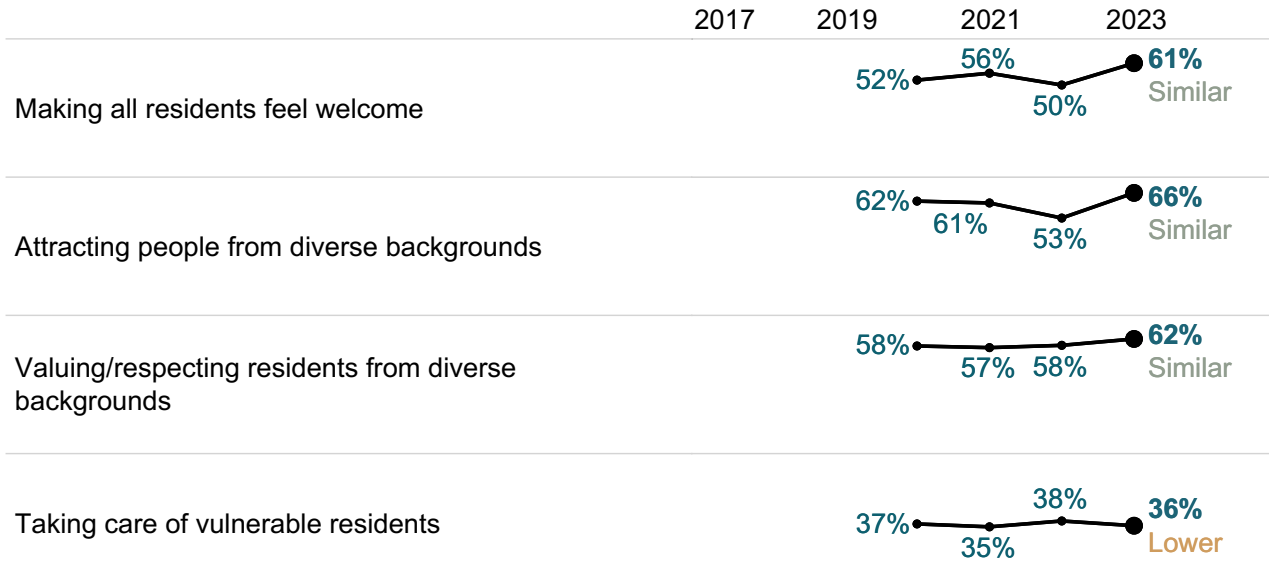
Please rate each of the following characteristics as they relate to Honolulu as a whole. (% excellent or good)



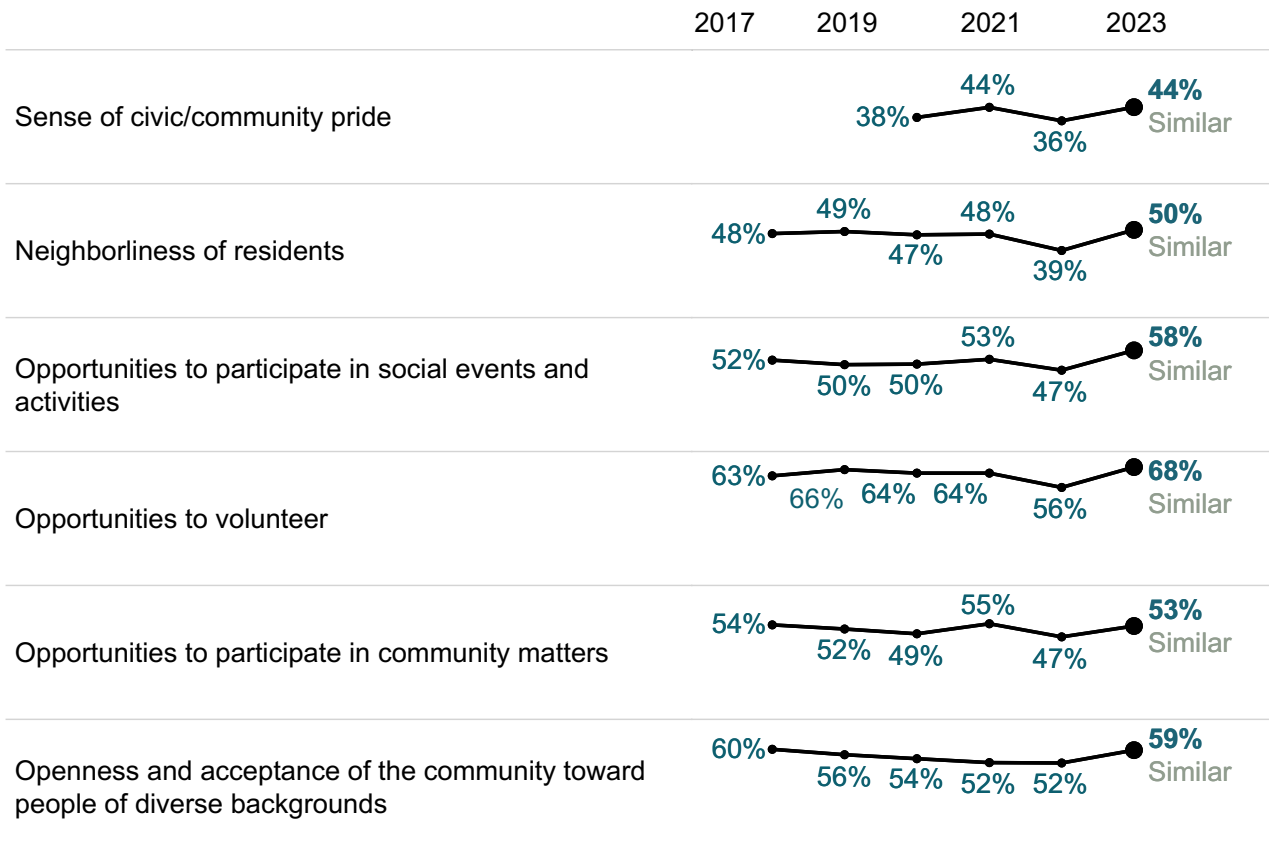
Please rate each of the following aspects of quality of life in Honolulu. (% excellent or good)



Please rate the job you feel the Honolulu community does at each of the following.
 (% excellent or good)



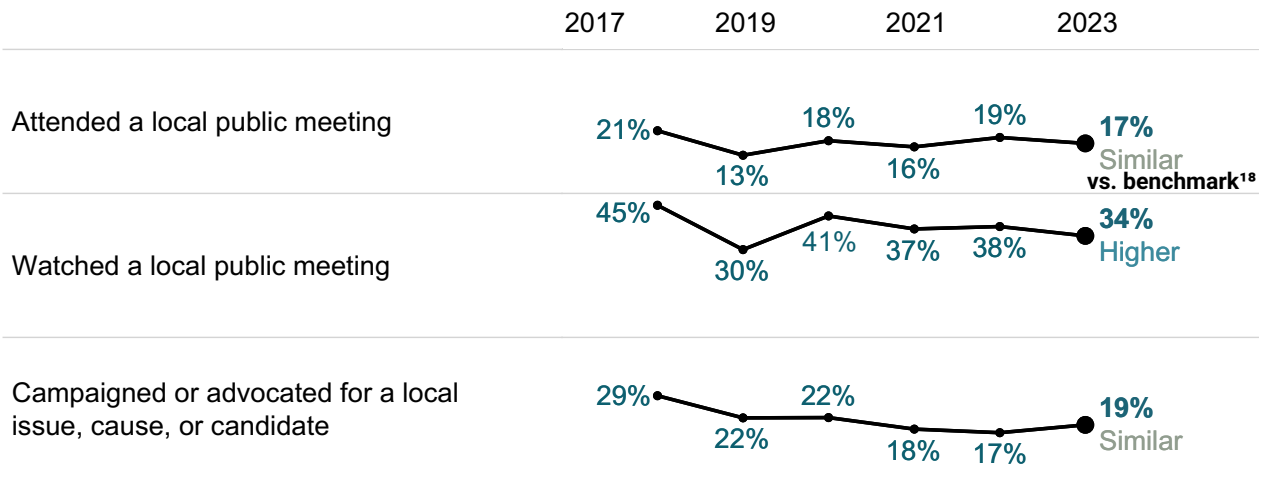
Please also rate each of the following in the Honolulu community.
 (% excellent or good)



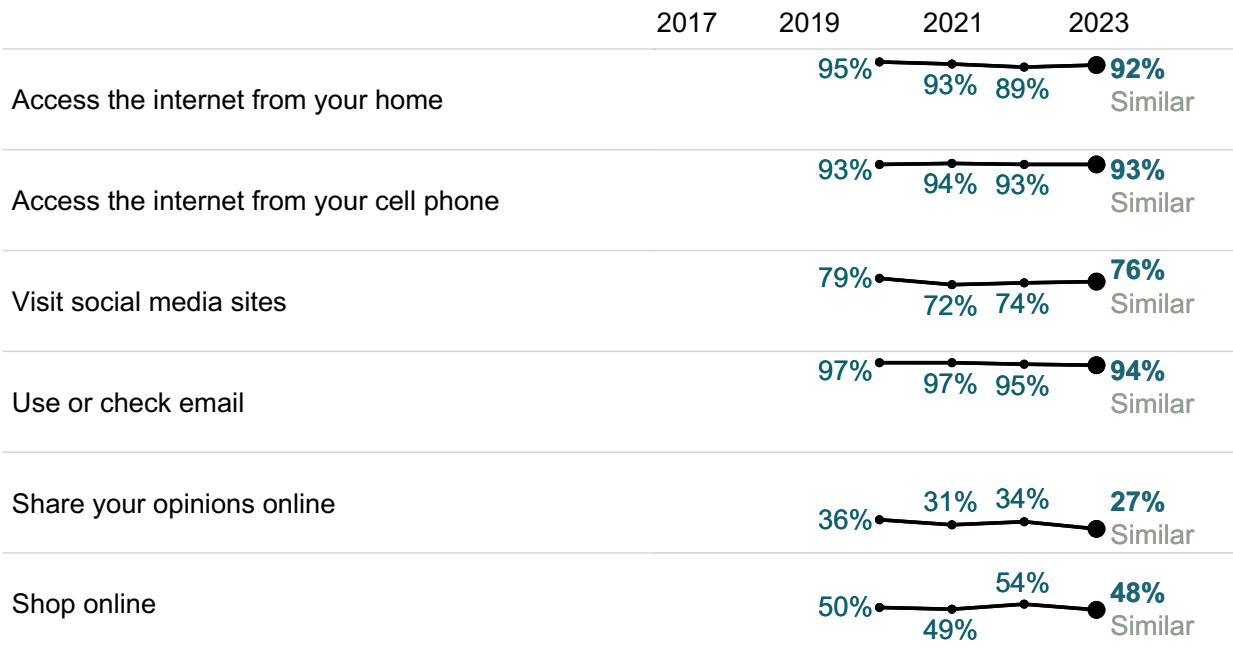
17. Comparison to the national benchmark is shown. If no comparison is available, this is left blank.

Residents' Participation Levels

Please indicate whether or not you have done each of the following in the last 12 months.
(% yes)



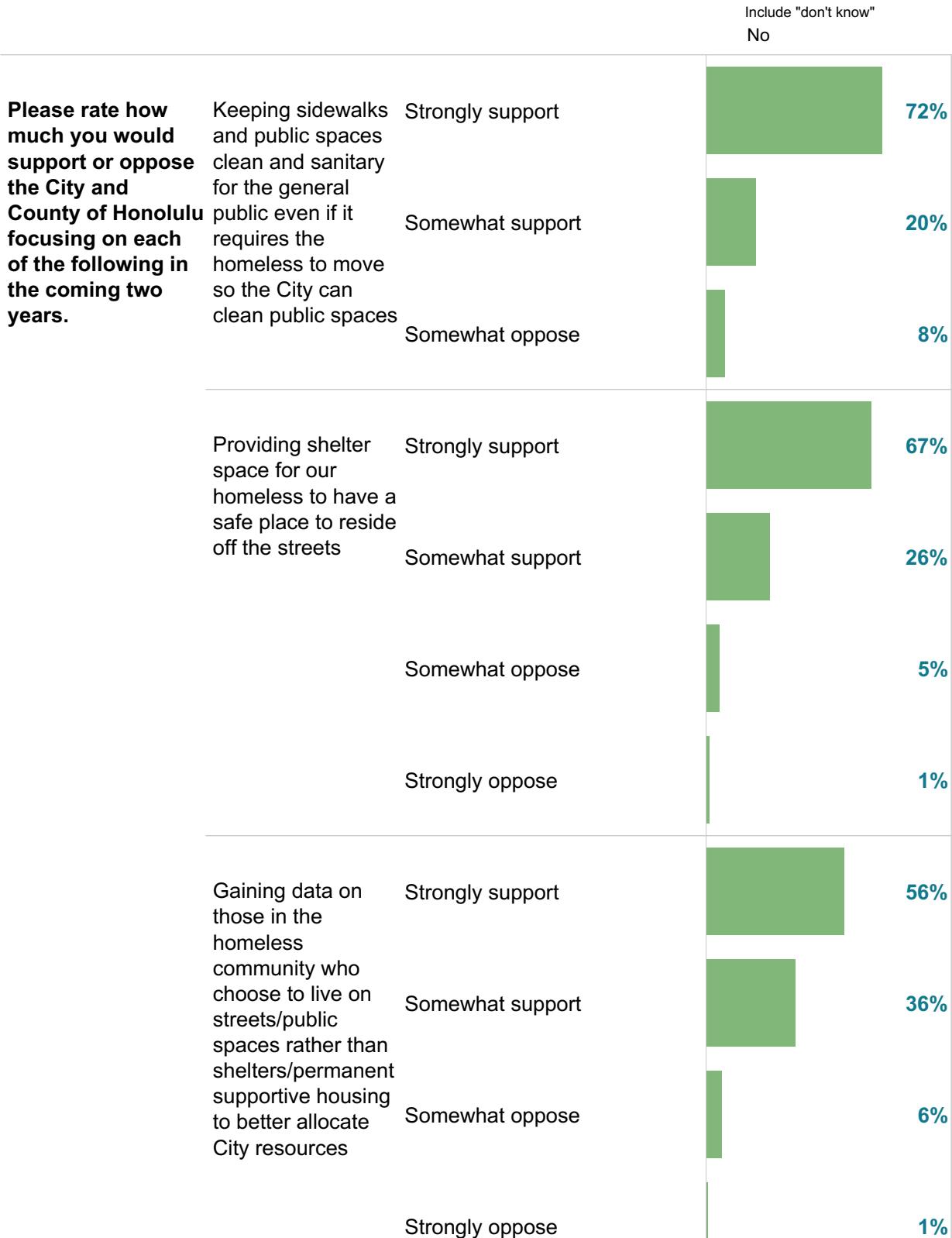
In general, how many times do you:
(% a few times a week or more)

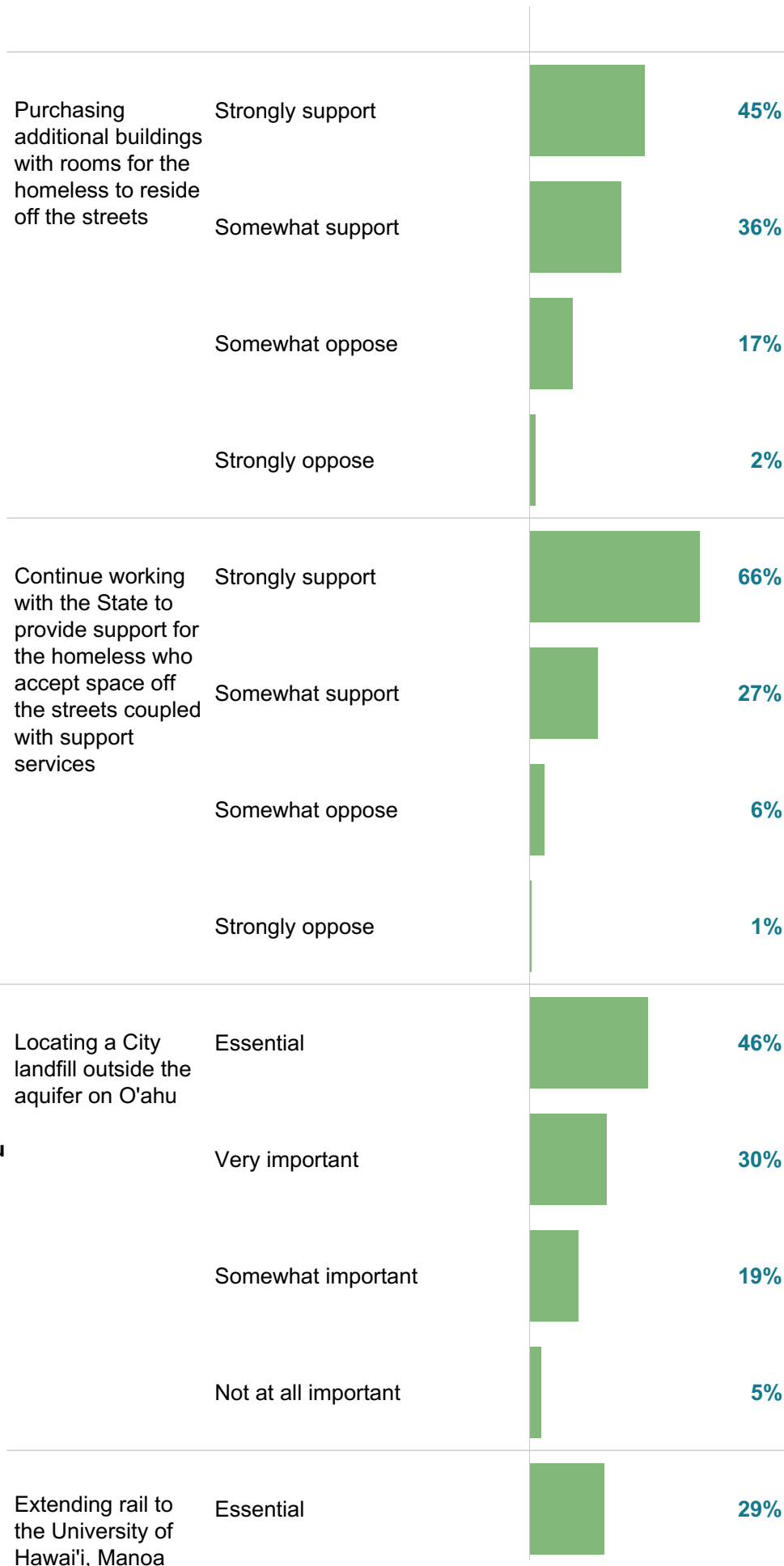


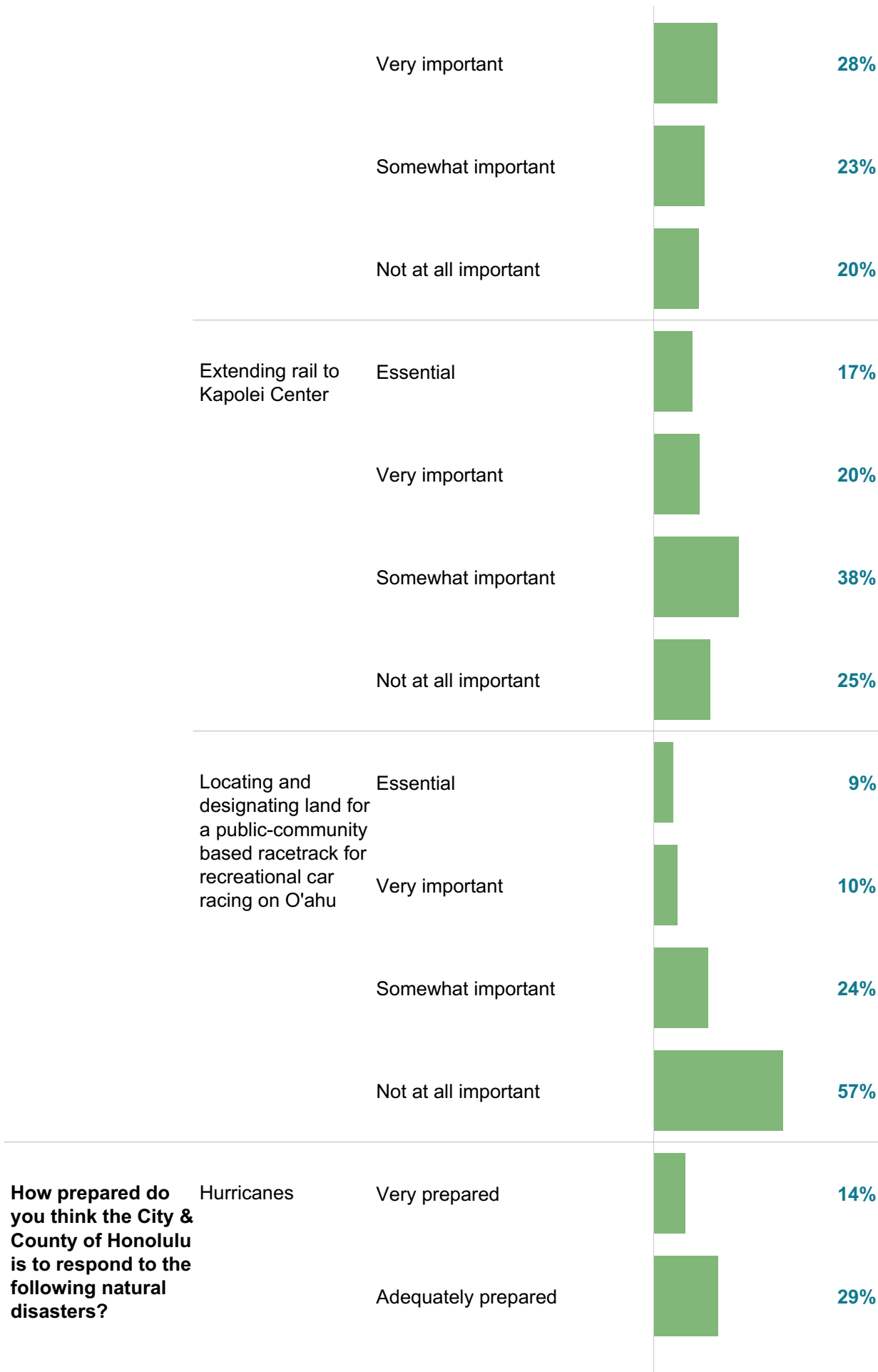
18. Comparison to the national benchmark is shown. If no comparison is available, this is left blank.

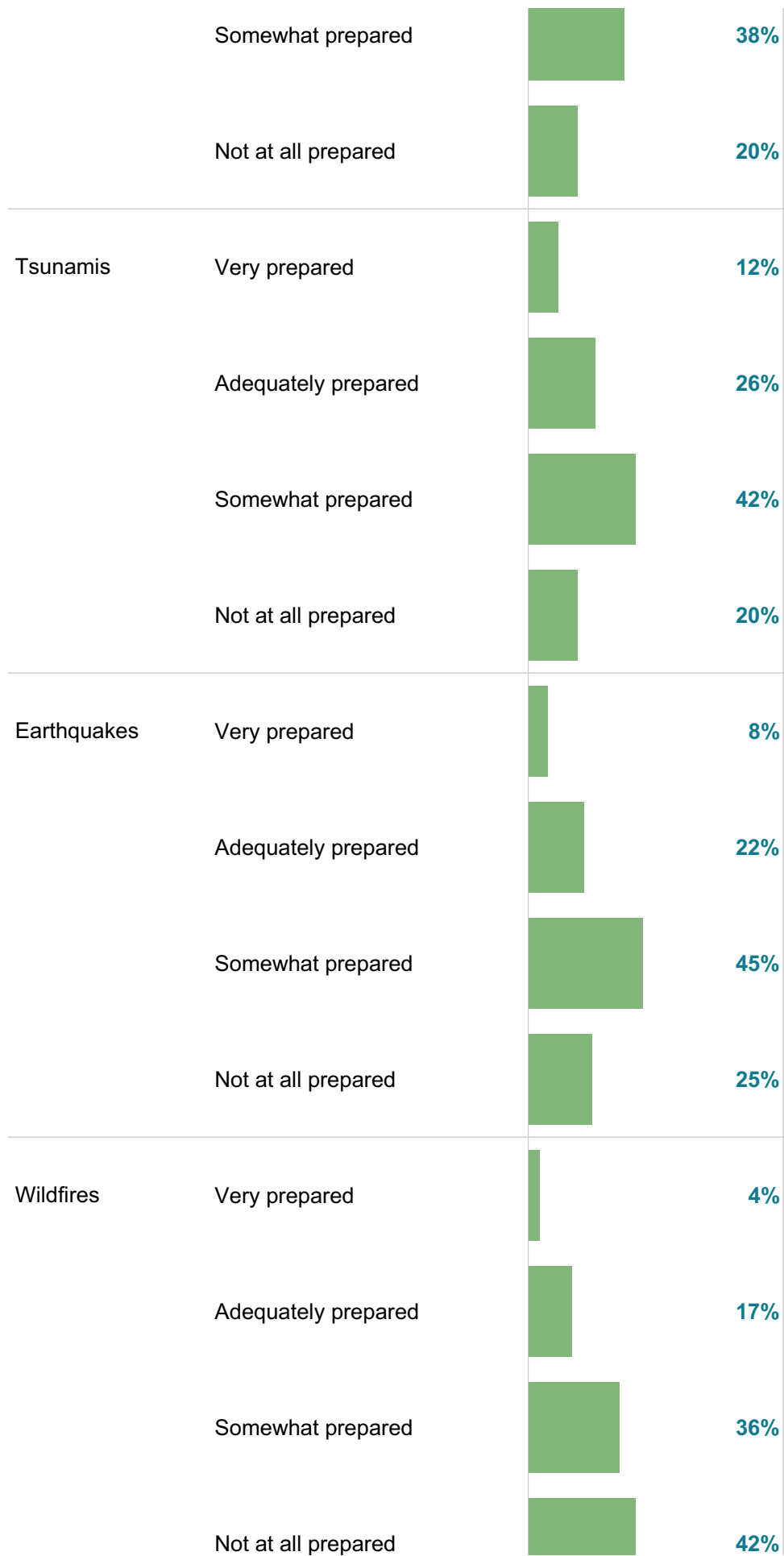
Custom questions

Below are the complete set of responses to each custom question on the survey. By default, “don’t know” responses are excluded, but may be added to the table using the response filter below.









National Benchmark Tables

This table contains the comparisons of Honolulu's results to those from other communities. The first column shows the comparison of Honolulu's rating to the benchmark. Honolulu's results are noted as being "higher", "lower" or "similar" to the benchmark, meaning that the average rating given by Honolulu residents is statistically similar to or different than the benchmark. The second column is Honolulu's "percent positive." Most commonly, the percent positive is the combination of the top two most positive response options (i.e., excellent/good). The third column is the rank assigned to Honolulu's rating among communities where a similar question was asked. The fourth column is the number of communities that asked a similar question. The fifth column shows the percentile for Honolulu's result -- that is what percent of surveyed communities had a lower rating than Honolulu.

			% positive	Rank	Number of communities	Percentile	
Quality of Life	Please rate each of the following aspects of quality of life in Honolulu.	Honolulu as a place to live	Lower	65%	329	376	9
		The overall quality of life	Lower	61%	334	392	12
	Please indicate how likely or unlikely you are to do each of the following.	Recommend living in Honolulu to someone who asks	Much lower	60%	311	324	3
		Remain in Honolulu for the next five years	Similar	77%	259	322	19
	Please rate each of the following in the Honolulu community.	Overall image or reputation	Lower	48%	280	370	21
Governance	Please rate the quality of each of the following services in Honolulu.	Public information services	Lower	46%	288	324	10
		Overall customer service by Honolulu employees	Much lower	42%	354	372	1
	Please rate the following categories of Honolulu government performance.	The value of services for the taxes paid to Honolulu	Lower	28%	348	377	4
		The overall direction that Honolulu is taking	Lower	23%	339	352	2

Governance	Please rate the following categories of Honolulu government performance.	The job Honolulu government does at welcoming resident involvement	Lower	25%	331	344	3	
		Overall confidence in Honolulu government	Lower	20%	309	316	2	
		Generally acting in the best interest of the community	Lower	27%	306	320	4	
		Being honest	Much lower	23%	308	311	1	
		Being open and transparent to the public	Much lower	19%	265	267	1	
		Informing residents about issues facing the community	Lower	31%	248	271	8	
		Treating all residents fairly	Lower	32%	300	317	5	
		Treating residents with respect	Lower	37%	252	264	4	
		Overall, how would you rate the quality of the services provided by each of the following?	The City of Honolulu	Much lower	37%	354	371	1
			The Federal Government	Similar	36%	132	304	56
Economy	Please rate each of the following aspects of quality of life in Honolulu.	Honolulu as a place to work	Similar	52%	273	370	24	
		Honolulu as a place to visit	Similar	77%	84	329	74	
	Please rate each of the following characteristics as they relate to Honolulu as a whole.	Overall economic health	Much lower	30%	300	323	6	

Economy

Please rate each of the following in the Honolulu community.

Overall quality of business and service establishments	Similar	59%	244	323	24
Variety of business and service establishments	Similar	60%	122	262	53
Vibrancy of downtown/commercial area	Similar	40%	222	303	27
Employment opportunities	Similar	33%	242	336	27
Shopping opportunities	Higher	67%	66	326	79
Cost of living	Much lower	3%	310	313	0

Please rate the quality of each of the following services in Honolulu.

Economic development	Lower	27%	297	318	6
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Please rate how important, if at all, you think it is for the Honolulu community to focus on each of the following in the coming two years.

Overall economic health	Similar	87%	245	297	17
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What impact, if any, do you think the economy will have on your family income in the next 6 months? Do you think the impact will be:	Similar	20%	147	306	52
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Mobility

Please rate each of the following characteristics as they relate to Honolulu as a whole.

Overall quality of the transportation system	Similar	37%	206	270	23
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Please also rate each of the following in the Honolulu community.

Traffic flow on major streets	Much lower	11%	330	344	1
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Ease of public parking	Much lower	12%	301	303	0
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Ease of travel by car	Much lower	26%	328	334	0
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Mobility

Please also rate each of the following in the Honolulu community.

Ease of travel by public transportation	Similar	41%	111	306	63
Ease of travel by bicycle	Lower	31%	274	334	17
Ease of walking	Similar	47%	260	338	22

Please indicate whether or not you have done each of the following in the last 12 months.

Used public transportation instead of driving	Higher	38%	42	288	85
Carpooled with other adults or children instead of driving alone	Higher	60%	22	305	93
Walked or biked instead of driving	Similar	58%	155	307	49

Please rate the quality of each of the following services in Honolulu.

Traffic enforcement	Much lower	26%	353	365	0
Traffic signal timing	Lower	27%	312	316	1
Street repair	Much lower	12%	348	357	1
Street cleaning	Much lower	32%	310	327	4
Street lighting	Lower	42%	303	355	11
Sidewalk maintenance	Lower	27%	307	327	5
Bus or transit services	Higher	56%	69	295	76

Mobility	Please rate how important, if at all, you think it is for the Honolulu community to focus on each of the following in the coming two years.	Overall quality of the transportation system	Similar	79%	59	260	77
Community Design	Please rate each of the following aspects of quality of life in Honolulu.	Your neighborhood as a place to live	Lower	67%	298	330	9
	Please rate each of the following characteristics as they relate to Honolulu as a whole.	Overall design or layout of residential and commercial areas	Lower	31%	309	314	1
	Please also rate each of the following in the Honolulu community.	Well-planned residential growth	Much lower	12%	261	264	1
		Well-planned commercial growth	Lower	17%	245	263	7
		Well-designed neighborhoods	Much lower	20%	261	264	0
Preservation of the historical or cultural character of the community		Similar	46%	225	260	13	
	Public places where people want to spend time	Lower	43%	253	308	18	
	Variety of housing options	Much lower	11%	308	321	3	
	Availability of affordable quality housing	Much lower	6%	326	343	4	
	Overall quality of new development	Lower	21%	322	332	2	
	Overall appearance	Much lower	35%	317	346	6	
	Please rate the quality of each of the following services in Honolulu.	Land use, planning and zoning	Lower	22%	293	327	9

Community Design	Please rate the quality of each of the following services in Honolulu.	Code enforcement	Much lower	11%	338	357	2
	Please rate how important, if at all, you think it is for the Honolulu community to focus on each of the following in the coming two years.	Overall design or layout of residential and commercial areas	Similar	68%	232	297	21
Utilities	Please rate each of the following characteristics as they relate to Honolulu as a whole.	Overall quality of the utility infrastructure	Much lower	29%	259	261	1
	Please rate the quality of each of the following services in Honolulu.	Affordable high-speed internet access	Similar	46%	189	258	27
		Garbage collection	Similar	74%	260	337	21
		Drinking water	Similar	69%	201	326	37
		Sewer services	Similar	63%	286	323	10
		Storm water management	Lower	46%	307	337	7
		Power (electric and/or gas) utility	Lower	53%	272	282	3
		Utility billing	Lower	39%	296	302	1
		Please rate how important, if at all, you think it is for the Honolulu community to focus on each of the following in the coming two years.	Overall quality of the utility infrastructure	Similar	86%	148	260
Safety	Please rate each of the following characteristics as they relate to Honolulu as a whole.	Overall feeling of safety	Much lower	44%	323	362	9
	Please rate how safe or unsafe you feel:	In your neighborhood during the day	Similar	86%	307	341	8

Safety	Please rate how safe or unsafe you feel:	In Honolulu's downtown/commercial area during the day	Much lower	54%	320	329	2
		From property crime	Much lower	40%	257	272	5
		From violent crime	Much lower	45%	262	272	3
		From fire, flood, or other natural disaster	Lower	58%	253	262	3
	Please rate the quality of each of the following services in Honolulu.	Police/Sheriff services	Much lower	44%	360	389	4
		Crime prevention	Much lower	31%	332	366	6
		Animal control	Much lower	33%	323	338	2
		Ambulance or emergency medical services	Similar	71%	288	335	11
		Fire services	Similar	77%	323	354	6
Fire prevention and education		Lower	57%	289	323	9	
Emergency preparedness		Lower	44%	285	323	10	
	Please rate how important, if at all, you think it is for the Honolulu community to focus on each of the following in the coming two years.	Overall feeling of safety	Similar	89%	221	297	25
Natural environment	Please rate each of the following characteristics as they relate to Honolulu as a whole.	Overall quality of natural environment	Lower	61%	277	323	14

Natural environment	Please also rate each of the following in the Honolulu community.	Cleanliness	Much lower	29%	331	337	1
		Water resources	Similar	56%	138	244	43
		Air quality	Similar	75%	152	310	51
	Please rate the quality of each of the following services in Honolulu.	Preservation of natural areas	Lower	37%	298	309	3
		Honolulu open space	Lower	36%	298	307	3
		Recycling	Lower	44%	304	341	9
		Yard waste pick-up	Similar	60%	217	303	28
		Overall quality of natural environment	Similar	81%	101	297	66
Parks and Recreation	Please rate each of the following characteristics as they relate to Honolulu as a whole.	Overall quality of parks and recreation opportunities	Lower	57%	237	267	11
		Availability of paths and walking trails	Similar	53%	245	338	26
	Please also rate each of the following in the Honolulu community.	Fitness opportunities	Similar	62%	179	310	42
		Recreational opportunities	Similar	67%	142	328	56
	Please rate the quality of each of the following services in Honolulu.	City parks	Lower	49%	322	334	3

Parks and Recreation	Please rate the quality of each of the following services in Honolulu.	Recreation programs or classes	Similar	54%	248	331	24
		Recreation centers or facilities	Similar	50%	252	318	20
	Please rate how important, if at all, you think it is for the Honolulu community to focus on each of the following in the coming two years.	Overall quality of parks and recreation opportunities	Similar	75%	240	261	8
Health and wellness	Please rate each of the following characteristics as they relate to Honolulu as a whole.	Overall health and wellness opportunities	Similar	60%	226	316	28
		Please also rate each of the following in the Honolulu community.	Availability of affordable quality food	Much lower	27%	303	308
	Availability of affordable quality health care		Lower	33%	286	315	9
	Availability of preventive health services		Lower	37%	269	303	11
	Availability of affordable quality mental health care		Lower	24%	250	307	18
	Please rate the quality of each of the following services in Honolulu.	Health services	Similar	51%	212	299	28
		Please rate how important, if at all, you think it is for the Honolulu community to focus on each of the following in the coming two years.	Overall health and wellness opportunities	Similar	74%	188	297
		Please rate your overall health.	Similar	67%	180	303	40
Education, Arts and Culture	Please rate each of the following characteristics as they relate to Honolulu as a whole.	Overall opportunities for education, culture, and the arts	Similar	51%	233	319	27
		Please also rate each of the following in the Honolulu community.	Opportunities to attend cultural/arts/music activities	Similar	51%	165	324

Education, Arts and Culture	Please also rate each of the following in the Honolulu community.	Community support for the arts	Similar	47%	170	260	35
		Availability of affordable quality childcare/preschool	Lower	17%	294	316	7
		K-12 education	Much lower	27%	302	320	5
		Adult educational opportunities	Similar	36%	234	310	24
		Opportunities to attend special events and festivals	Similar	64%	165	314	47
		Please rate the quality of each of the following services in Honolulu.	Public library services	Lower	69%	309	333
Please rate how important, if at all, you think it is for the Honolulu community to focus on each of the following in the coming two years.	Overall opportunities for education, culture, and the arts	Similar	71%	144	297	51	
Inclusivity and Engagement	Please rate each of the following aspects of quality of life in Honolulu.	Honolulu as a place to raise children	Lower	56%	325	380	11
		Honolulu as a place to retire	Lower	42%	339	375	6
		Sense of community	Similar	55%	245	341	27
	Please rate each of the following characteristics as they relate to Honolulu as a whole.	Residents' connection and engagement with their community	Similar	41%	196	264	25
	Please rate the job you feel the Honolulu community does at each of the following.	Making all residents feel welcome	Similar	61%	206	266	22
		Attracting people from diverse backgrounds	Similar	66%	90	263	66

Inclusivity and Engagement	Please rate the job you feel the Honolulu community does at each of the following.	Valuing/respecting residents from diverse backgrounds	Similar	62%	160	264	39
		Taking care of vulnerable residents	Lower	36%	223	260	14
	Please also rate each of the following in the Honolulu community.	Sense of civic/community pride	Similar	44%	198	260	24
		Neighborhoodness of residents	Similar	50%	251	309	18
		Opportunities to participate in social events and activities	Similar	58%	174	319	45
		Opportunities to volunteer	Similar	68%	128	314	59
		Opportunities to participate in community matters	Similar	53%	195	314	38
		Openness and acceptance of the community toward people of diverse backgrounds	Similar	59%	152	332	54
		Please rate how important, if at all, you think it is for the Honolulu community to focus on each of the following in the coming two years.	Residents' connection and engagement with their community	Similar	64%	211	297
Participation	Please indicate whether or not you have done each of the following in the last 12 months.	Contacted the City of Honolulu for help or information	Lower	35%	308	336	8
		Contacted Honolulu elected officials to express your opinion	Similar	26%	23	307	92
		Attended a local public meeting	Similar	17%	183	310	41
		Watched a local public meeting	Higher	34%	36	300	88

Participation	Please indicate whether or not you have done each of the following in the last 12 months.					
	Volunteered your time to some group/activity	Higher	48%	33	313	89
	Campaigned or advocated for a local issue, cause, or candidate	Similar	19%	112	303	63
	Voted in your most recent local election	Similar	76%	126	260	51
In general, how many times do you:	Access the internet from your home	Similar	92%	187	259	28
	Access the internet from your cell phone	Similar	93%	167	261	36
	Visit social media sites	Similar	76%	202	261	22
	Use or check email	Similar	94%	221	262	16
	Share your opinions online	Similar	27%	146	260	44
	Shop online	Similar	48%	206	259	20

Custom Benchmark Tables

This table contains the comparisons of Honolulu's results to communities with a population of 300,000 or more. The first column shows the comparison of Honolulu's rating to the benchmark. Honolulu's results are noted as being "higher", "lower" or "similar" to the benchmark, meaning that the average rating given by Honolulu residents is statistically similar to or different than the benchmark. The second column is Honolulu's "percent positive." Most commonly, the percent positive is the combination of the top two most positive response options (i.e., excellent/good). The third column is the rank assigned to Honolulu's rating among communities where a similar question was asked. The fourth column is the number of communities that asked a similar question. The fifth column shows the percentile for Honolulu's result -- that is what percent of surveyed communities had a lower rating than Honolulu.

				% positive	Rank	Number of communities	Percentile
Quality of Life	Please rate each of the following aspects of quality of life in Honolulu.	Honolulu as a place to live	Similar	65%	13	19	25
		The overall quality of life	Similar	61%	11	18	33
	Please indicate how likely or unlikely you are to do each of the following.	Recommend living in Honolulu to someone who asks	Lower	60%	12	15	15
		Remain in Honolulu for the next five years	Similar	77%	11	14	23
	Please rate each of the following in the Honolulu community.	Overall image or reputation	Similar	48%	10	17	40
Governance	Please rate the quality of each of the following services in Honolulu.	Public information services	Similar	46%	11	13	23
		Overall customer service by Honolulu employees	Lower	42%	15	17	6
	Please rate the following categories of Honolulu government performance.	The value of services for the taxes paid to Honolulu	Similar	28%	12	18	31
		The overall direction that Honolulu is taking	Lower	23%	15	17	12
		The job Honolulu government does at welcoming resident involvement	Similar	25%	13	15	20
		Overall confidence in Honolulu government	Similar	20%	11	12	16
		Generally acting in the best interest of the community	Similar	27%	12	14	21

Governance	Please rate the following categories of Honolulu government performance.	Being honest	Similar	23%	12	13	15
		Being open and transparent to the public	Similar	19%	11	12	16
		Informing residents about issues facing the community	Similar	31%	9	12	33
		Treating all residents fairly	Similar	32%	9	13	38
		Treating residents with respect	Similar	37%	8	12	41
	Overall, how would you rate the quality of the services provided by each of the following?	The City of Honolulu	Similar	37%	15	19	12
		The Federal Government	Similar	36%	4	14	76
Economy	Please rate each of the following aspects of quality of life in Honolulu.	Honolulu as a place to work	Lower	52%	14	19	18
		Honolulu as a place to visit	Higher	77%	3	12	81
	Please rate each of the following characteristics as they relate to Honolulu as a whole.	Overall economic health	Lower	30%	11	12	9
	Please rate each of the following in the Honolulu community.	Overall quality of business and service establishments	Similar	59%	10	12	25
		Variety of business and service establishments	Similar	60%	7	11	45
		Vibrancy of downtown/commercial area	Similar	40%	9	11	27
		Employment opportunities	Lower	33%	12	15	15
		Shopping opportunities	Similar	67%	5	12	66
		Cost of living	Much lower	3%	11	11	9

Economy

<p>Please rate the quality of each of the following services in Honolulu.</p>	Economic development	Lower	27%	15	16	6	
	<p>Please rate how important, if at all, you think it is for the Honolulu community to focus on each of the following in the coming two years.</p>	Overall economic health	Similar	87%	11	11	9
	<p>What impact, if any, do you think the economy will have on your family income in the next 6 months? Do you think the impact will be:</p>	Similar	20%	6	11	54	

Mobility

<p>Please rate each of the following characteristics as they relate to Honolulu as a whole.</p>	Overall quality of the transportation system	Similar	37%	5	11	63
	<p>Please also rate each of the following in the Honolulu community.</p>	Traffic flow on major streets	Lower	11%	13	15
	Ease of public parking	Much lower	12%	11	11	9
	Ease of travel by car	Lower	26%	13	14	7
	Ease of travel by public transportation	Similar	41%	4	13	76
	Ease of travel by bicycle	Similar	31%	10	15	35
	Ease of walking	Similar	47%	6	15	64
<p>Please indicate whether or not you have done each of the following in the last 12 months.</p>	Used public transportation instead of driving	Higher	38%	3	12	83
	Carpooled with other adults or children instead of driving alone	Higher	60%	3	12	83
	Walked or biked instead of driving	Similar	58%	6	12	58
<p>Please rate the quality of each of the following services in Honolulu.</p>	Traffic enforcement	Lower	26%	13	16	14
	Traffic signal timing	Lower	27%	13	14	7
	Street repair	Lower	12%	15	15	6

Mobility	Please rate the quality of each of the following services in Honolulu.	Street cleaning	Similar	32%	11	13	23
		Street lighting	Similar	42%	10	16	35
		Sidewalk maintenance	Similar	27%	10	12	25
		Bus or transit services	Higher	56%	2	12	91
		Please rate how important, if at all, you think it is for the Honolulu community to focus on each of the following in the coming two years.	Overall quality of the transportation system	Similar	79%	6	11
Community Design	Please rate each of the following aspects of quality of life in Honolulu.	Your neighborhood as a place to live	Similar	67%	10	14	30
		Please rate each of the following characteristics as they relate to Honolulu as a whole.	Overall design or layout of residential and commercial areas	Lower	31%	10	11
	Please also rate each of the following in the Honolulu community.	Well-planned residential growth	Lower	12%	11	11	9
		Well-planned commercial growth	Lower	17%	11	11	9
		Well-designed neighborhoods	Lower	20%	11	12	9
		Preservation of the historical or cultural character of the community	Similar	46%	8	11	36
		Public places where people want to spend time	Similar	43%	8	11	36
		Variety of housing options	Much lower	11%	12	13	8
		Availability of affordable quality housing	Much lower	6%	15	18	12
		Overall quality of new development	Lower	21%	13	13	7
Overall appearance	Lower	35%	10	13	25		

Community Design	Please rate the quality of each of the following services in Honolulu.	Land use, planning and zoning	Similar	22%	12	14	15
		Code enforcement	Lower	11%	14	16	7
	Please rate how important, if at all, you think it is for the Honolulu community to focus on each of the following in the coming two years.	Overall design or layout of residential and commercial areas	Similar	68%	9	11	27
Utilities	Please rate each of the following characteristics as they relate to Honolulu as a whole.	Overall quality of the utility infrastructure	Lower	29%	11	11	9
		Please rate the quality of each of the following services in Honolulu.	Affordable high-speed internet access	Similar	46%	7	10
	Garbage collection	Similar	74%	4	16	78	
	Drinking water	Similar	69%	7	14	57	
	Sewer services	Similar	63%	9	12	33	
	Storm water management	Similar	46%	14	16	13	
	Power (electric and/or gas) utility	Lower	53%	9	10	20	
	Utility billing	Lower	39%	10	11	18	
	Please rate how important, if at all, you think it is for the Honolulu community to focus on each of the following in the coming two years.	Overall quality of the utility infrastructure	Similar	86%	4	11	72
Safety	Please rate each of the following characteristics as they relate to Honolulu as a whole.	Overall feeling of safety	Similar	44%	9	15	42
		Please rate how safe or unsafe you feel:	In your neighborhood during the day	Similar	86%	10	14
	In Honolulu's downtown/commercial area during the day	Lower	54%	10	14	35	
	From property crime	Similar	40%	9	14	38	

Safety	Please rate how safe or unsafe you feel:	From violent crime	Lower	45%	9	14	38
		From fire, flood, or other natural disaster	Lower	58%	11	11	9
	Please rate the quality of each of the following services in Honolulu.	Police/Sheriff services	Lower	44%	13	21	29
		Crime prevention	Similar	31%	8	15	46
		Animal control	Lower	33%	12	15	8
		Ambulance or emergency medical services	Similar	71%	10	18	43
		Fire services	Similar	77%	12	19	26
		Fire prevention and education	Similar	57%	7	13	50
		Emergency preparedness	Similar	44%	8	13	41
	Please rate how important, if at all, you think it is for the Honolulu community to focus on each of the following in the coming two years.	Overall feeling of safety	Similar	89%	11	11	9
Natural environment	Please rate each of the following characteristics as they relate to Honolulu as a whole.	Overall quality of natural environment	Similar	61%	7	11	45
	Please also rate each of the following in the Honolulu community.	Cleanliness	Lower	29%	11	14	23
		Water resources	Similar	56%	5	11	63
		Air quality	Higher	75%	2	12	91
	Please rate the quality of each of the following services in Honolulu.	Preservation of natural areas	Similar	37%	10	11	18
		Honolulu open space	Similar	36%	9	10	20

Natural environment	Please rate the quality of each of the following services in Honolulu.	Recycling	Lower	44%	12	17	26
		Yard waste pick-up	Similar	60%	6	12	54
	Please rate how important, if at all, you think it is for the Honolulu community to focus on each of the following in the coming two years.	Overall quality of natural environment	Similar	81%	2	11	90
Parks and Recreation	Please rate each of the following characteristics as they relate to Honolulu as a whole.	Overall quality of parks and recreation opportunities	Similar	57%	8	12	41
	Please also rate each of the following in the Honolulu community.	Availability of paths and walking trails	Similar	53%	7	15	60
		Fitness opportunities	Similar	62%	5	11	63
		Recreational opportunities	Similar	67%	6	13	61
	Please rate the quality of each of the following services in Honolulu.	City parks	Lower	49%	13	15	20
		Recreation programs or classes	Similar	54%	5	14	69
		Recreation centers or facilities	Similar	50%	9	13	38
	Please rate how important, if at all, you think it is for the Honolulu community to focus on each of the following in the coming two years.	Overall quality of parks and recreation opportunities	Similar	75%	8	11	36
Health and wellness	Please rate each of the following characteristics as they relate to Honolulu as a whole.	Overall health and wellness opportunities	Similar	60%	6	11	54
	Please also rate each of the following in the Honolulu community.	Availability of affordable quality food	Lower	27%	12	12	8
		Availability of affordable quality health care	Lower	33%	13	13	7
		Availability of preventive health services	Lower	37%	11	11	9
	Availability of affordable quality mental health care	Similar	24%	9	11	27	

Health and wellness	Please rate the quality of each of the following services in Honolulu.	Health services	Similar	51%	7	14	53
	Please rate how important, if at all, you think it is for the Honolulu community to focus on each of the following in the coming two years.	Overall health and wellness opportunities	Similar	74%	11	11	9
		Please rate your overall health.	Similar	67%	6	11	54
Education, Arts and Culture	Please rate each of the following characteristics as they relate to Honolulu as a whole.	Overall opportunities for education, culture, and the arts	Similar	51%	8	11	36
	Please also rate each of the following in the Honolulu community.	Opportunities to attend cultural/arts/music activities	Similar	51%	7	14	53
		Community support for the arts	Similar	47%	7	11	45
		Availability of affordable quality childcare/preschool	Lower	17%	13	14	14
		K-12 education	Similar	27%	9	13	38
		Adult educational opportunities	Similar	36%	8	11	36
		Opportunities to attend special events and festivals	Similar	64%	5	11	63
	Please rate the quality of each of the following services in Honolulu.	Public library services	Similar	69%	15	16	12
	Please rate how important, if at all, you think it is for the Honolulu community to focus on each of the following in the coming two years.	Overall opportunities for education, culture, and the arts	Similar	71%	8	11	36
	Inclusivity and Engagement	Please rate each of the following aspects of quality of life in Honolulu.	Honolulu as a place to raise children	Lower	56%	12	20
Honolulu as a place to retire			Similar	42%	11	19	33
Sense of community			Similar	55%	7	16	57
Please rate each of the following characteristics as they relate to Honolulu as a whole.		Residents' connection and engagement with their community	Similar	41%	4	11	72

Inclusivity and Engagement	Please rate the job you feel the Honolulu community does at each of the following.	Making all residents feel welcome	Similar	61%	6	11	54
		Attracting people from diverse backgrounds	Similar	66%	5	11	63
		Valuing/respecting residents from diverse backgrounds	Similar	62%	4	11	72
		Taking care of vulnerable residents	Similar	36%	7	11	45
	Please also rate each of the following in the Honolulu community.	Sense of civic/community pride	Similar	44%	5	11	63
		Neighborliness of residents	Similar	50%	5	12	63
		Opportunities to participate in social events and activities	Similar	58%	5	11	63
		Opportunities to volunteer	Similar	68%	5	12	63
		Opportunities to participate in community matters	Similar	53%	4	12	75
		Openness and acceptance of the community toward people of diverse backgrounds	Similar	59%	6	15	64
	Please rate how important, if at all, you think it is for the Honolulu community to focus on each of the following in the coming two years.	Residents' connection and engagement with their community	Similar	64%	3	11	81
Participation	Please indicate whether or not you have done each of the following in the last 12 months.	Contacted the City of Honolulu for help or information	Lower	35%	13	14	14
		Contacted Honolulu elected officials to express your opinion	Similar	26%	1	11	100
		Attended a local public meeting	Similar	17%	8	11	36
		Watched a local public meeting	Similar	34%	4	11	72
		Volunteered your time to some group/activity	Higher	48%	1	12	100

Participation Please indicate whether or not you have done each of the following in the last 12 months.

Campaigned or advocated for a local issue, cause, or candidate	Similar	19%	4	11	72
Voted in your most recent local election	Similar	76%	4	11	72
In general, how many times do you: Access the internet from your home	Similar	92%	7	11	45
Access the internet from your cell phone	Similar	93%	8	11	36
Visit social media sites	Similar	76%	9	11	27
Use or check email	Similar	94%	9	11	27
Share your opinions online	Similar	27%	5	11	63
Shop online	Similar	48%	9	11	27

Full Trends

This table contains the trends over time for the City and County of Honolulu. The combined "percent positive" responses for each survey year are presented (e.g., excellent/good or yes). If an item was not included during an administration of the survey, no percentage will be shown in the table. If the difference between the 2022 and 2023 surveys is greater than seven percentage points, the change is statistically significant.

It is important to note that in 2020, The NCS survey was updated to include new and refreshed items. Consequently, some of the trends may be impacted due to wording modifications that could have potentially altered the meaning of the item for the respondent.

		2006	2010	2011	2012	2013	2014	2015	2016	2017	2018	2019	2020	2021	2022	2023	
Quality of Life	Please rate each of the following aspects of quality of life in Honolulu.	Honolulu as a place to live	77%	84%	80%	81%	76%	77%	67%	73%	63%	68%	65%	69%	68%	65%	65%
		The overall quality of life	77%	75%	70%	74%	71%	68%	62%	64%	64%	59%	54%	64%	63%	58%	61%
	Please indicate how likely or unlikely you are to do each of the following.	Recommend living in Honolulu to someone who asks	81%	73%	77%	68%	66%	58%	64%	62%	52%	55%	53%	54%	58%	60%	
		Remain in Honolulu for the next five years	88%	80%	85%	77%	81%	78%	79%	78%	77%	74%	75%	73%	74%	77%	
	Please rate each of the following in the Honolulu community.	Overall image or reputation	65%	66%	65%	59%	62%	49%	58%	53%	49%	44%	45%	53%	41%	48%	
Governance	Please rate the quality of each of the following services in Honolulu.	Public information services	62%	41%	47%	42%	40%	48%	36%	42%	37%	44%	36%	45%	45%	35%	46%
		Overall customer service by Honolulu employees	67%	65%	60%	63%	37%	43%	35%	42%	39%	40%	31%	49%	44%	36%	42%
	Please rate the following categories of Honolulu government performance.	The value of services for the taxes paid to Honolulu	68%	33%	35%	33%	24%	29%	17%	25%	22%	26%	16%	26%	24%	24%	28%
		The overall direction that Honolulu is taking	76%	29%	32%	30%	25%	35%	21%	26%	26%	23%	14%	19%	21%	25%	23%
		The job Honolulu government does at welcoming resident involvement	81%	33%	37%	35%	30%	31%	24%	32%	25%	25%	20%	26%	25%	27%	25%
		Overall confidence in Honolulu government					23%	30%	22%	29%	24%	25%	17%	18%	22%	24%	20%
		Generally acting in the best interest of the community					25%	29%	23%	34%	25%	28%	17%	26%	26%	29%	27%
		Being honest					24%	30%	21%	23%	22%	25%	19%	21%	23%	24%	23%
		Being open and transparent to the public												19%	20%	19%	19%
		Informing residents about issues facing the community												27%	27%	22%	31%
		Treating all residents fairly					22%	34%	23%	29%	25%	27%	21%	29%	29%	25%	32%
		Treating residents with respect												34%	35%	32%	37%
	Overall, how would you rate the quality of the services provided by each of the following?	The City of Honolulu	71%	45%	53%	53%	40%	46%	36%	41%	40%	39%	30%	33%	36%	32%	37%
The Federal Government		48%	48%	54%	36%	47%	38%	45%	37%	40%	30%	37%	37%	33%	36%		
Economy	Please rate each of the following aspects of quality of life in Honolulu.	Honolulu as a place to work	53%	53%	57%	51%	49%	39%	46%	49%	46%	41%	48%	49%	45%	52%	
		Honolulu as a place to visit				84%	85%	81%	85%	80%	75%	78%	87%	83%	75%	77%	

Economy

<p>Please rate each of the following characteristics as they relate to Honolulu as a whole.</p>	Overall economic health	32%	33%	30%	33%	27%	37%	20%	18%	25%	27%	30%				
	<p>Please rate each of the following in the Honolulu community.</p>	Overall quality of business and service establishments	43%	51%	57%	42%	45%	33%	43%	40%	37%	33%	58%	56%	51%	59%
		Variety of business and service establishments											54%	58%	44%	60%
		Vibrancy of downtown/commercial area				32%	34%	32%	39%	26%	31%	29%	35%	48%	35%	40%
		Employment opportunities	22%	26%	34%	24%	28%	22%	32%	34%	33%	23%	22%	36%	29%	33%
		Shopping opportunities	70%	72%	74%	64%	73%	67%	74%	72%	69%	66%	63%	69%	66%	67%
Cost of living				6%	7%	3%	8%	5%	3%	3%	3%	9%	4%	3%		
<p>Please rate the quality of each of the following services in Honolulu.</p>	Economic development	49%	24%	27%	30%	22%	34%	24%	25%	26%	30%	19%	23%	26%	23%	27%
<p>Please rate how important, if at all, you think it is for the Honolulu community to focus on each of the following in the coming two years.</p>	Overall economic health					91%	88%	92%	91%	90%		96%	90%	93%	87%	
	What impact, if any, do you think the economy will have on your family income in the next 6 months? Do you think the impact will be:	20%	16%	19%	25%	27%	24%	17%	19%	21%	23%	14%	26%	21%	20%	

Mobility

<p>Please rate each of the following characteristics as they relate to Honolulu as a whole.</p>	Overall quality of the transportation system											37%	43%	33%	37%		
	<p>Please also rate each of the following in the Honolulu community.</p>	Traffic flow on major streets	13%	10%	12%	11%	10%	13%	8%	12%	12%	12%	13%	16%	17%	11%	11%
		Ease of public parking					7%	11%	9%	12%	9%	8%	11%	7%	13%	11%	12%
		Ease of travel by car	25%	23%	20%	15%	18%	17%	17%	18%	21%	24%	31%	35%	20%	26%	
		Ease of travel by public transportation				42%	38%	33%	32%	33%	33%	28%	41%	46%	39%	41%	
		Ease of travel by bicycle	22%	21%	21%	18%	20%	20%	28%	24%	28%	16%	27%	39%	21%	31%	
Ease of walking	47%	51%	52%	45%	52%	39%	50%	47%	46%	37%	50%	50%	45%	47%			
<p>Please indicate whether or not you have done each of the following in the last 12 months.</p>	Used public transportation instead of driving				42%	42%	39%	40%	39%	35%	28%	30%	35%	28%	38%		
	Carpooled with other adults or children instead of driving alone				52%	52%	52%	51%	49%	54%	52%	47%	54%	52%	60%		
	Walked or biked instead of driving				57%	56%	62%	61%	58%	61%	60%	57%	57%	60%	58%		
<p>Please rate the quality of each of the following services in Honolulu.</p>	Traffic enforcement	52%	40%	42%	35%	33%	34%	34%	30%	33%	31%	26%	31%	37%	26%	26%	
	Traffic signal timing	46%	37%	35%	30%	25%	33%	31%	34%	29%	27%	22%	34%	31%	30%	27%	
	Street repair	27%	13%	13%	17%	11%	18%	11%	15%	10%	12%	9%	10%	13%	8%	12%	

Mobility	Please rate the quality of each of the following services in Honolulu.	Street cleaning	27%	30%	27%	20%	29%	22%	24%	19%	23%	23%	29%	25%	23%	32%		
		Street lighting	76%	41%	46%	40%	37%	39%	39%	38%	39%	32%	37%	42%	42%	36%	42%	
		Sidewalk maintenance	53%	28%	26%	26%	20%	26%	24%	24%	25%	19%	20%	39%	27%	21%	27%	
		Bus or transit services	77%	67%	68%	58%	62%	61%	61%	63%	61%	62%	58%	39%	58%	55%	56%	
	Please rate how important, if at all, you think it is for the Honolulu community to focus on each of the following in the coming two years.	Overall quality of the transportation system												83%	84%	81%	79%	
Community Design	Please rate each of the following aspects of quality of life in Honolulu.	Your neighborhood as a place to live	82%	78%	70%	76%	74%	80%	71%	75%	72%	71%	73%	75%	81%	74%	67%	
		Overall design or layout of residential and commercial areas				34%	37%	27%	32%	29%	31%	27%	30%	44%	34%	31%		
	Please also rate each of the following in the Honolulu community.	Well-planned residential growth												17%	22%	16%	12%	
		Well-planned commercial growth												17%	21%	15%	17%	
		Well-designed neighborhoods												24%	26%	22%	20%	
		Preservation of the historical or cultural character of the community												40%	46%	48%	46%	
		Public places where people want to spend time				44%	48%	35%	40%	34%	33%	33%	43%	46%	40%	43%		
		Variety of housing options		24%	25%	24%	19%	20%	13%	15%	11%	14%	10%	18%	15%	13%	11%	
		Availability of affordable quality housing		6%	9%	9%	9%	8%	9%	8%	5%	8%	5%	4%	6%	6%	6%	
		Overall quality of new development		39%	39%	40%	29%	37%	38%	40%	35%	34%	33%	24%	24%	20%	21%	
Overall appearance		52%	53%	54%	50%	46%	42%	47%	36%	36%	33%	33%	35%	35%	35%			
Please rate the quality of each of the following services in Honolulu.	Land use, planning and zoning	36%	21%	29%	24%	16%	16%	19%	20%	19%	15%	19%	16%	22%	12%	22%		
	Code enforcement	49%	22%	28%	19%	18%	20%	14%	23%	19%	13%	13%	17%	17%	12%	11%		
	Please rate how important, if at all, you think it is for the Honolulu community to focus on each of the following in the coming two years.	Overall design or layout of residential and commercial areas					80%	80%	78%	82%	83%		74%	78%	85%	68%		
Utilities	Please rate each of the following characteristics as they relate to Honolulu as a whole.	Overall quality of the utility infrastructure											33%	40%	31%	29%		
		Affordable high-speed internet access												49%	38%	31%	46%	
	Please rate the quality of each of the following services in Honolulu.	Garbage collection	83%	73%	76%	73%	72%	72%	72%	70%	68%	69%	66%	73%	70%	63%	74%	
		Drinking water	84%	75%	74%	72%	74%	75%	67%	74%	69%	75%	68%	69%	63%	61%	69%	

Utilities	Please rate the quality of each of the following services in Honolulu.	Sewer services	48%	57%	59%	59%	57%	58%	50%	54%	56%	57%	54%	61%	63%	54%	63%
		Storm water management	46%	51%	50%	47%	45%	53%	36%	46%	40%	39%	36%	54%	45%	44%	46%
		Power (electric and/or gas) utility					50%	51%	47%	55%	59%	60%	53%	53%	61%	48%	53%
		Utility billing					37%	39%	36%	39%	45%	46%	38%	43%	48%	33%	39%
	Please rate how important, if at all, you think it is for the Honolulu community to focus on each of the following in the coming two years.	Overall quality of the utility infrastructure													90%	92%	90%
Safety	Please rate each of the following characteristics as they relate to Honolulu as a whole.	Overall feeling of safety					64%	66%	63%	61%	60%	52%	46%	45%	46%	40%	44%
		Please rate how safe or unsafe you feel:	In your neighborhood during the day	89%	87%	92%	93%	88%	85%	93%	89%	87%	83%	88%	83%	77%	86%
		In Honolulu's downtown/commercial area during the day	71%	66%	68%	71%	66%	65%	67%	60%	59%	53%	57%	56%	46%	54%	
		From property crime	33%	35%	35%									42%	40%	40%	40%
		From violent crime	55%	52%	55%									55%	50%	46%	45%
		From fire, flood, or other natural disaster												67%	61%	70%	58%
	Please rate the quality of each of the following services in Honolulu.	Police/Sheriff services	74%	64%	63%	64%	53%	52%	56%	51%	58%	58%	51%	45%	47%	43%	44%
		Crime prevention	50%	44%	42%	42%	37%	42%	35%	34%	34%	39%	27%	36%	25%	28%	31%
		Animal control	40%	37%	39%	28%	33%	28%	28%	30%	31%	25%	48%	41%	32%	33%	
		Ambulance or emergency medical services	84%	90%	86%	86%	85%	85%	77%	81%	80%	88%	80%	73%	75%	60%	71%
Fire services		92%	91%	89%	89%	85%	86%	85%	84%	84%	88%	82%	73%	79%	69%	77%	
Fire prevention and education		74%	67%	70%	72%	68%	66%	59%	60%	51%	63%	60%	63%	61%	62%	57%	
Emergency preparedness		57%	67%	60%	58%	73%	64%	64%	48%	51%	43%	54%	60%	56%	44%		
Please rate how important, if at all, you think it is for the Honolulu community to focus on each of the following in the coming two years.	Overall feeling of safety					88%	90%	92%	94%	95%		93%	88%	94%	89%		
Natural environment	Please rate each of the following characteristics as they relate to Honolulu as a whole.	Overall quality of natural environment	67%	67%	71%	65%	67%	64%	62%	64%	62%	54%	65%	64%	58%	61%	
		Please also rate each of the following in the Honolulu community.	Cleanliness	40%	41%	40%	43%	33%	36%	34%	31%	33%	24%	27%	28%	23%	29%
		Water resources												65%	57%	55%	56%
		Air quality	75%	70%	72%	69%	68%	69%	66%	67%	70%	65%	85%	82%	76%	75%	























Natural environment	Please rate the quality of each of the following services in Honolulu.	Preservation of natural areas	39%	49%	39%	31%	48%	30%	42%	35%	34%	32%	45%	47%	42%	37%	
		Honolulu open space				26%	38%	25%	28%	24%	32%	23%	34%	42%	31%	36%	
	Please rate how important, if at all, you think it is for the Honolulu community to focus on each of the following in the coming two years.	Recycling	70%	63%	63%	63%	66%	58%	54%	54%	56%	45%	48%	43%	34%	44%	
		Yard waste pick-up	67%	64%	65%	64%	64%	65%	56%	64%	59%	66%	53%	49%	52%	51%	60%
	Parks and Recreation	Please rate each of the following characteristics as they relate to Honolulu as a whole.	Overall quality of parks and recreation opportunities											57%	56%	54%	57%
			Overall quality of natural environment					88%	86%	88%	85%	85%		85%	83%	88%	81%
Please also rate each of the following in the Honolulu community.		Availability of paths and walking trails	31%	37%	36%	37%	42%	33%	39%	36%	37%	32%	61%	58%	52%	53%	
		Fitness opportunities				45%	53%	48%	53%	51%	51%	42%	63%	63%	60%	62%	
		Recreational opportunities	71%	69%	73%	57%	60%	57%	58%	55%	57%	54%	66%	66%	62%	67%	
Please rate the quality of each of the following services in Honolulu.		City parks	70%	54%	60%	52%	49%	54%	44%	50%	42%	42%	40%	48%	52%	44%	49%
		Recreation programs or classes	70%	54%	56%	56%	44%	52%	47%	47%	45%	44%	44%	42%	49%	37%	54%
		Recreation centers or facilities	45%	52%	50%	40%	46%	40%	41%	39%	34%	35%	45%	48%	38%	50%	
Please rate how important, if at all, you think it is for the Honolulu community to focus on each of the following in the coming two years.		Overall quality of parks and recreation opportunities												79%	78%	78%	75%
		Overall health and wellness opportunities				66%	68%	60%	60%	65%	62%	54%	64%	67%	60%	60%	
Health and wellness	Please rate each of the following characteristics as they relate to Honolulu as a whole.	Overall health and wellness opportunities				66%	68%	60%	60%	65%	62%	54%	64%	67%	60%	60%	
		Availability of affordable quality food	48%	40%	43%	40%	41%	31%	35%	37%	41%	34%	37%	33%	28%	27%	
	Please also rate each of the following in the Honolulu community.	Availability of affordable quality health care	33%	34%	37%	44%	49%	37%	35%	36%	43%	34%	42%	40%	40%	33%	
		Availability of preventive health services	40%	41%	47%	46%	53%	36%	40%	39%	43%	34%	46%	46%	39%	37%	
		Availability of affordable quality mental health care				30%	34%	22%	25%	19%	32%	20%	29%	29%	22%	24%	
		Health services				49%	55%	40%	41%	42%	45%	37%	59%	50%	41%	51%	
	Please rate how important, if at all, you think it is for the Honolulu community to focus on each of the following in the coming two years.	Overall health and wellness opportunities					81%	81%	79%	86%	81%		81%	77%	79%	74%	
		Please rate your overall health.				59%	60%	55%	59%	51%	53%	60%	60%	66%	66%	67%	
Education, Arts and Culture	Please rate each of the following characteristics as they relate to Honolulu as a whole.	Overall opportunities for education, culture, and the arts				44%	41%	40%	45%	41%	45%	36%	48%	51%	47%	51%	
		Opportunities to attend cultural/arts/music activities	70%	71%	69%	51%	62%	46%	50%	48%	51%	53%	51%	49%	52%	51%	

























Education, Arts and Culture	Please also rate each of the following in the Honolulu community.	Community support for the arts	42%	44%	45%	47%															
		Availability of affordable quality childcare/preschool	14%	15%	14%	23%	24%	16%	19%	14%	16%	16%	22%	19%	22%	17%					
		K-12 education	30%	36%	28%	27%															
		Adult educational opportunities	38%	43%	27%	36%															
		Opportunities to attend special events and festivals	31%	53%	54%	51%	64%														
	Please rate the quality of each of the following services in Honolulu.	Public library services	59%	72%	58%	69%															
Education, Arts and Culture	Please rate how important, if at all, you think it is for the Honolulu community to focus on each of the following in the coming two years.	Overall opportunities for education, culture, and the arts	88%	87%	85%	87%	83%	77%	73%	77%	71%										
Inclusivity and Engagement	Please rate each of the following aspects of quality of life in Honolulu.	Honolulu as a place to raise children	71%	66%	60%	63%	63%	58%	58%	58%	59%	52%	53%	62%	59%	56%	56%				
		Honolulu as a place to retire	68%	63%	53%	63%	52%	52%	46%	47%	39%	39%	39%	42%	47%	40%	42%				
		Sense of community	54%	50%	61%	51%	52%	47%	46%	51%	51%	43%	59%	52%	55%	55%					
	Please rate each of the following characteristics as they relate to Honolulu as a whole.	Residents' connection and engagement with their community	45%	41%	38%	41%															
		Please rate the job you feel the Honolulu community does at each of the following.	Making all residents feel welcome	52%	56%	50%	61%														
	Attracting people from diverse backgrounds		62%	61%	53%	66%															
	Valuing/respecting residents from diverse backgrounds		58%	57%	58%	62%															
	Taking care of vulnerable residents		37%	35%	38%	36%															
	Please also rate each of the following in the Honolulu community.	Sense of civic/community pride	38%	44%	36%	44%															
		Neighborhoodliness of residents	53%	52%	49%	48%	52%	48%	49%	47%	48%	39%	50%								
Opportunities to participate in social events and activities		59%	60%	65%	50%	58%	51%	55%	51%	52%	50%	50%	53%	47%	58%						
Opportunities to volunteer		73%	70%	75%	66%	66%	63%	64%	60%	63%	66%	64%	64%	56%	68%						
Opportunities to participate in community matters		56%	58%	58%	56%	59%	50%	54%	53%	54%	52%	49%	55%	47%	53%						
Openness and acceptance of the community toward people of diverse backgrounds		62%	63%	67%	57%	60%	55%	59%	64%	60%	56%	54%	52%	52%	59%						
Please rate how important, if at all, you think it is for the Honolulu community to focus on each of the following in the coming two years.	Residents' connection and engagement with their community	73%	74%	71%	74%	78%	66%	65%	70%	64%											
Participation	Please indicate whether or not you have done each of the following in the last 12 months.	Contacted the City of Honolulu for help or information	47%	40%	44%	43%	37%	38%	37%	41%	41%	42%	43%	38%	44%	35%					

Participation	Please indicate whether or not you have done each of the following in the last 12 months.													
	Contacted Honolulu elected officials to express your opinion	25%	21%	24%	22%	20%	27%	17%	20%	22%	25%	26%		
	Attended a local public meeting	25%	21%	24%	19%	18%	18%	16%	11%	21%	13%	18%	16%	19%
	Watched a local public meeting	59%	47%	56%	43%	44%	39%	38%	37%	45%	30%	41%	37%	34%
	Volunteered your time to some group/activity	48%	50%	53%	42%	47%	49%	47%	43%	53%	46%	40%	40%	48%
	Campaigned or advocated for a local issue, cause, or candidate	26%	27%	27%	27%	26%	29%	22%	22%	22%	18%	17%	19%	
	Voted in your most recent local election	65%	63%	69%							82%	72%	77%	76%
	In general, how many times do you: Access the internet from your home										95%	93%	89%	92%
	Access the internet from your cell phone										93%	94%	93%	93%
	Visit social media sites										79%	72%	74%	76%
	Use or check email										97%	97%	95%	94%
	Share your opinions online										36%	31%	34%	27%
	Shop online										50%	49%	54%	48%

























Complete Set of Frequencies

























This dashboard contains a complete set of responses to each question on the survey. By default, "don't know" responses are excluded, but may be added to the table using the response filter to the right. In some tables, the percentages may not sum to 100%; this is either because the question permitted the respondent to "choose all that apply", or for a question that asked the respondent to select one answer, it is due to the customary practice of rounding values to the nearest whole number.

























Please rate each of the following aspects of quality of life in Honolulu.	Honolulu as a place to live	Excellent		18% N=71
		Good		48% N=193
		Fair		26% N=106
		Poor		8% N=34
Your neighborhood as a place to live		Excellent		25% N=104
		Good		42% N=172
		Fair		26% N=109
		Poor		7% N=28
Honolulu as a place to raise children		Excellent		15% N=54
		Good		41% N=153
		Fair		30% N=111
		Poor		14% N=52
Honolulu as a place to work		Excellent		11% N=42
		Good		42% N=165
		Fair		31% N=124
		Poor		16% N=64
Honolulu as a place to visit		Excellent		34% N=134
		Good		43% N=171
		Fair		18% N=70
		Poor		6% N=22
Honolulu as a place to retire		Excellent		11% N=41
		Good		31% N=118

























Please rate each of the following aspects of quality of life in Honolulu.	Honolulu as a place to retire	Fair		31% N=119
		Poor		27% N=101
	The overall quality of life	Excellent		14% N=58
		Good		47% N=191
		Fair		29% N=117
		Poor		10% N=40
	Sense of community	Excellent		16% N=67
		Good		38% N=155
		Fair		32% N=130
		Poor		13% N=54
Please rate each of the following characteristics as they relate to Honolulu as a whole.	Overall economic health	Excellent		4% N=14
		Good		26% N=105
		Fair		45% N=178
		Poor		25% N=101
	Overall quality of the transportation system	Excellent		6% N=25
		Good		31% N=124
		Fair		39% N=157
		Poor		24% N=96
	Overall design or layout of residential and commercial areas	Excellent		4% N=15
		Good		27% N=112
		Fair		44% N=180
		Poor		25% N=104
	Overall quality of the utility infrastructure	Excellent		4% N=15
		Good		26% N=104

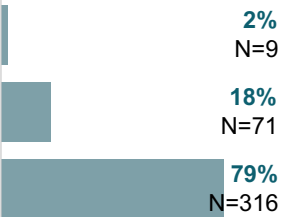
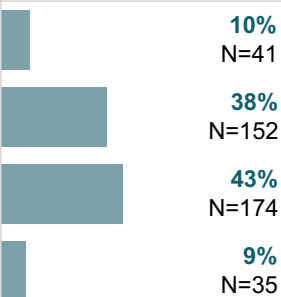
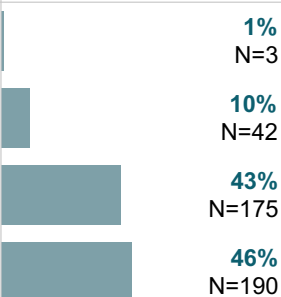
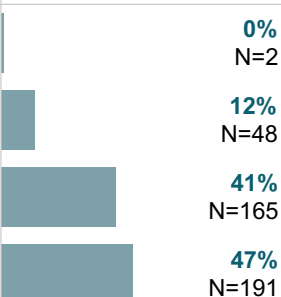
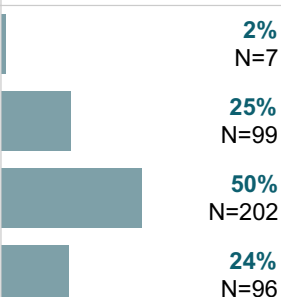
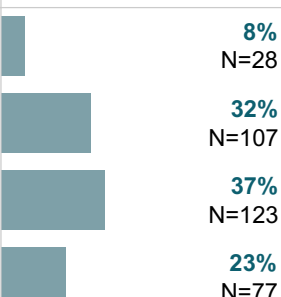
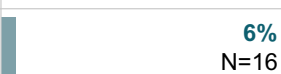
Please rate each of the following characteristics as they relate to Honolulu as a whole.

Overall quality of the utility infrastructure	Fair		43% N=173
	Poor		28% N=113
Overall feeling of safety	Excellent		10% N=42
	Good		33% N=136
	Fair		40% N=162
	Poor		17% N=67
Overall quality of natural environment	Excellent		17% N=69
	Good		44% N=179
	Fair		30% N=122
	Poor		10% N=39
Overall quality of parks and recreation opportunities	Excellent		19% N=76
	Good		38% N=156
	Fair		30% N=123
	Poor		13% N=51
Overall health and wellness opportunities	Excellent		19% N=76
	Good		41% N=164
	Fair		29% N=115
	Poor		11% N=46
Overall opportunities for education, culture, and the arts	Excellent		12% N=47
	Good		40% N=158
	Fair		35% N=140
	Poor		14% N=54
Residents' connection and engagement with their community	Excellent		10% N=38
	Good		32% N=125

























Please rate each of the following characteristics as they relate to Honolulu as a whole.	Residents' connection and engagement with their community	Fair		45% N=179
		Poor		14% N=54
Please indicate how likely or unlikely you are to do each of the following.	Recommend living in Honolulu to someone who asks	Very likely		13% N=51
		Somewhat likely		47% N=188
		Somewhat unlikely		22% N=87
		Very unlikely		19% N=75
Remain in Honolulu for the next five years		Very likely		53% N=214
		Somewhat likely		24% N=94
		Somewhat unlikely		10% N=41
		Very unlikely		13% N=51
Please rate how safe or unsafe you feel:	In your neighborhood during the day	Very safe		44% N=181
		Somewhat safe		42% N=174
		Neither safe nor unsafe		8% N=33
		Somewhat unsafe		4% N=17
		Very unsafe		2% N=9
In Honolulu's downtown/commercial area during the day		Very safe		14% N=55
		Somewhat safe		41% N=165
		Neither safe nor unsafe		18% N=71
		Somewhat unsafe		18% N=71
		Very unsafe		10% N=41
From property crime		Very safe		9% N=35
		Somewhat safe		32% N=127
		Neither safe nor unsafe		24% N=95
		Somewhat unsafe		23% N=93

Please rate how safe or unsafe you feel:	From property crime	Very unsafe		13% N=52
	From violent crime	Very safe		14% N=55
		Somewhat safe		31% N=122
		Neither safe nor unsafe		24% N=95
		Somewhat unsafe		22% N=86
		Very unsafe		10% N=40
From fire, flood, or other natural disaster	Very safe		12% N=47	
	Somewhat safe		46% N=182	
	Neither safe nor unsafe		20% N=81	
	Somewhat unsafe		12% N=48	
	Very unsafe		10% N=40	
Please rate the job you feel the Honolulu community does at each of the following.	Making all residents feel welcome	Excellent		14% N=55
		Good		47% N=186
		Fair		28% N=111
		Poor		11% N=42
Attracting people from diverse backgrounds	Excellent		19% N=75	
	Good		46% N=177	
	Fair		24% N=93	
	Poor		10% N=40	
Valuing/respecting residents from diverse backgrounds	Excellent		15% N=58	
	Good		46% N=177	
	Fair		28% N=106	
	Poor		11% N=42	
Taking care of vulnerable residents	Excellent		8% N=30	

























Please rate the job you feel the Honolulu community does at each of the following.	Taking care of vulnerable residents	Good		28% N=109
		Fair		32% N=123
		Poor		33% N=126
Please rate each of the following in the Honolulu community.	Overall quality of business and service establishments	Excellent		10% N=38
		Good		49% N=199
		Fair		34% N=137
		Poor		7% N=28
Variety of business and service establishments	Excellent		14% N=57	
	Good		46% N=183	
	Fair		32% N=130	
	Poor		7% N=30	
Vibrancy of downtown/commercial area	Excellent		8% N=31	
	Good		32% N=125	
	Fair		37% N=146	
	Poor		23% N=91	
Employment opportunities	Excellent		6% N=23	
	Good		26% N=96	
	Fair		45% N=164	
	Poor		23% N=84	
Shopping opportunities	Excellent		23% N=95	
	Good		44% N=179	
	Fair		26% N=107	
	Poor		7% N=27	
Cost of living	Excellent		1% N=4	

Please rate each of the following in the Honolulu community.	Cost of living	Good		2% N=9
		Fair		18% N=71
		Poor		79% N=316
	Overall image or reputation	Excellent		10% N=41
		Good		38% N=152
		Fair		43% N=174
		Poor		9% N=35
Please also rate each of the following in the Honolulu community.	Traffic flow on major streets	Excellent		1% N=3
		Good		10% N=42
		Fair		43% N=175
		Poor		46% N=190
	Ease of public parking	Excellent		0% N=2
		Good		12% N=48
		Fair		41% N=165
		Poor		47% N=191
	Ease of travel by car	Excellent		2% N=7
		Good		25% N=99
		Fair		50% N=202
		Poor		24% N=96
	Ease of travel by public transportation	Excellent		8% N=28
		Good		32% N=107
		Fair		37% N=123
		Poor		23% N=77
	Ease of travel by bicycle	Excellent		6% N=16

























Please also rate each of the following in the Honolulu community.

Ease of travel by bicycle	Good		26% N=73
	Fair		40% N=111
	Poor		29% N=81
Ease of walking	Excellent		11% N=43
	Good		36% N=141
	Fair		38% N=152
	Poor		15% N=60
Well-planned residential growth	Excellent		2% N=7
	Good		10% N=36
	Fair		42% N=148
	Poor		45% N=159
Well-planned commercial growth	Excellent		4% N=14
	Good		13% N=43
	Fair		45% N=149
	Poor		38% N=126
Well-designed neighborhoods	Excellent		1% N=5
	Good		18% N=68
	Fair		50% N=185
	Poor		31% N=114
Preservation of the historical or cultural character of the community	Excellent		8% N=31
	Good		38% N=142
	Fair		40% N=151
	Poor		14% N=53
Public places where people want to spend time	Excellent		6% N=23























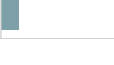

Please also rate each of the following in the Honolulu community.

Public places where people want to spend time	Good		37% N=148
	Fair		37% N=149
	Poor		20% N=78
Variety of housing options	Excellent		1% N=5
	Good		10% N=36
	Fair		33% N=125
	Poor		56% N=216
Availability of affordable quality housing	Excellent		1% N=5
	Good		4% N=17
	Fair		21% N=82
	Poor		73% N=286
Overall quality of new development	Excellent		1% N=5
	Good		20% N=73
	Fair		45% N=163
	Poor		34% N=124
Overall appearance	Excellent		5% N=19
	Good		30% N=121
	Fair		49% N=195
	Poor		16% N=64
Cleanliness	Excellent		1% N=4
	Good		27% N=112
	Fair		43% N=175
	Poor		29% N=117
Water resources	Excellent		20% N=78

























Please also rate each of the following in the Honolulu community.

























	Good		36% N=143
	Fair		34% N=134
	Poor		10% N=41
Air quality	Excellent		37% N=149
	Good		38% N=154
	Fair		20% N=81
	Poor		6% N=23
Availability of paths and walking trails	Excellent		18% N=69
	Good		35% N=137
	Fair		38% N=147
	Poor		10% N=38
Fitness opportunities	Excellent		28% N=109
	Good		34% N=132
	Fair		32% N=124
	Poor		6% N=24
Recreational opportunities	Excellent		30% N=119
	Good		36% N=144
	Fair		28% N=110
	Poor		6% N=22
Availability of affordable quality food	Excellent		5% N=21
	Good		22% N=90
	Fair		39% N=157
	Poor		34% N=140
Availability of affordable quality health care	Excellent		5% N=18

























Please also rate each of the following in the Honolulu community.

Availability of affordable quality health care	Good		28% N=109
	Fair		40% N=154
	Poor		27% N=102
Availability of preventive health services	Excellent		5% N=18
	Good		32% N=119
	Fair		40% N=149
	Poor		23% N=84
Availability of affordable quality mental health care	Excellent		4% N=13
	Good		19% N=59
	Fair		38% N=114
	Poor		39% N=118
Opportunities to attend cultural/arts/music activities	Excellent		19% N=73
	Good		32% N=122
	Fair		39% N=148
	Poor		10% N=39
Community support for the arts	Excellent		13% N=44
	Good		34% N=119
	Fair		42% N=147
	Poor		11% N=38
Availability of affordable quality childcare/preschool	Excellent		6% N=17
	Good		11% N=31
	Fair		39% N=107
	Poor		44% N=122
K-12 education	Excellent		6% N=19

























Please also rate each of K-12 education the following in the Honolulu community.

	Good		21% N=65
	Fair		46% N=140
	Poor		26% N=80
Adult educational opportunities	Excellent		10% N=29
	Good		26% N=79
	Fair		50% N=151
	Poor		14% N=43
Sense of civic/community pride	Excellent		13% N=47
	Good		31% N=115
	Fair		44% N=162
	Poor		12% N=45
Neighborliness of residents	Excellent		12% N=45
	Good		38% N=148
	Fair		38% N=146
	Poor		12% N=46
Opportunities to participate in social events and activities	Excellent		17% N=65
	Good		40% N=150
	Fair		34% N=129
	Poor		8% N=30
Opportunities to attend special events and festivals	Excellent		18% N=72
	Good		46% N=180
	Fair		31% N=123
	Poor		5% N=21
Opportunities to volunteer	Excellent		26% N=93

























Please also rate each of the following in the Honolulu community.	Opportunities to volunteer	Good		42% N=150
		Fair		27% N=96
		Poor		6% N=21
Opportunities to participate in community matters		Excellent		17% N=61
		Good		37% N=134
		Fair		39% N=142
		Poor		8% N=30
Openness and acceptance of the community toward people of diverse backgrounds		Excellent		15% N=57
		Good		43% N=162
		Fair		32% N=121
		Poor		9% N=32
Please indicate whether or not you have done each of the following in the last 12 months.	Contacted the City of Honolulu for help or information	No		65% N=268
		Yes		35% N=143
Contacted Honolulu elected officials to express your opinion		No		75% N=304
		Yes		25% N=104
Attended a local public meeting		No		83% N=340
		Yes		17% N=70
Watched a local public meeting		No		65% N=269
		Yes		35% N=142
Volunteered your time to some group/activity		No		52% N=215
		Yes		48% N=195
Campaigned or advocated for a local issue, cause, or candidate		No		81% N=331
		Yes		19% N=80
Voted in your most recent local election		No		24% N=98

Please indicate whether or not you have done each of the following in the last 12 months.	Voted in your most recent local election	Yes		76% N=312
	Used public transportation instead of driving	No		62% N=254
		Yes		38% N=157
	Carpooled with other adults or children instead of driving alone	No		40% N=166
		Yes		60% N=245
	Walked or biked instead of driving	No		42% N=173
Yes			58% N=239	
Please rate the quality of each of the following services in Honolulu.	Public information services	Excellent		7% N=25
		Good		39% N=151
		Fair		44% N=168
		Poor		10% N=38
Economic development	Excellent		2% N=5	
	Good		26% N=89	
	Fair		48% N=163	
	Poor		25% N=85	
Traffic enforcement	Excellent		4% N=15	
	Good		23% N=88	
	Fair		39% N=151	
	Poor		35% N=135	
Traffic signal timing	Excellent		2% N=8	
	Good		24% N=98	
	Fair		43% N=171	
	Poor		31% N=122	
Street repair	Excellent		2% N=8	

























Please rate the quality of each of the following services in Honolulu.

Street repair	Good		11% N=42
	Fair		28% N=109
	Poor		60% N=236
Street cleaning	Excellent		6% N=22
	Good		27% N=102
	Fair		39% N=151
	Poor		28% N=109
Street lighting	Excellent		8% N=31
	Good		35% N=139
	Fair		40% N=162
	Poor		17% N=69
Sidewalk maintenance	Excellent		7% N=28
	Good		20% N=78
	Fair		43% N=167
	Poor		30% N=120
Bus or transit services	Excellent		16% N=54
	Good		40% N=135
	Fair		32% N=108
	Poor		12% N=39
Land use, planning and zoning	Excellent		2% N=6
	Good		20% N=63
	Fair		47% N=146
	Poor		31% N=97
Code enforcement	Excellent		2% N=6

























Please rate the quality of each of the following services in Honolulu.

Code enforcement	Good		9% N=30
	Fair		40% N=133
	Poor		49% N=162
Affordable high-speed internet access	Excellent		11% N=38
	Good		35% N=126
	Fair		31% N=110
	Poor		23% N=83
Garbage collection	Excellent		26% N=106
	Good		48% N=193
	Fair		21% N=87
	Poor		4% N=17
Drinking water	Excellent		23% N=92
	Good		46% N=186
	Fair		22% N=90
	Poor		9% N=35
Sewer services	Excellent		18% N=69
	Good		45% N=167
	Fair		29% N=108
	Poor		8% N=31
Storm water management	Excellent		11% N=39
	Good		35% N=125
	Fair		35% N=126
	Poor		18% N=65
Power (electric and/or gas) utility	Excellent		13% N=53

Please rate the quality of each of the following services in Honolulu.

























Power (electric and/or gas) utility	Good		39% N=155
	Fair		32% N=128
	Poor		15% N=58
Utility billing	Excellent		10% N=38
	Good		29% N=112
	Fair		34% N=134
	Poor		27% N=106
Police/Sheriff services	Excellent		9% N=34
	Good		35% N=130
	Fair		42% N=156
	Poor		14% N=54
Crime prevention	Excellent		4% N=16
	Good		27% N=103
	Fair		40% N=150
	Poor		28% N=107
Animal control	Excellent		5% N=17
	Good		28% N=93
	Fair		41% N=137
	Poor		26% N=86
Ambulance or emergency medical services	Excellent		29% N=97
	Good		42% N=142
	Fair		24% N=79
	Poor		5% N=17
Fire services	Excellent		32% N=108

























Please rate the quality of each of the following services in Honolulu.

























Fire services	Good		45% N=152
	Fair		21% N=71
	Poor		2% N=8
Fire prevention and education	Excellent		23% N=71
	Good		34% N=108
	Fair		33% N=104
	Poor		10% N=31
Emergency preparedness	Excellent		11% N=41
	Good		33% N=119
	Fair		40% N=144
	Poor		16% N=59
Preservation of natural areas	Excellent		7% N=24
	Good		30% N=98
	Fair		41% N=136
	Poor		22% N=72
Honolulu open space	Excellent		6% N=20
	Good		30% N=100
	Fair		42% N=141
	Poor		23% N=78
Recycling	Excellent		11% N=41
	Good		33% N=129
	Fair		30% N=119
	Poor		26% N=100
Yard waste pick-up	Excellent		23% N=71

























Please rate the quality of each of the following services in Honolulu.

Yard waste pick-up	Good		36% N=111
	Fair		25% N=77
	Poor		15% N=48
City parks	Excellent		13% N=47
	Good		36% N=137
	Fair		38% N=146
	Poor		13% N=49
Recreation programs or classes	Excellent		15% N=43
	Good		39% N=115
	Fair		38% N=114
	Poor		8% N=24
Recreation centers or facilities	Excellent		11% N=35
	Good		39% N=117
	Fair		40% N=121
	Poor		10% N=31
Health services	Excellent		12% N=41
	Good		39% N=133
	Fair		41% N=139
	Poor		8% N=26
Public library services	Excellent		22% N=73
	Good		47% N=153
	Fair		27% N=88
	Poor		4% N=13
Overall customer service by Honolulu employees	Excellent		9% N=33

























Please rate the quality of each of the following services in Honolulu.	Overall customer service by Honolulu employees	Good		33% N=119
		Fair		47% N=171
		Poor		11% N=41
Please rate the following categories of Honolulu government performance.	The value of services for the taxes paid to Honolulu	Excellent		3% N=11
		Good		25% N=95
		Fair		42% N=156
		Poor		30% N=111
The overall direction that Honolulu is taking	Excellent		2% N=7	
	Good		21% N=79	
	Fair		46% N=170	
	Poor		31% N=115	
The job Honolulu government does at welcoming resident involvement	Excellent		2% N=6	
	Good		23% N=81	
	Fair		48% N=168	
	Poor		27% N=95	
Overall confidence in Honolulu government	Excellent		2% N=8	
	Good		18% N=71	
	Fair		45% N=177	
	Poor		35% N=135	
Generally acting in the best interest of the community	Excellent		3% N=10	
	Good		25% N=95	
	Fair		44% N=171	
	Poor		28% N=109	
Being honest	Excellent		3% N=10	

Please rate the following categories of Honolulu government performance.	Being honest	Good		20% N=72
		Fair		42% N=152
		Poor		35% N=129
	Being open and transparent to the public	Excellent		2% N=9
		Good		16% N=59
		Fair		45% N=164
		Poor		36% N=132
	Informing residents about issues facing the community	Excellent		2% N=8
		Good		29% N=109
Fair			42% N=158	
Poor			27% N=101	
Treating all residents fairly	Excellent		2% N=9	
	Good		29% N=102	
	Fair		41% N=146	
	Poor		27% N=96	
Treating residents with respect	Excellent		6% N=20	
	Good		32% N=113	
	Fair		44% N=157	
	Poor		19% N=69	
Overall, how would you rate the quality of the services provided by each of the following?	The City of Honolulu	Excellent		3% N=13
		Good		33% N=130
		Fair		43% N=169
		Poor		20% N=77
The Federal Government	Excellent		5% N=18	

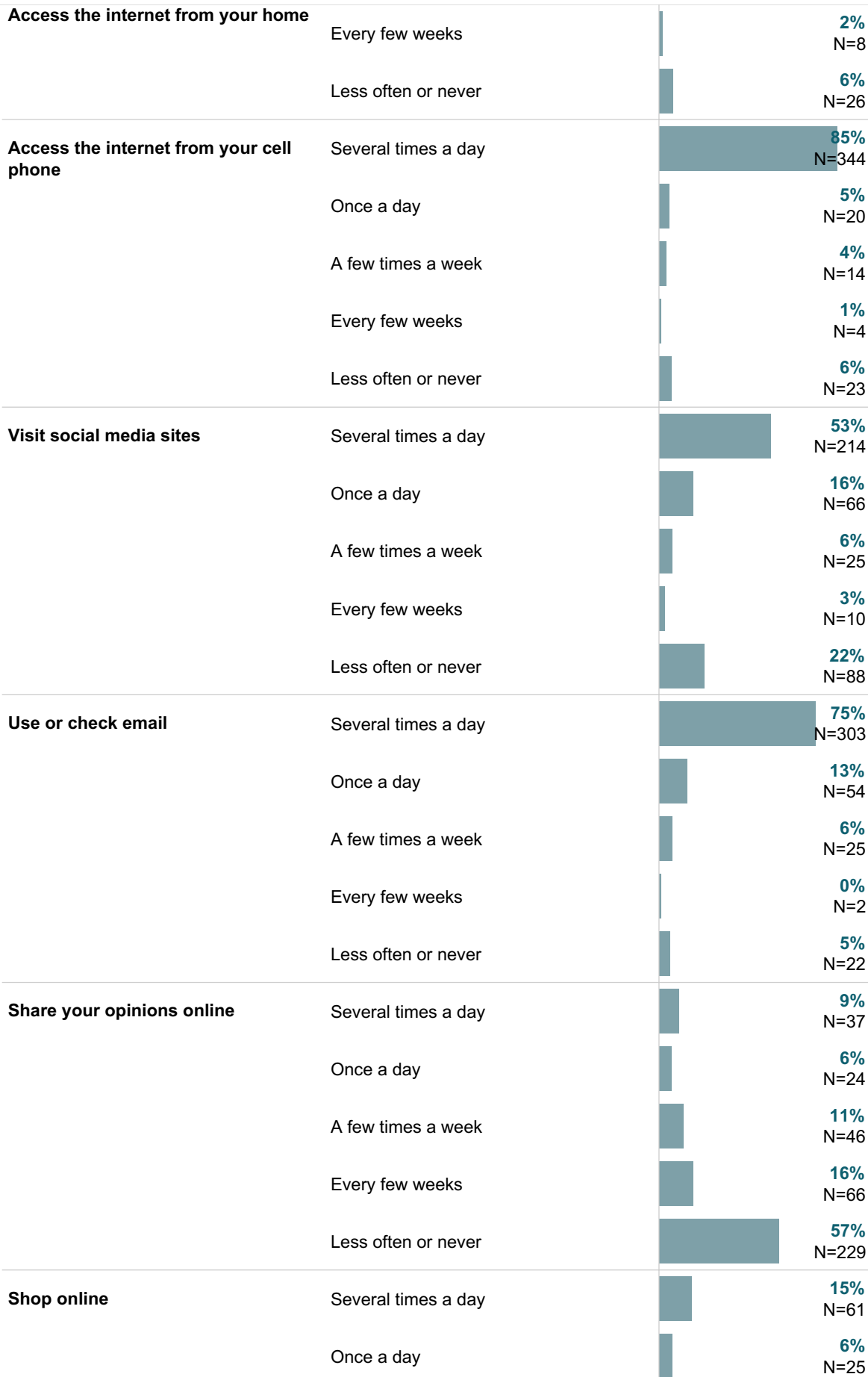
Overall, how would you rate the quality of the services provided by each of the following?	The Federal Government	Good		31% N=118
		Fair		43% N=162
		Poor		20% N=76
Please rate how important, if at all, you think it is for the Honolulu community to focus on each of the following in the coming two years.	Overall economic health	Essential		41% N=165
		Very important		46% N=185
		Somewhat important		12% N=47
		Not at all important		2% N=7
Overall quality of the transportation system	Essential		36% N=148	
	Very important		43% N=176	
	Somewhat important		19% N=79	
	Not at all important		2% N=8	
Overall design or layout of residential and commercial areas	Essential		28% N=116	
	Very important		39% N=161	
	Somewhat important		29% N=118	
	Not at all important		3% N=13	
Overall quality of the utility infrastructure	Essential		52% N=214	
	Very important		34% N=137	
	Somewhat important		12% N=48	
	Not at all important		2% N=10	
Overall feeling of safety	Essential		46% N=188	
	Very important		43% N=177	
	Somewhat important		11% N=45	
Overall quality of natural environment	Essential		45% N=184	
	Very important		37% N=151	

























Please rate how important, if at all, you think it is for the Honolulu community to focus on each of the following in the coming two years.	Overall quality of natural environment	Somewhat important		17% N=70
		Not at all important		1% N=6
	Overall quality of parks and recreation opportunities	Essential		23% N=94
		Very important		52% N=211
		Somewhat important		22% N=92
		Not at all important		3% N=12
	Overall health and wellness opportunities	Essential		30% N=122
		Very important		44% N=179
		Somewhat important		22% N=87
		Not at all important		4% N=17
Overall opportunities for education, culture, and the arts	Essential		34% N=141	
	Very important		36% N=150	
	Somewhat important		25% N=104	
	Not at all important		4% N=16	
Residents' connection and engagement with their community	Essential		24% N=99	
	Very important		40% N=166	
	Somewhat important		31% N=129	
	Not at all important		4% N=18	
Please rate how much you would support or oppose the City and County of Honolulu focusing on each of the following in the coming two years.	Keeping sidewalks and public spaces clean and sanitary for the general public even if it requires the homeless to move so the City can clean public spaces	Strongly support		72% N=294
		Somewhat support		20% N=84
		Somewhat oppose		8% N=32
	Providing shelter space for our homeless to have a safe place to reside off the streets	Strongly oppose		1% N=5
		Strongly support		67% N=276
		Somewhat support		26% N=106

























Please rate how much you would support or oppose the City and County of Honolulu focusing on each of the following in the coming two years.	Providing shelter space for our homeless to have a safe place to reside off the streets	Somewhat oppose		5% N=22
	Gaining data on those in the homeless community who choose to live on streets/public spaces rather than shelters/permanent supportive housing to better allocate City resources	Strongly oppose		1% N=4
		Strongly support		56% N=225
		Somewhat support		36% N=144
		Somewhat oppose		6% N=25
	Purchasing additional buildings with rooms for the homeless to reside off the streets	Strongly oppose		2% N=9
		Strongly support		45% N=176
		Somewhat support		36% N=142
		Somewhat oppose		17% N=67
	Continue working with the State to provide support for the homeless who accept space off the streets coupled with support services	Strongly oppose		1% N=4
Strongly support			66% N=268	
Somewhat support			27% N=109	
Somewhat oppose			6% N=24	
Please rate how important, if at all, you think it is for the City and County of Honolulu to focus on the following in the coming two years:	Locating a City landfill outside the aquifer on O'ahu	Essential		46% N=189
		Very important		30% N=121
		Somewhat important		19% N=77
		Not at all important		5% N=19
Extending rail to the University of Hawai'i, Manoa		Essential		29% N=119
		Very important		28% N=116
		Somewhat important		23% N=93
		Not at all important		20% N=83
Extending rail to Kapolei Center		Essential		17% N=70
		Very important		20% N=83
		Somewhat important		38% N=153















Please rate how important, if at all, you think it is for the City and County of Honolulu to focus on the following in the coming two years:	Extending rail to Kapolei Center	Not at all important		25% N=102
		Locating and designating land for a public-community based racetrack for recreational car racing on O'ahu	Essential	
		Very important		10% N=42
		Somewhat important		24% N=98
		Not at all important		57% N=233
How prepared do you think the City & County of Honolulu is to respond to the following natural disasters?	Hurricanes	Very prepared		14% N=52
		Adequately prepared		29% N=106
		Somewhat prepared		38% N=141
		Not at all prepared		20% N=73
	Tsunamis	Very prepared		12% N=44
		Adequately prepared		26% N=97
		Somewhat prepared		42% N=155
		Not at all prepared		20% N=72
	Earthquakes	Very prepared		8% N=27
		Adequately prepared		22% N=77
		Somewhat prepared		45% N=157
		Not at all prepared		25% N=86
	Wildfires	Very prepared		4% N=16
		Adequately prepared		17% N=63
		Somewhat prepared		36% N=129
		Not at all prepared		42% N=152
In general, how many times do you:	Access the internet from your home	Several times a day		80% N=329
		Once a day		6% N=25
		A few times a week		5% N=21

In general, how many times do you:



In general, how many times do you:	Shop online	A few times a week		26% N=104
		Every few weeks		33% N=129
		Less often or never		20% N=78
Please rate your overall health.		Excellent		21% N=86
		Very good		46% N=187
		Good		28% N=112
		Fair		5% N=20
		Poor		1% N=3
What impact, if any, do you think the economy will have on your family income in the next 6 months? Do you think the impact will be:		Very positive		4% N=18
		Somewhat positive		16% N=63
		Neutral		50% N=204
		Somewhat negative		24% N=97
		Very negative		6% N=24
How many years have you lived in Honolulu?		Less than 2 years		8% N=31
		2-5 years		14% N=58
		6-10 years		7% N=29
		11-20 years		8% N=35
		More than 20 years		63% N=258
Which best describes the building you live in?		Single-family detached home		46% N=190
		Townhouse or duplex (may share walls but no units above or below you)		9% N=39
		Condominium or apartment (have units above or below you)		43% N=175
		Other		2% N=7
Do you rent or own your home?		Rent		41% N=168
		Own		59% N=241

About how much is your monthly housing cost for the place you live (including rent, mortgage payment, property tax, property insurance and homeowners' association (HOA) fees)?	Less than \$300		2% N=8
	\$300 to \$599		5% N=20
	\$600 to \$999		6% N=25
	\$1,000 to \$1,499		14% N=57
	\$1,500 to \$2,499		31% N=122
	\$2,500 to \$3,999		26% N=103
	\$4,000 to \$6,999		13% N=53
	\$7,000 to \$9,999		2% N=9
	\$10,000 or more		1% N=2
Do any children 17 or under live in your household?	No		75% N=305
	Yes		25% N=103
Are you or any other members of your household aged 65 or older?	No		62% N=251
	Yes		38% N=155
How much do you anticipate your household's total income before taxes will be for the current year? (Please include in your total income money from all sources for all persons living in your household.)	Less than \$25,000		10% N=39
	\$25,000 to \$49,999		12% N=46
	\$50,000 to \$74,999		16% N=60
	\$75,000 to \$99,999		13% N=49
	\$100,000 to \$149,999		25% N=96
	\$150,000 to \$199,999		11% N=44
	\$200,000 to \$299,999		11% N=42
	\$300,000 or more		3% N=13
Are you of Hispanic, Latino/a/x, or Spanish origin?	No, not of Hispanic, Latino/a/x, or Spanish origin		91% N=372
	Yes, I consider myself to be of Hispanic, Latino/a/x, or Spanish origin		9% N=35
What is your race? (Mark one or more races to indicate what race you	American Indian or Alaska Native		2% N=9

What is your race? (Mark one or more races to indicate what race you consider yourself to be.)	Asian		59% N=241
	Black or African American		4% N=16
	Native Hawaiian or Other Pacific Islander		20% N=82
	White		39% N=157
	A race not listed		6% N=26
In which category is your age?	18-24 years		2% N=9
	25-34 years		26% N=108
	35-44 years		14% N=58
	45-54 years		18% N=74
	55-64 years		9% N=37
	65-74 years		15% N=63
	75 years or older		15% N=60
What is your gender?	Woman		51% N=206
	Man		49% N=202

Methods (Open Participation)



As part of its participation in The National Community Survey™ (The NCS™), the City and County of Honolulu conducted a survey of 361 residents. Survey invitations were mailed to randomly selected households and data were collected from December 8th, 2023 to January 19th, 2024. The results from this main survey effort represent the most robust estimate of your residents' opinions.

After the above data collection period was underway, a link to an online open participation survey was publicized by the City and County of Honolulu. The open participation survey was identical to the probability sample survey with two small updates; it included a map at the beginning asking where the respondent lives and also a question about where they heard about the survey. The open participation survey was open to all Honolulu residents and became available on January 5th, 2024. The survey remained open for 2 weeks and there were 831 responses.

The open participation survey data were not collected through a random sample and it is unknown who in the community was aware of the survey; therefore, a level of confidence in the representativeness of the sample cannot be estimated. However, to reduce bias where possible, these data were statistically weighted to match the demographic characteristics of the 2020 Census and 2022 American Community Survey estimates for adults in the City and County of Honolulu. The characteristics used for weighting were age, sex, race, Hispanic origin, housing type, housing and tenure. No adjustments were made for design effects. Weights were calculated using an iterative, multiplicative raking model known as the ANES Weighting Algorithm.¹⁸ The results of the weighting scheme for the open participation survey are presented in the following table.















		Unweighted	Weighted	Target ¹⁹
Age	18-34	13%	30%	30%
	35-54	42%	31%	31%
	55+	45%	39%	39%
Hispanic	No, not of Hispanic, Latino/a/x, or Spanish or..	94%	92%	92%
	Yes, I consider myself to be of Hispanic, Lati..	6%	8%	8%
Housing type	Attached	45%	53%	53%
	Detached	55%	47%	47%
Race/ethnic..	Not white alone	67%	81%	81%
	White alone, not Hispanic or Latino	33%	19%	19%
Sex	Man	49%	50%	50%
	Woman	51%	50%	50%
Sex/age	Man 18-34	6%	16%	16%
	Man 35-54	21%	16%	16%
	Man 55+	22%	18%	18%
	Woman 18-34	7%	14%	14%
	Woman 35-54	21%	15%	15%
	Woman 55+	23%	21%	21%
Tenure	Own	67%	59%	59%
	Rent	33%	41%	41%

18. Pasek, J. (2014). ANES Weighting Algorithm. Retrieved from <https://surveyinsights.org/wp-content/uploads/2014/07/Full-anesrake-paper.pdf>
















19. Targets come from the 2020 Census and 2022 American Community Survey.

















Open Participation Survey Results

















This dashboard contains a complete set of responses to each question on the open participation survey. By default, "don't know" responses are excluded, but may be added to the table using the response filter to the right. In some tables, the percentages may not sum to 100%; this is either because the question permitted the respondent to "choose all that apply", or for a question that asked the respondent to select one answer, it is due to the customary practice of rounding values to the nearest whole number.

Quality of Life	Please rate each of the following aspects of quality of life in Honolulu.	Honolulu as a place to live	Excellent		11% N=94
			Good		42% N=348
			Fair		34% N=285
			Poor		12% N=99
		The overall quality of life	Excellent		8% N=66
			Good		41% N=337
			Fair		38% N=309
			Poor		14% N=111
	Please indicate how likely or unlikely you are to do each of the following.	Recommend living in Honolulu to someone who asks	Very likely		8% N=63
			Somewhat likely		28% N=221
			Somewhat unlikely		31% N=245
			Very unlikely		34% N=271
		Remain in Honolulu for the next five years	Very likely		48% N=376
			Somewhat likely		29% N=230
















Quality of Life	Please indicate how likely or unlikely you are to do each of the following.	Remain in Honolulu for the next five years	Somewhat unlikely		11% N=86
			Very unlikely		12% N=94
	Please rate each of the following in the Honolulu community.	Overall image or reputation	Excellent		5% N=37
			Good		36% N=294
Fair				45% N=364	
Poor				14% N=116	
Governance	Please rate the quality of each of the following services in Honolulu.	Public information services	Excellent		3% N=22
			Good		27% N=200
			Fair		45% N=328
			Poor		25% N=186
		Overall customer service by Honolulu employees	Excellent		7% N=52
			Good		34% N=252
			Fair		37% N=275
			Poor		21% N=158
Please rate the following categories of Honolulu government performance.	The value of services for the taxes paid to Honolulu	Excellent		1% N=9	
		Good		14% N=112	

Governance	Please rate the following categories of Honolulu government performance.	The value of services for the taxes paid to Honolulu	Fair		36% N=282
			Poor		49% N=384
		The overall direction that Honolulu is taking	Excellent		2% N=17
			Good		13% N=98
			Fair		36% N=274
			Poor		49% N=371
		The job Honolulu government does at welcoming resident involvement	Excellent		2% N=13
			Good		20% N=145
			Fair		39% N=274
			Poor		39% N=278
		Overall confidence in Honolulu government	Excellent		1% N=11
			Good		15% N=122
			Fair		36% N=292
			Poor		47% N=379
		Generally acting in the best interest of the community	Excellent		2% N=16
			Good		19% N=155

Governance	Please rate the following categories of Honolulu government performance.	Generally acting in the best interest of the community		33% N=264
		Fair		
		Poor		45% N=360
		<hr/>		
	Being honest	Excellent		2% N=16
		Good		16% N=124
		Fair		36% N=279
		Poor		45% N=350
		<hr/>		
	Being open and transparent to the public	Excellent		2% N=12
		Good		16% N=125
		Fair		31% N=240
		Poor		52% N=408
		<hr/>		
	Informing residents about issues facing the community	Excellent		2% N=13
		Good		21% N=161
		Fair		37% N=287
		Poor		40% N=305
		<hr/>		
	Treating all residents fairly	Excellent		4% N=26
		Good		20% N=147

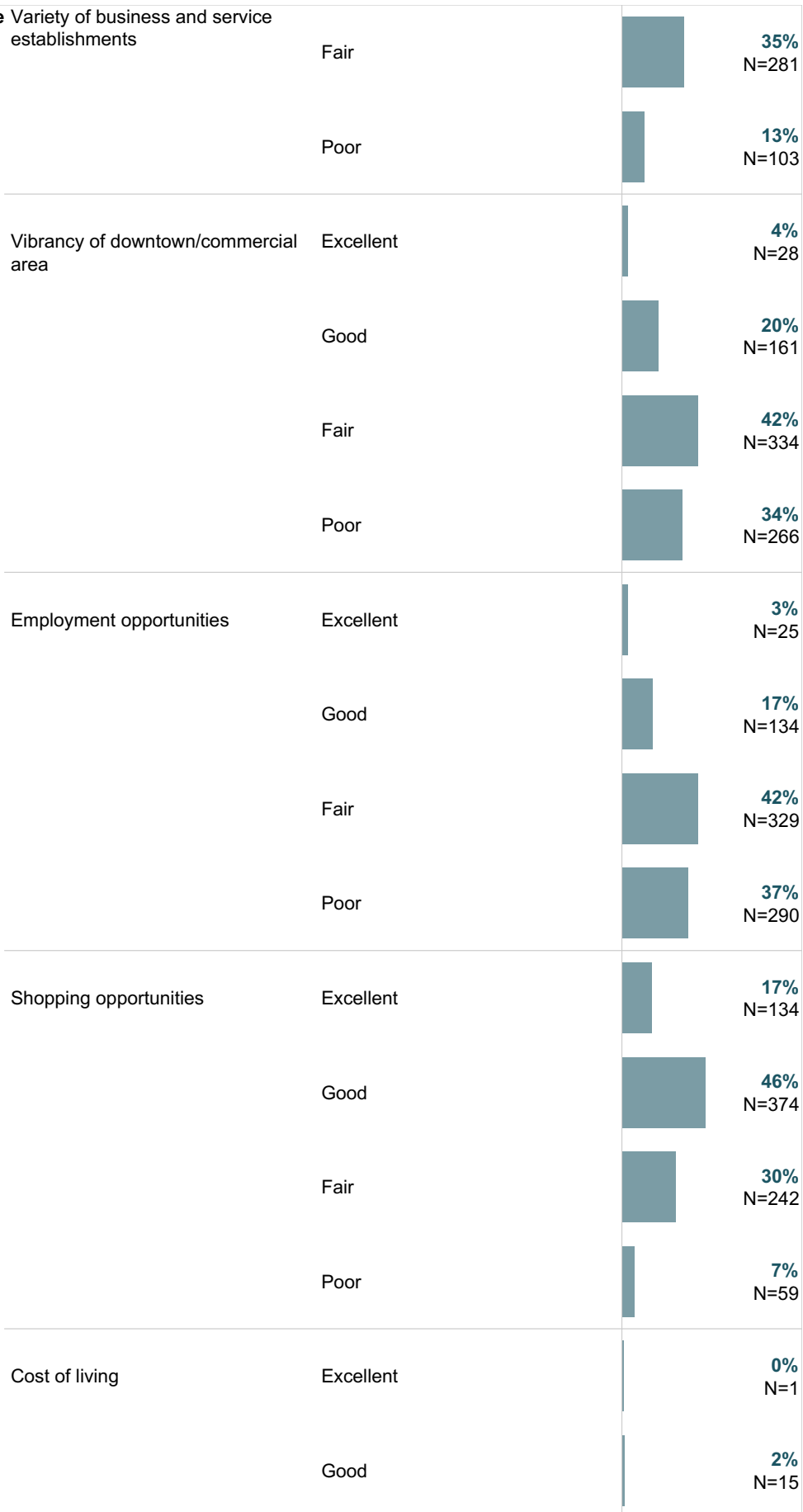
Governance	Please rate the following categories of Honolulu government performance.	Treating all residents fairly	Fair		36% N=263
			Poor		40% N=291
		Treating residents with respect	Excellent		5% N=35
			Good		30% N=224
	Fair			37% N=273	
	Poor			28% N=211	
	Overall, how would you rate the quality of the services provided by each of the following?	The City of Honolulu	Excellent		2% N=15
			Good		27% N=220
			Fair		41% N=330
			Poor		30% N=237
The Federal Government		Excellent		3% N=25	
		Good		25% N=188	
		Fair		44% N=333	
		Poor		29% N=219	
Economy	Please rate each of the following aspects of quality of life in Honolulu.	Honolulu as a place to work	Excellent		4% N=31
			Good		29% N=230

















Economy

<p>Please rate each of the following aspects of quality of life in Honolulu.</p>	Honolulu as a place to work	Fair		42% N=337
		Poor		25% N=198
<p>Please rate each of the following characteristics as they relate to Honolulu as a whole.</p>	Honolulu as a place to visit	Excellent		24% N=190
		Good		46% N=357
		Fair		21% N=166
		Poor		9% N=67
		Excellent		1% N=8
<p>Please rate each of the following in the Honolulu community.</p>	Overall economic health	Good		15% N=120
		Fair		41% N=334
		Poor		43% N=351
		Excellent		5% N=37
<p>Please rate each of the following in the Honolulu community.</p>	Overall quality of business and service establishments	Good		46% N=378
		Fair		41% N=339
		Poor		9% N=71
		Excellent		10% N=83
<p>Please rate each of the following in the Honolulu community.</p>	Variety of business and service establishments	Good		42% N=344

















Economy

Please rate each of the following in the Honolulu community.



















Economy	Please rate each of the following in the Honolulu community.	Cost of living	Fair		12% N=103
			Poor		86% N=707
	Please rate the quality of each of the following services in Honolulu.	Economic development	Excellent		1% N=4
			Good		15% N=107
			Fair		43% N=310
		Poor		42% N=301	
Please rate how important, if at all, you think it is for the Honolulu community to focus on each of the following in the coming two years.	Overall economic health	Essential		56% N=452	
		Very important		36% N=291	
		Somewhat important		7% N=60	
		Not at all important		1% N=7	
What impact, if any, do you think the economy will have on your family income in the next 6 months? Do you think the impact will be:	Very positive		3% N=25		
	Somewhat positive		12% N=95		
	Neutral		45% N=370		
	Somewhat negative		27% N=226		
	Very negative		13% N=108		
Mobility	Please rate each of the following characteristics as they relate to Honolulu as a whole.	Overall quality of the transportation system	Excellent		5% N=40

Mobility

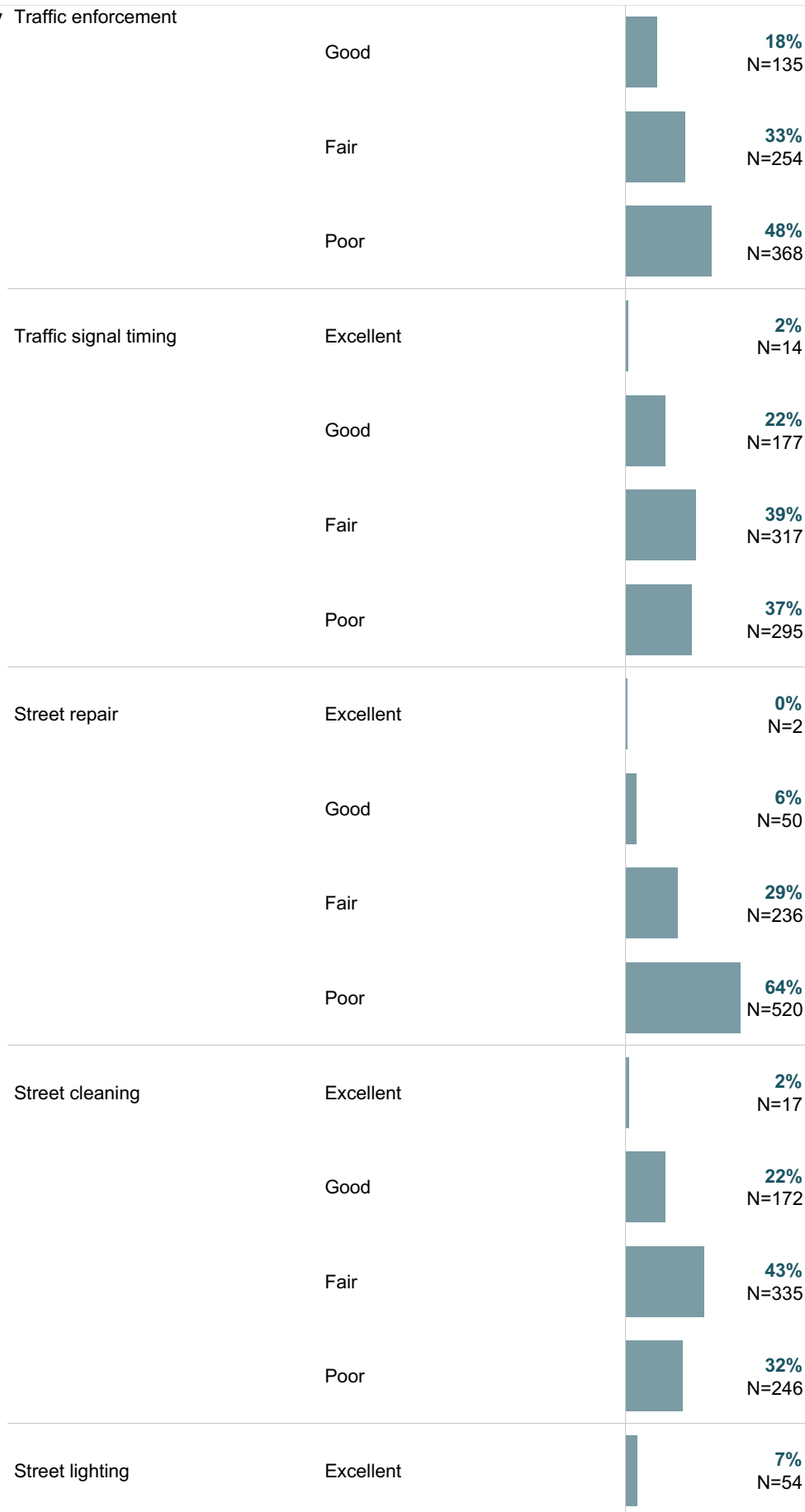
<p>Please rate each of the following characteristics as they relate to Honolulu as a whole.</p>	Overall quality of the transportation system	Good		23% N=187
		Fair		35% N=288
		Poor		37% N=308
<p>Please also rate each of the following in the Honolulu community.</p>	Traffic flow on major streets	Excellent		1% N=4
		Good		10% N=85
		Fair		31% N=256
		Poor		58% N=474
Ease of public parking		Excellent		0% N=4
		Good		10% N=80
		Fair		30% N=245
		Poor		59% N=476
Ease of travel by car		Excellent		3% N=23
		Good		23% N=185
		Fair		43% N=350
		Poor		32% N=257
Ease of travel by public transportation		Excellent		7% N=48

















Mobility

















Please also rate each of the following in the Honolulu community.	Ease of travel by public transportation	Good		25% N=180
		Fair		38% N=270
		Poor		30% N=215
Ease of travel by bicycle	Excellent		3% N=18	
	Good		13% N=79	
	Fair		35% N=216	
	Poor		48% N=296	
Ease of walking	Excellent		7% N=54	
	Good		31% N=248	
	Fair		40% N=317	
	Poor		23% N=182	
Please indicate whether or not you have done each of the following in the last 12 months.	Used public transportation instead of driving	No		52% N=433
		Yes		48% N=392
	Carpooled with other adults or children instead of driving alone	No		39% N=319
		Yes		61% N=508
Please rate the quality of each of the following services in Honolulu.	Traffic enforcement	Excellent		1% N=9

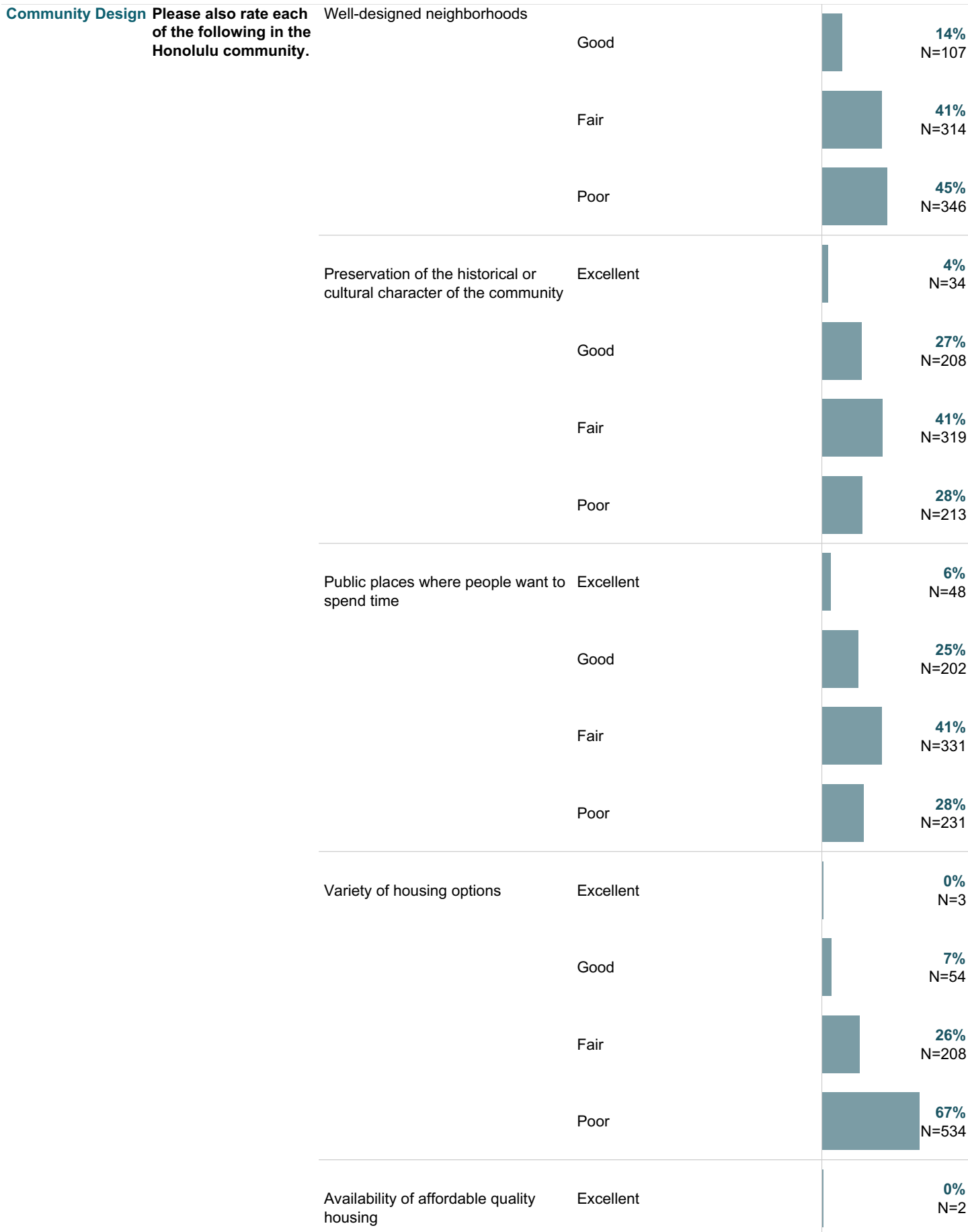
Mobility

Please rate the quality of each of the following services in Honolulu.















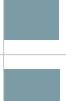



Mobility	Please rate the quality of each of the following services in Honolulu.	Street lighting	Good		33% N=267
			Fair		43% N=349
			Poor		18% N=143
		Sidewalk maintenance	Excellent		1% N=9
			Good		17% N=134
			Fair		39% N=306
			Poor		43% N=345
		Bus or transit services	Excellent		11% N=75
			Good		39% N=265
		Fair		35% N=243	
		Poor		15% N=102	
		Please rate how important, if at all, you think it is for the Honolulu community to focus on each of the following in the coming two years.	Overall quality of the transportation system	Essential	
			Very important		36% N=297
			Somewhat important		16% N=128
			Not at all important		3% N=25
Community Design	Please rate each of the following aspects of quality of life in Honolulu	Your neighborhood as a place to live	Excellent		21% N=172

Community Design Please rate each of the following aspects of quality of life in Honolulu.	Your neighborhood as a place to live	Good		45% N=373
		Fair		25% N=207
		Poor		9% N=72
Please rate each of the following characteristics as they relate to Honolulu as a whole.	Overall design or layout of residential and commercial areas	Excellent		1% N=8
		Good		18% N=143
		Fair		42% N=341
		Poor		39% N=317
Please also rate each of the following in the Honolulu community.	Well-planned residential growth	Excellent		1% N=5
		Good		9% N=71
		Fair		26% N=199
		Poor		63% N=478
	Well-planned commercial growth	Excellent		2% N=12
		Good		11% N=81
		Fair		35% N=243
		Poor		52% N=366
	Well-designed neighborhoods	Excellent		1% N=5

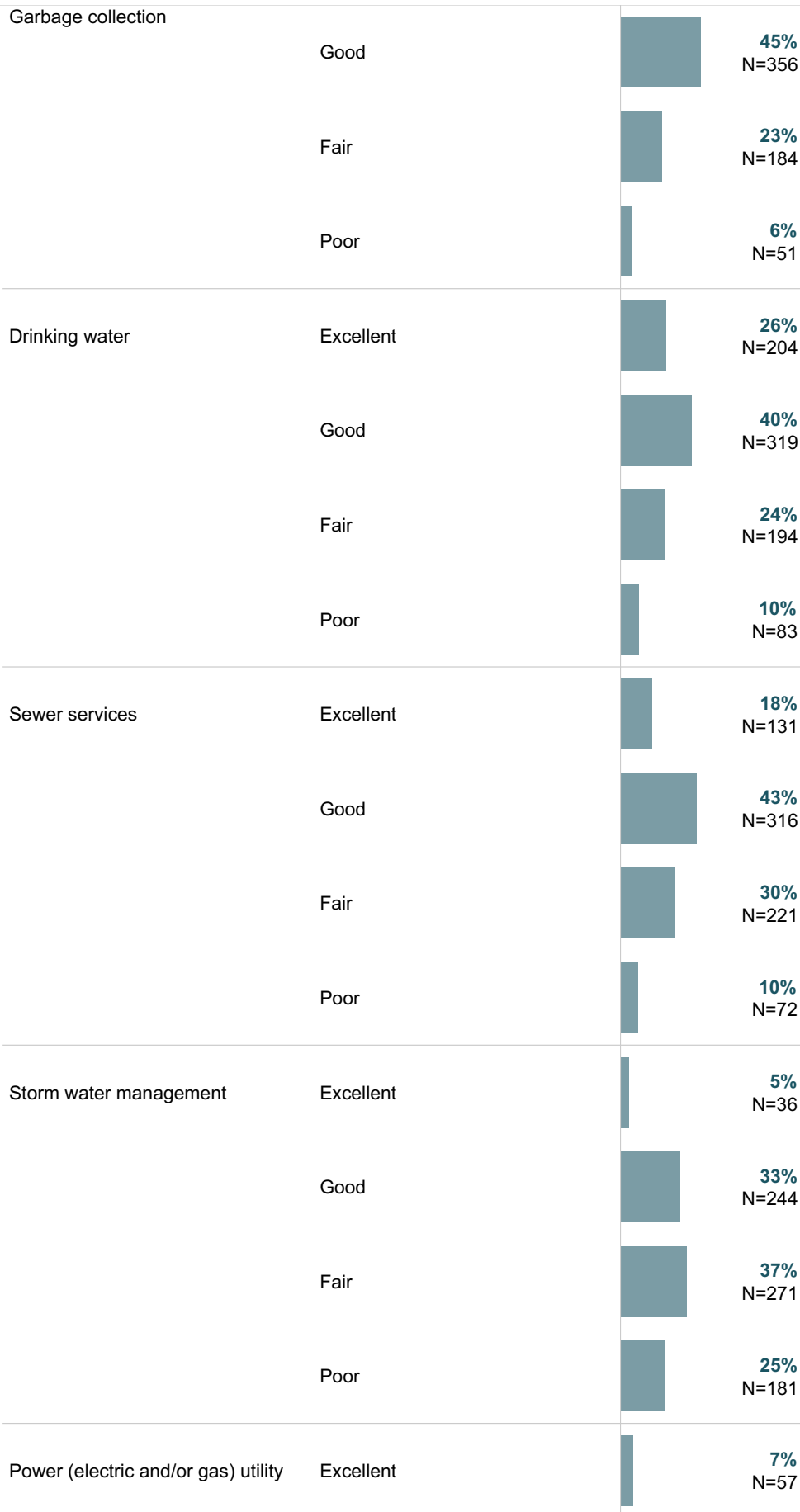


Community Design Please also rate each of the following in the Honolulu community.	Availability of affordable quality housing	Good	2% N=17
		Fair	10% N=77
		Poor	88% N=702
Overall quality of new development	Excellent	2% N=12	
	Good	16% N=115	
	Fair	39% N=281	
	Poor	44% N=315	
Overall appearance	Excellent	2% N=19	
	Good	24% N=192	
	Fair	52% N=425	
	Poor	22% N=178	
Please rate the quality of each of the following services in Honolulu.	Land use, planning and zoning	Excellent	0% N=1
		Good	9% N=64
		Fair	35% N=238
		Poor	56% N=383
Code enforcement	Excellent	1% N=5	

Community Design	Please rate the quality of each of the following services in Honolulu.	Code enforcement	Good		6% N=42
			Fair		27% N=182
			Poor		66% N=450
	Please rate how important, if at all, you think it is for the Honolulu community to focus on each of the following in the coming two years.	Overall design or layout of residential and commercial areas	Essential		38% N=316
			Very important		39% N=319
			Somewhat important		20% N=165
			Not at all important		3% N=22
Utilities	Please rate each of the following characteristics as they relate to Honolulu as a whole.	Overall quality of the utility infrastructure	Excellent		2% N=15
			Good		18% N=148
			Fair		35% N=284
			Poor		45% N=364
	Please rate the quality of each of the following services in Honolulu.	Affordable high-speed internet access	Excellent		7% N=55
			Good		29% N=211
			Fair		38% N=279
			Poor		26% N=188
		Garbage collection	Excellent		26% N=204

Utilities

Please rate the quality of each of the following services in Honolulu.







Utilities

Please rate the quality of each of the following services in Honolulu.






Power (electric and/or gas) utility	Good		29% N=233
	Fair		35% N=275
	Poor		29% N=231
Utility billing	Excellent		3% N=26
	Good		23% N=178
	Fair		36% N=278
	Poor		37% N=282

Please rate how important, if at all, you think it is for the Honolulu community to focus on each of the following in the coming two years.

Overall quality of the utility infrastructure	Essential		65% N=534
	Very important		28% N=227
	Somewhat important		6% N=53
	Not at all important		1% N=4

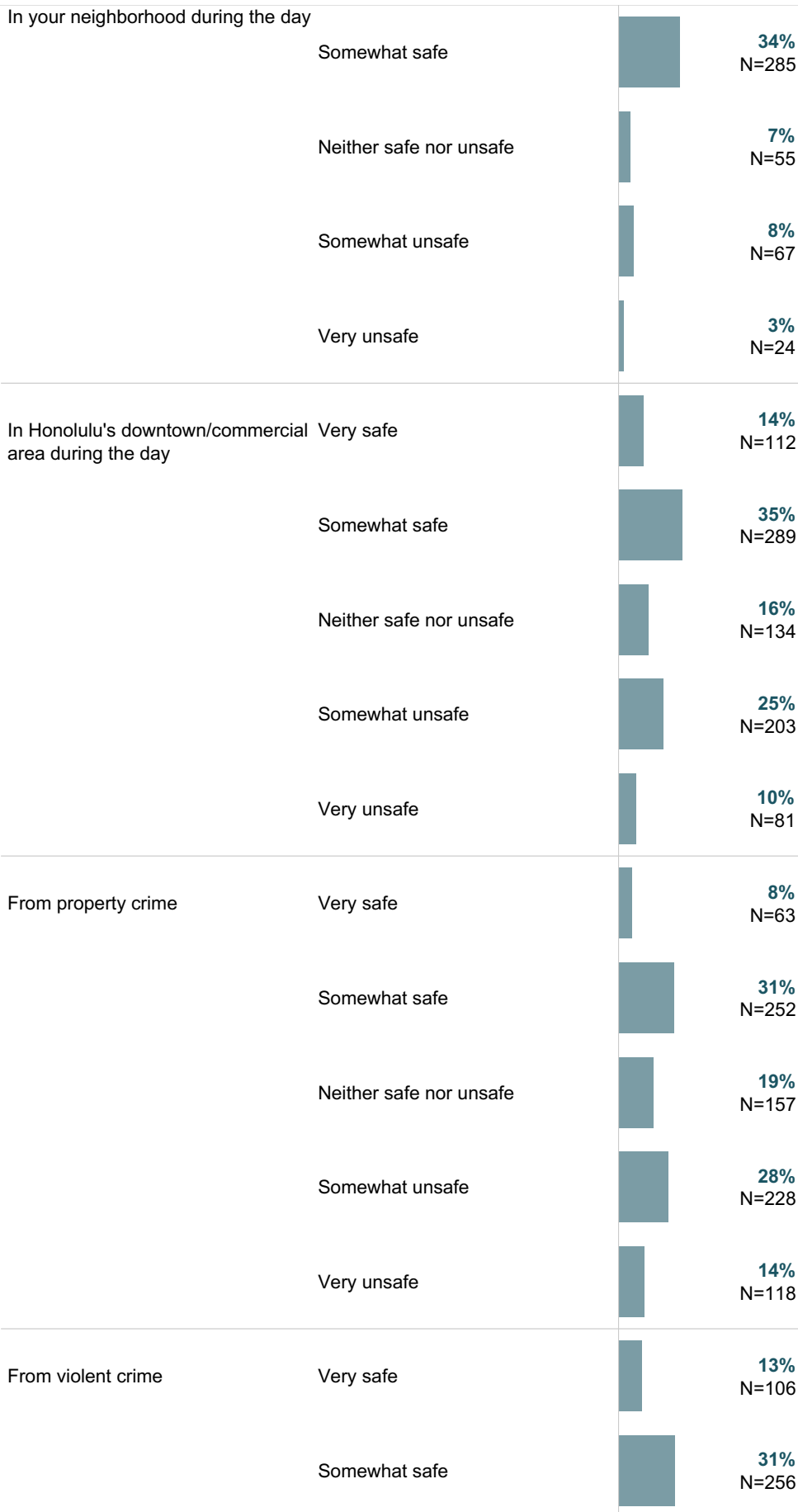
Safety

Please rate each of the following characteristics as they relate to Honolulu as a whole.

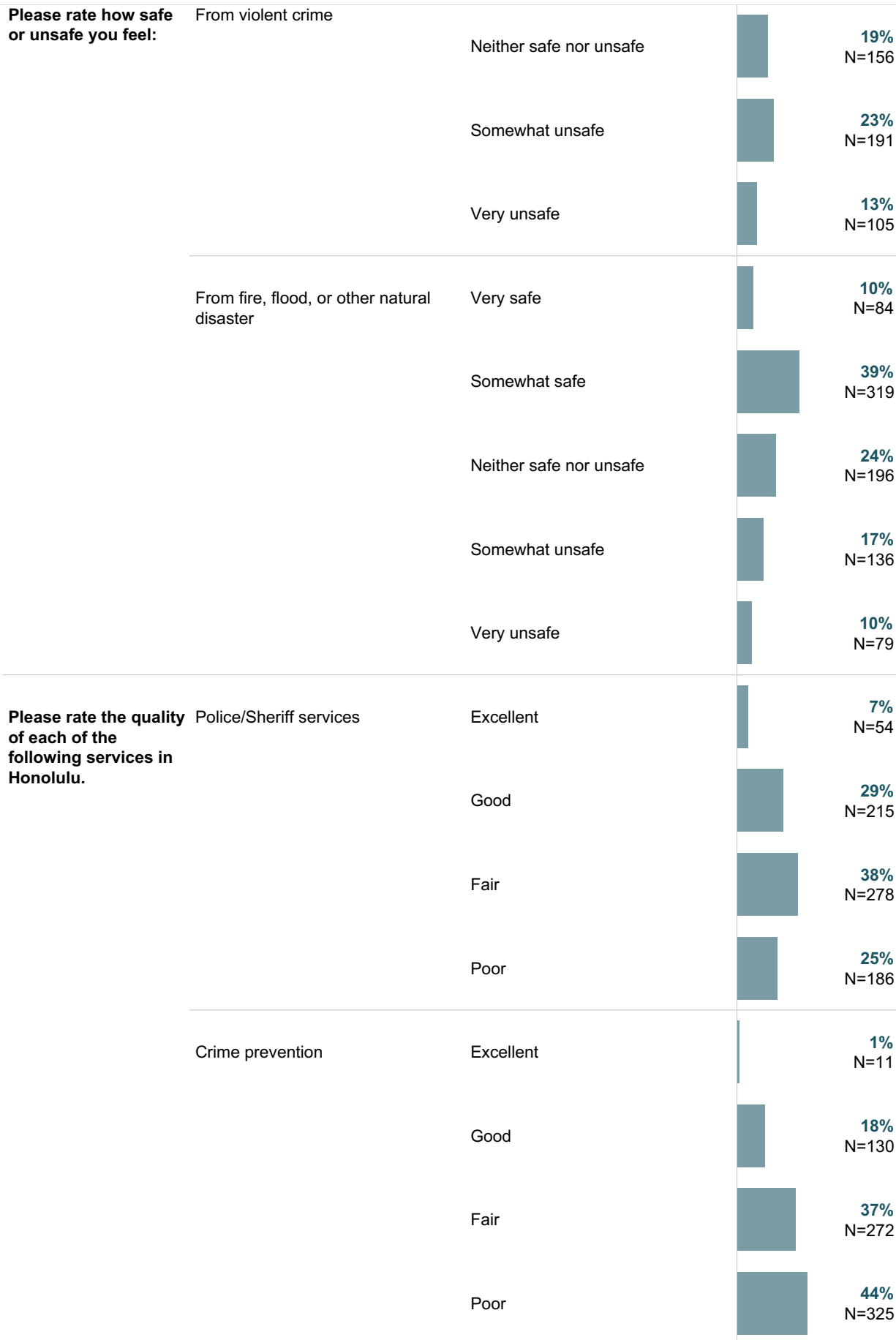
Overall feeling of safety	Excellent		5% N=41
	Good		30% N=246
	Fair		44% N=362
	Poor		21% N=171
Please rate how safe or unsafe you feel:	In your neighborhood during the day		48% N=397

Safety

Please rate how safe or unsafe you feel:

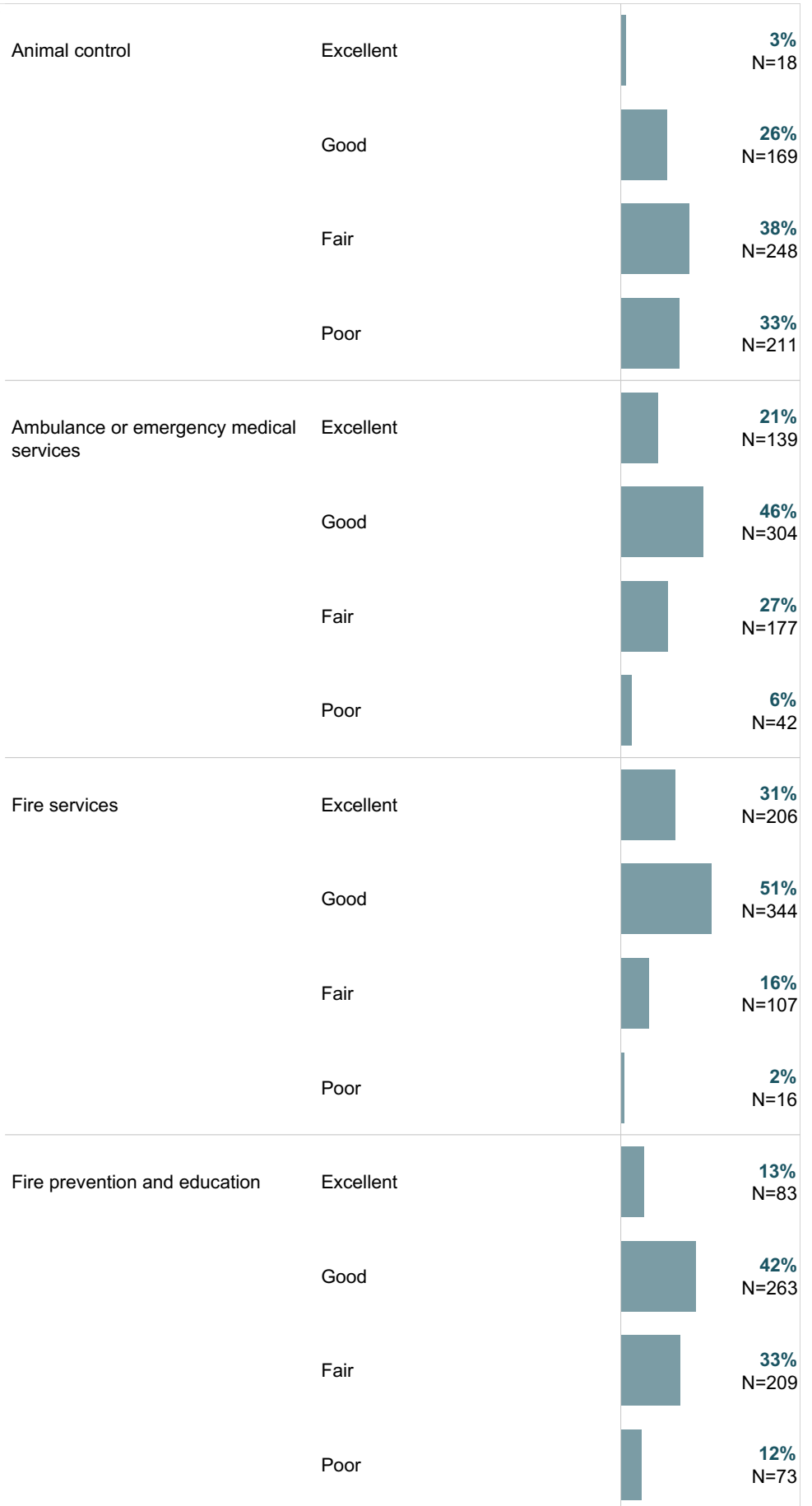















Safety



Safety

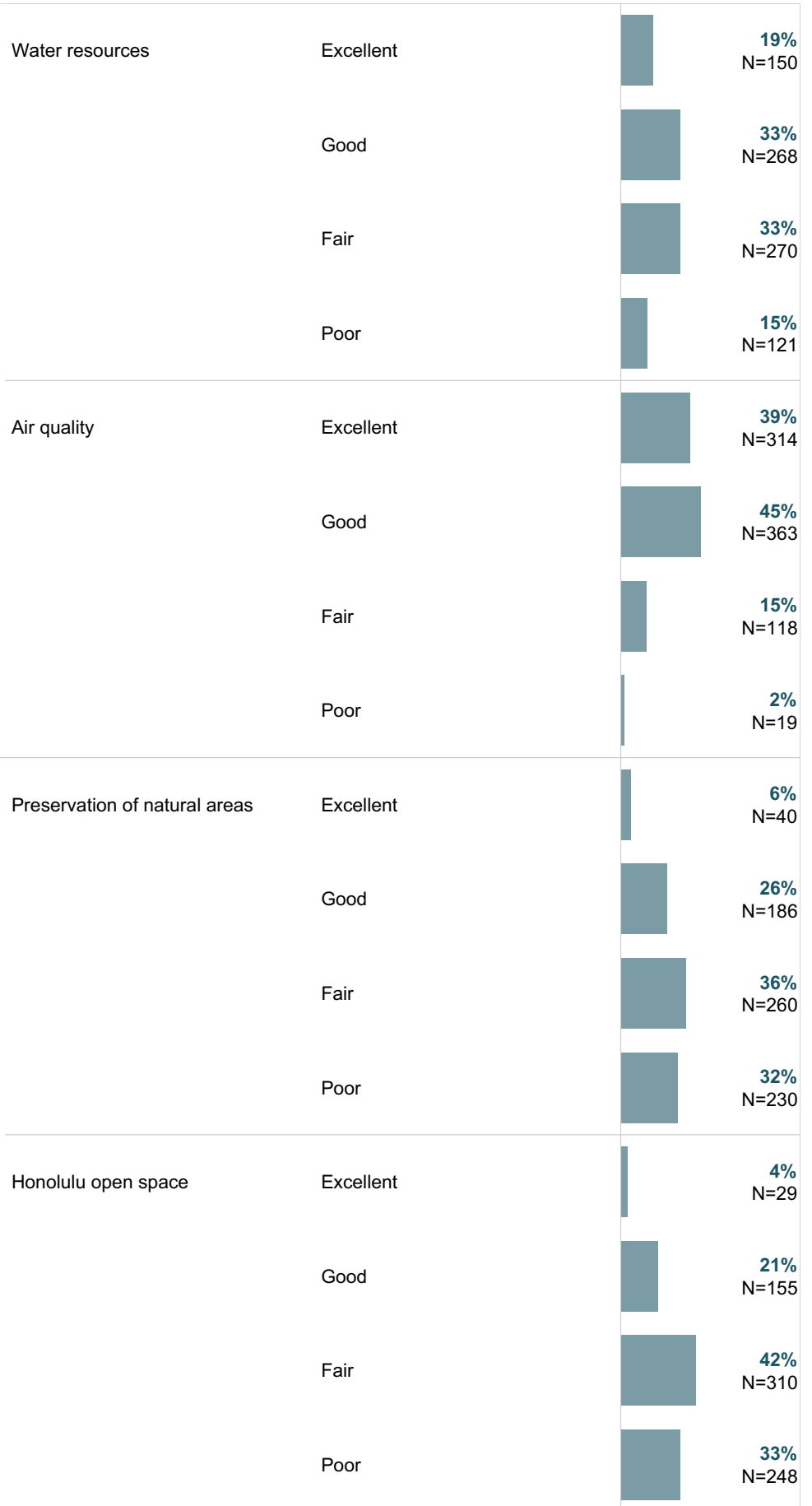
Please rate the quality of each of the following services in Honolulu.


















Safety	Please rate the quality of each of the following services in Honolulu.	Emergency preparedness	Excellent		7% N=47
			Good		31% N=225
			Fair		35% N=258
			Poor		27% N=196
	Please rate how important, if at all, you think it is for the Honolulu community to focus on each of the following in the coming two years.	Overall feeling of safety	Essential		52% N=425
			Very important		36% N=293
			Somewhat important		12% N=100
			Not at all important		1% N=5
Natural environment	Please rate each of the following characteristics as they relate to Honolulu as a whole.	Overall quality of natural environment	Excellent		18% N=152
			Good		36% N=298
			Fair		31% N=255
			Poor		15% N=121
	Please also rate each of the following in the Honolulu community.	Cleanliness	Excellent		1% N=11
			Good		16% N=129
			Fair		42% N=344
			Poor		41% N=332

Natural environment

Please also rate each of the following in the Honolulu community.



Natural environment	Please rate the quality of each of the following services in Honolulu.	Recycling	Excellent		7% N=54
			Good		26% N=195
			Fair		32% N=243
			Poor		35% N=270
		Yard waste pick-up	Excellent		16% N=103
			Good		39% N=244
			Fair		30% N=188
			Poor		15% N=93
	Please rate how important, if at all, you think it is for the Honolulu community to focus on each of the following in the coming two years.	Overall quality of natural environment	Essential		46% N=381
			Very important		36% N=295
			Somewhat important		16% N=136
			Not at all important		1% N=11
Parks and Recreation	Please rate each of the following characteristics as they relate to Honolulu as a whole.	Overall quality of parks and recreation opportunities	Excellent		11% N=88
			Good		34% N=278
			Fair		34% N=277
			Poor		22% N=180

Parks and Recreation

Please also rate each of the following in the Honolulu community.

Availability of paths and walking trails

Excellent



11%
N=88

Good



34%
N=275

Fair



35%
N=286

Poor



20%
N=159

Fitness opportunities

Excellent



20%
N=153

Good



37%
N=284

Fair



31%
N=241

Poor



13%
N=99

Recreational opportunities

Excellent



24%
N=192

Good



38%
N=308

Fair



30%
N=238

Poor



8%
N=68

Please rate the quality of each of the following services in Honolulu. City parks

Excellent



6%
N=51

Good



33%
N=262

Fair



34%
N=270

Poor



27%
N=213

Parks and Recreation

Please rate the quality of each of the following services in Honolulu.

Recreation programs or classes

Excellent



8%
N=47

Good



37%
N=226

Fair



39%
N=239

Poor



17%
N=102

Recreation centers or facilities

Excellent



4%
N=27

Good



32%
N=206

Fair



44%
N=283

Poor



20%
N=132

Please rate how important, if at all, you think it is for the Honolulu community to focus on each of the following in the coming two years.

Overall quality of parks and recreation opportunities

Essential



25%
N=202

Very important



47%
N=384

Somewhat important



26%
N=215

Not at all important



3%
N=21

Health and wellness

Please rate each of the following characteristics as they relate to Honolulu as a whole.

Overall health and wellness opportunities

Excellent



15%
N=123

Good



42%
N=333

Fair



31%
N=247

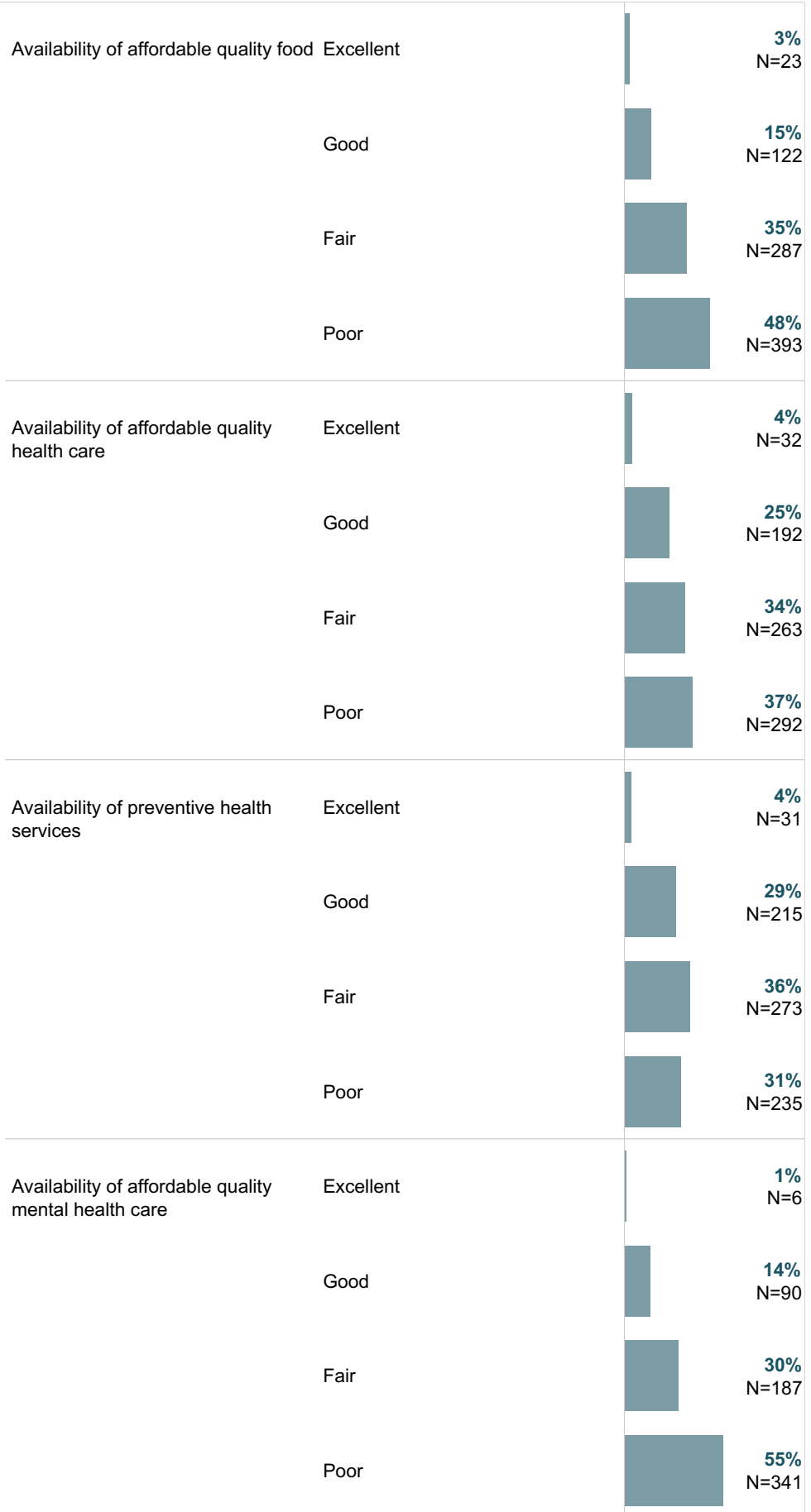
Poor



12%
N=98

Health and wellness

Please also rate each of the following in the Honolulu community.



Health and wellness

Please rate the quality of each of the following services in Honolulu.

Health services

Excellent

4%
N=29

Good

33%
N=241

Fair

43%
N=309

Poor

20%
N=142

Please rate how important, if at all, you think it is for the Honolulu community to focus on each of the following in the coming two years.

Overall health and wellness opportunities

Essential

29%
N=234

Very important

42%
N=348

Somewhat important

25%
N=210

Not at all important

4%
N=30

Please rate your overall health.

Excellent

21%
N=174

Very good

43%
N=351

Good

25%
N=209

Fair

9%
N=76

Poor

2%
N=14

Education, Arts and Culture

Please rate each of the following characteristics as they relate to Honolulu as a whole.

Overall opportunities for education, culture, and the arts

Excellent

5%
N=40















Good

35%
N=288

















Fair

















40%
N=325

Education, Arts and Culture

















<p>following characteristics as they relate to Honolulu as a whole.</p>	Overall opportunities for education, culture, and the arts	Poor		20% N=162
	<p>Please also rate each of the following in the Honolulu community.</p>	Opportunities to attend cultural/arts/music activities	Excellent	
Good			43% N=339	
Fair			34% N=269	
Poor			13% N=102	
Community support for the arts		Excellent		8% N=58
Good		39% N=282		
Fair		38% N=277		
Poor		16% N=114		
Availability of affordable quality childcare/preschool	Excellent		1% N=4	
Good		8% N=47		
Fair		26% N=145		
Poor		65% N=370		
K-12 education	Excellent		2% N=15	
Good		19% N=124		
Fair		41% N=272		

Education, Arts and Culture

















Please also rate each of the following in the Honolulu community.	K-12 education	Poor		39% N=260	
	Adult educational opportunities	Excellent		3% N=17	
		Good		25% N=157	
		Fair		47% N=298	
		Poor		26% N=163	
	Opportunities to attend special events and festivals	Excellent		13% N=101	
		Good		46% N=364	
		Fair		32% N=253	
		Poor		10% N=77	
	Please rate the quality of each of the following services in Honolulu.	Public library services	Excellent		23% N=156
			Good		45% N=301
			Fair		27% N=179
		Poor		6% N=40	
Please rate how important, if at all, you think it is for the Honolulu community to focus on each of the following in the coming two years.	Overall opportunities for education, culture, and the arts	Essential		31% N=251	
		Very important		40% N=330	
		Somewhat important		27% N=223	

















Education, Arts and Culture	Honolulu community to focus on each of the following in the coming two years.	Overall opportunities for education, culture, and the arts	Not at all important		2% N=20
Inclusivity and Engagement	Please rate each of the following aspects of quality of life in Honolulu.	Honolulu as a place to raise children	Excellent		10% N=75
			Good		34% N=251
			Fair		32% N=236
			Poor		25% N=184
	Honolulu as a place to retire	Excellent		7% N=52	
		Good		23% N=169	
		Fair		29% N=217	
		Poor		41% N=310	
	Sense of community	Excellent		12% N=101	
		Good		39% N=312	
		Fair		33% N=263	
		Poor		16% N=132	
Please rate each of the following characteristics as they relate to Honolulu as a whole.	Residents' connection and engagement with their community	Excellent		3% N=27	
		Good		30% N=235	
		Fair		45% N=358	
















Inclusivity and Engagement

















<p>following characteristics as they relate to Honolulu as a whole.</p>	Residents' connection and engagement with their community	Poor		22% N=174
	<p>Please rate the job you feel the Honolulu community does at each of the following.</p>	Making all residents feel welcome	Excellent	
		Good		34% N=267
		Fair		42% N=331
		Poor		16% N=129
<p>Attracting people from diverse backgrounds</p>		Excellent		16% N=125
		Good		37% N=287
		Fair		31% N=239
		Poor		15% N=115
<p>Valuing/respecting residents from diverse backgrounds</p>		Excellent		15% N=118
		Good		40% N=313
		Fair		29% N=228
		Poor		16% N=126
<p>Taking care of vulnerable residents</p>		Excellent		3% N=28
		Good		15% N=122
		Fair		28% N=225
















Inclusivity and Engagement

<p>Please rate the job you feel the Honolulu community does at each of the following.</p>	Taking care of vulnerable residents	Poor		53% N=423	
	<p>Please also rate each of the following in the Honolulu community.</p>	Sense of civic/community pride	Excellent		6% N=47
		Good		27% N=212	
		Fair		44% N=344	
		Poor		22% N=175	
<p>Neighborliness of residents</p>	Excellent		7% N=58		
	Good		38% N=301		
	Fair		38% N=305		
	Poor		16% N=130		
<p>Opportunities to participate in social events and activities</p>	Excellent		8% N=66		
	Good		41% N=318		
	Fair		41% N=314		
	Poor		10% N=77		
<p>Opportunities to volunteer</p>	Excellent		17% N=125		
	Good		48% N=350		
	Fair		28% N=207		

















Inclusivity and Engagement	Please also rate each of the following in the Honolulu community.	Opportunities to volunteer	Poor		7% N=52
		Opportunities to participate in community matters	Excellent		7% N=54
			Good		37% N=268
			Fair		40% N=291
			Poor		16% N=118
	Openness and acceptance of the community toward people of diverse backgrounds	Excellent		13% N=103	
		Good		39% N=304	
		Fair		31% N=242	
		Poor		17% N=132	
	Please rate how important, if at all, you think it is for the Honolulu community to focus on each of the following in the coming two years.	Residents' connection and engagement with their community	Essential		27% N=226
			Very important		38% N=313
			Somewhat important		31% N=254
			Not at all important		4% N=31
Participation	Please indicate whether or not you have done each of the following in the last 12 months.	Contacted the City of Honolulu for help or information	No		49% N=404
			Yes		51% N=423
	Contacted Honolulu elected officials to express your opinion	No		67% N=556	

Participation	Please indicate whether or not you have done each of the following in the last 12 months.	Contacted Honolulu elected officials to express your opinion	Yes		33% N=273
		Attended a local public meeting	No		70% N=581
			Yes		30% N=247
		Watched a local public meeting	No		50% N=414
			Yes		50% N=414
		Volunteered your time to some group/activity	No		46% N=378
			Yes		54% N=449
		Campaigned or advocated for a local issue, cause, or candidate	No		70% N=579
			Yes		30% N=246
	In general, how many times do you:	Access the internet from your home	Several times a day		85% N=700
			Once a day		7% N=60
			A few times a week		4% N=32
			Every few weeks		1% N=7
			Less often or never		3% N=25
		Access the internet from your cell phone	Several times a day		88% N=726
			Once a day		7% N=56

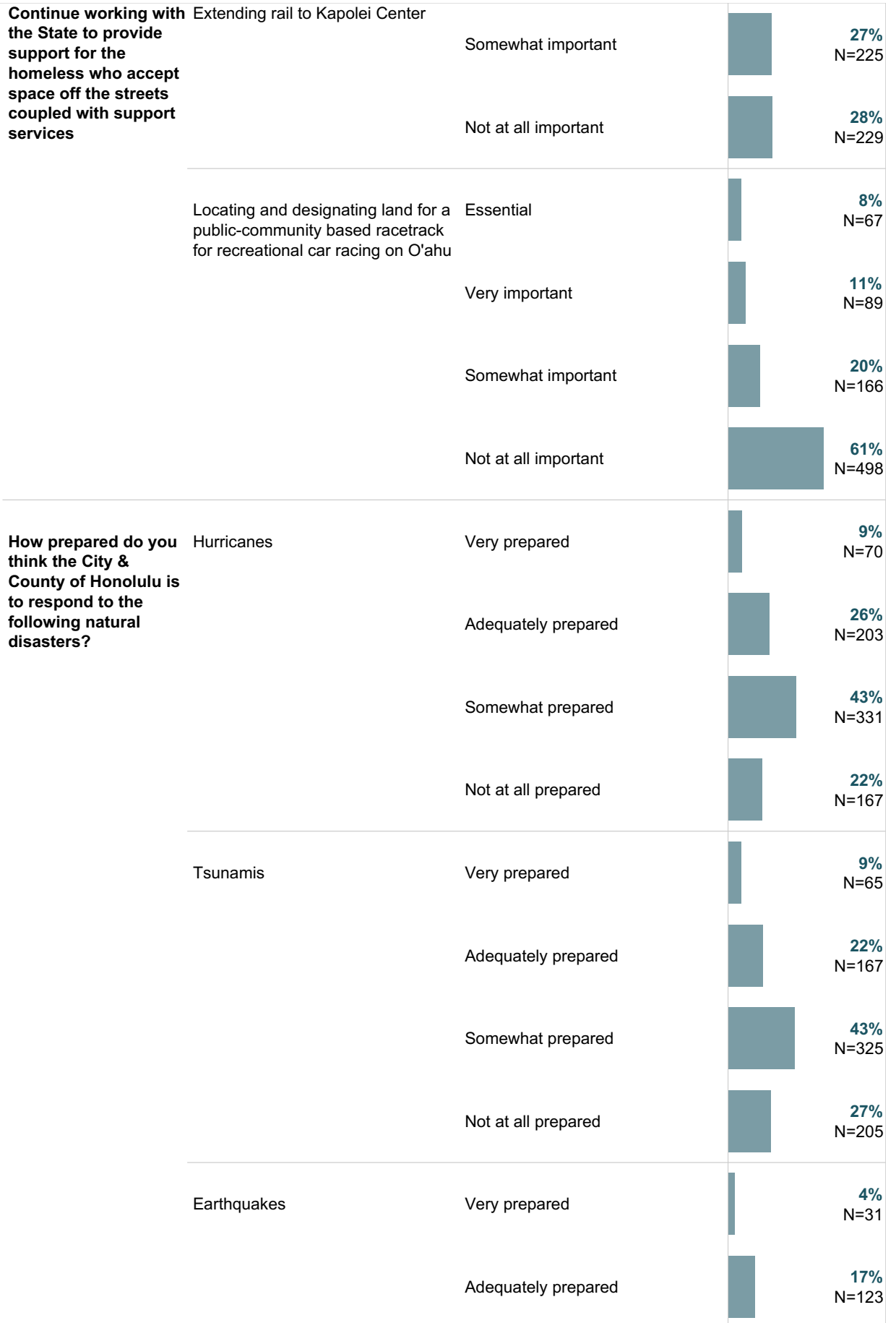
Participation	In general, how many times do you:	Access the internet from your cell phone		
		A few times a week		3% N=27
		Every few weeks		1% N=4
		Less often or never		1% N=11
	Visit social media sites	Several times a day		47% N=386
		Once a day		16% N=132
		A few times a week		11% N=86
		Every few weeks		4% N=33
		Less often or never		22% N=179
	Use or check email	Several times a day		79% N=646
		Once a day		16% N=130
		A few times a week		4% N=33
		Every few weeks		0% N=1
		Less often or never		1% N=8
	Share your opinions online	Several times a day		11% N=89
		Once a day		5% N=44
		A few times a week		15% N=121

















Participation	In general, how many times do you:	Share your opinions online	Every few weeks		15% N=120	
			Less often or never		54% N=444	
			Shop online			Several times a day
				Once a day		7% N=54
				A few times a week		34% N=270
				Every few weeks		36% N=289
				Less often or never		12% N=93
Custom	Please rate how much you would support or oppose the City and County of Honolulu focusing on each of the following in the coming two years.	Keeping sidewalks and public spaces clean and sanitary for the general public even if it requires the homeless to move so the City can clean public spaces	Strongly support		73% N=590	
			Somewhat support		19% N=158	
			Somewhat oppose		8% N=64	
		Providing shelter space for our homeless to have a safe place to reside off the streets	Strongly support		73% N=588	
	Somewhat support			20% N=158		
	Somewhat oppose			7% N=58		
		Gaining data on those in the homeless community who choose to live on streets/public spaces rather than shelters/permanent supportive housing to better allocate City resources	Strongly support		64% N=511	
	Somewhat support			26% N=212		
	Somewhat oppose			10% N=78		

Custom

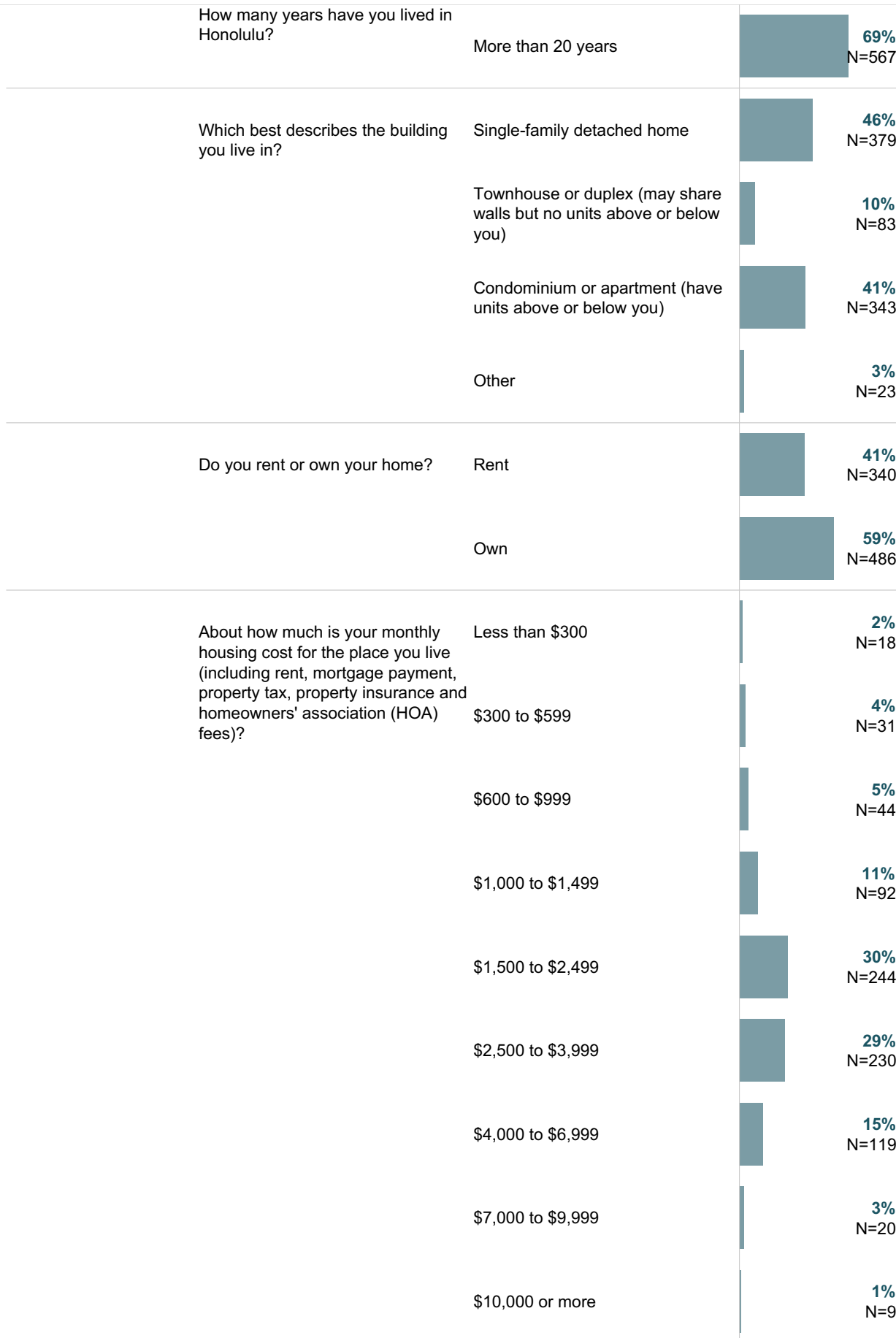
<p>Please rate how much you would support or oppose the City and County of Honolulu focusing on each of the following in the coming two years.</p>	<p>Purchasing additional buildings with rooms for the homeless to reside off the streets</p>	Strongly support		49% N=393
		Somewhat support		32% N=258
		Somewhat oppose		18% N=144
	<p>Continue working with the State to provide support for the homeless who accept space off the streets coupled with support services</p>	Strongly support		72% N=586
		Somewhat support		23% N=190
		Somewhat oppose		4% N=35
<p>Continue working with the State to provide support for the homeless who accept space off the streets coupled with support services</p>	<p>Locating a City landfill outside the aquifer on O'ahu</p>	Essential		52% N=427
		Very important		31% N=256
		Somewhat important		14% N=113
		Not at all important		3% N=22
<p>Extending rail to the University of Hawai'i, Manoa</p>	<p>Extending rail to the University of Hawai'i, Manoa</p>	Essential		37% N=302
		Very important		20% N=163
		Somewhat important		20% N=166
		Not at all important		23% N=191
<p>Extending rail to Kapolei Center</p>	<p>Extending rail to Kapolei Center</p>	Essential		25% N=205
		Very important		20% N=160

Custom

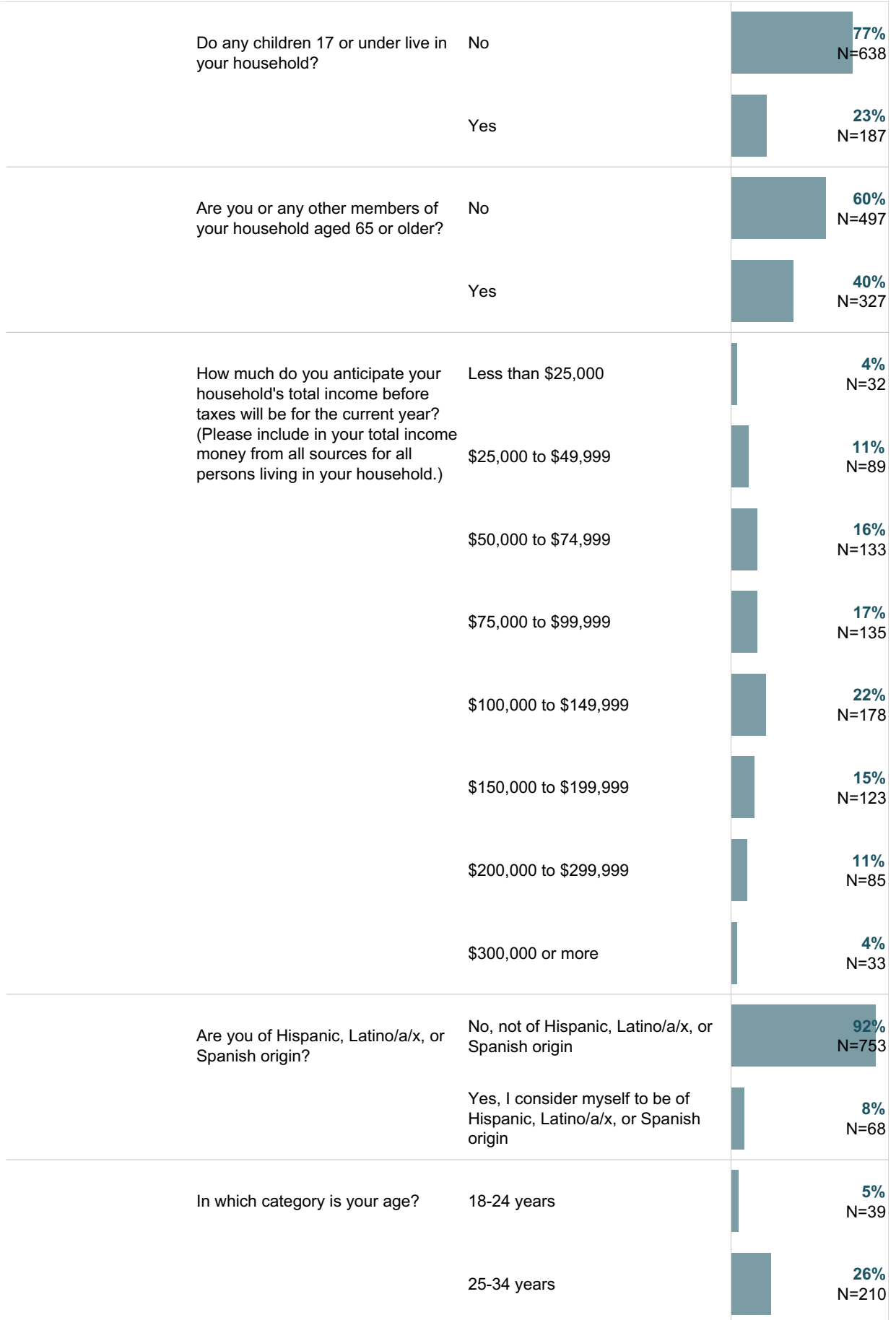


Custom	How prepared do you think the City & County of Honolulu is to respond to the following natural disasters?	Earthquakes	Somewhat prepared		39% N=285
			Not at all prepared		39% N=284
		Wildfires	Very prepared		2% N=13
			Adequately prepared		11% N=87
			Somewhat prepared		35% N=263
			Not at all prepared		52% N=396
		What is your race? (Mark one or more races to indicate what race you consider yourself to be.)	American Indian or Alaska Native		6% N=51
			Asian		59% N=486
			Black or African American		4% N=29
			Native Hawaiian or Other Pacific Islander		20% N=166
	White			44% N=365	
	A race not listed			7% N=59	
Demographic	How many years have you lived in Honolulu?	Less than 2 years		3% N=25	
		2-5 years		9% N=70	
		6-10 years		7% N=58	
		11-20 years		13% N=107	

Demographic

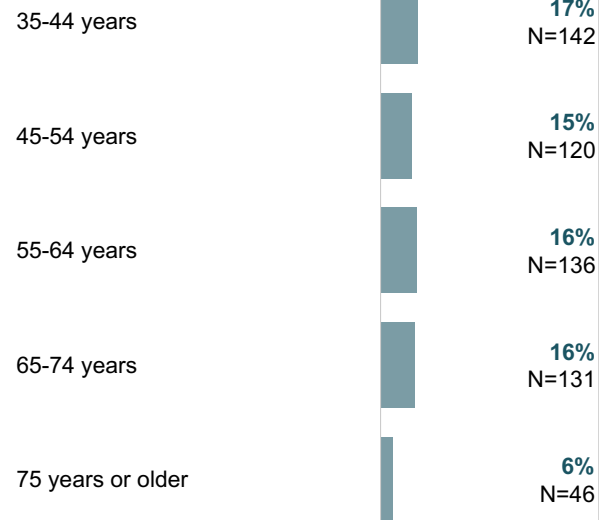


Demographic



Demographic

In which category is your age?



What is your gender?



The City of Honolulu 2023 Community Survey

Please complete this survey if you are the adult (age 18 or older) in the household who most recently had a birthday (the year of birth does not matter). Your responses are confidential and no identifying information will be shared.

1. Please rate each of the following aspects of quality of life in Honolulu.

	<u>Excellent</u>	<u>Good</u>	<u>Fair</u>	<u>Poor</u>	<u>Don't know</u>
Honolulu as a place to live	1	2	3	4	5
Your neighborhood as a place to live	1	2	3	4	5
Honolulu as a place to raise children	1	2	3	4	5
Honolulu as a place to work.....	1	2	3	4	5
Honolulu as a place to visit.....	1	2	3	4	5
Honolulu as a place to retire.....	1	2	3	4	5
The overall quality of life in Honolulu	1	2	3	4	5
Sense of community	1	2	3	4	5

2. Please rate each of the following characteristics as they relate to Honolulu as a whole.

	<u>Excellent</u>	<u>Good</u>	<u>Fair</u>	<u>Poor</u>	<u>Don't know</u>
Overall economic health of Honolulu.....	1	2	3	4	5
Overall quality of the transportation system (auto, bicycle, foot, bus) in Honolulu.....	1	2	3	4	5
Overall design or layout of Honolulu's residential and commercial areas (e.g., homes, buildings, streets, parks, etc.)	1	2	3	4	5
Overall quality of the utility infrastructure in Honolulu (water, sewer, storm water, electric/gas, broadband)	1	2	3	4	5
Overall feeling of safety in Honolulu	1	2	3	4	5
Overall quality of natural environment in Honolulu.....	1	2	3	4	5
Overall quality of parks and recreation opportunities.....	1	2	3	4	5
Overall health and wellness opportunities in Honolulu	1	2	3	4	5
Overall opportunities for education, culture, and the arts	1	2	3	4	5
Residents' connection and engagement with their community	1	2	3	4	5

3. Please indicate how likely or unlikely you are to do each of the following.

	<u>Very likely</u>	<u>Somewhat likely</u>	<u>Somewhat unlikely</u>	<u>Very unlikely</u>	<u>Don't know</u>
Recommend living in Honolulu to someone who asks.....	1	2	3	4	5
Remain in Honolulu for the next five years.....	1	2	3	4	5

4. Please rate how safe or unsafe you feel:

	<u>Very safe</u>	<u>Somewhat safe</u>	<u>Neither safe nor unsafe</u>	<u>Somewhat unsafe</u>	<u>Very unsafe</u>	<u>Don't know</u>
In your neighborhood during the day	1	2	3	4	5	6
In Honolulu's downtown/commercial area during the day.....	1	2	3	4	5	6
From property crime.....	1	2	3	4	5	6
From violent crime.....	1	2	3	4	5	6
From fire, flood, or other natural disaster	1	2	3	4	5	6

5. Please rate the job you feel the Honolulu community does at each of the following.

	<u>Excellent</u>	<u>Good</u>	<u>Fair</u>	<u>Poor</u>	<u>Don't know</u>
Making all residents feel welcome	1	2	3	4	5
Attracting people from diverse backgrounds.....	1	2	3	4	5
Valuing/respecting residents from diverse backgrounds	1	2	3	4	5
Taking care of vulnerable residents (elderly, disabled, homeless, etc.).....	1	2	3	4	5

6. Please rate each of the following in the Honolulu community.

	<u>Excellent</u>	<u>Good</u>	<u>Fair</u>	<u>Poor</u>	<u>Don't know</u>
Overall quality of business and service establishments in Honolulu.....	1	2	3	4	5
Variety of business and service establishments in Honolulu	1	2	3	4	5
Vibrancy of downtown/commercial area	1	2	3	4	5
Employment opportunities	1	2	3	4	5
Shopping opportunities	1	2	3	4	5
Cost of living in Honolulu	1	2	3	4	5
Overall image or reputation of Honolulu	1	2	3	4	5

7. Please also rate each of the following in the Honolulu community.

	<u>Excellent</u>	<u>Good</u>	<u>Fair</u>	<u>Poor</u>	<u>Don't know</u>
Traffic flow on major streets	1	2	3	4	5
Ease of public parking	1	2	3	4	5
Ease of travel by car in Honolulu	1	2	3	4	5
Ease of travel by public transportation in Honolulu	1	2	3	4	5
Ease of travel by bicycle in Honolulu	1	2	3	4	5
Ease of walking in Honolulu.....	1	2	3	4	5
Well-planned residential growth.....	1	2	3	4	5
Well-planned commercial growth.....	1	2	3	4	5
Well-designed neighborhoods.....	1	2	3	4	5
Preservation of the historical or cultural character of the community	1	2	3	4	5
Public places where people want to spend time.....	1	2	3	4	5
Variety of housing options.....	1	2	3	4	5
Availability of affordable quality housing.....	1	2	3	4	5
Overall quality of new development in Honolulu.....	1	2	3	4	5
Overall appearance of Honolulu.....	1	2	3	4	5
Cleanliness of Honolulu	1	2	3	4	5
Water resources (beaches, lakes, ponds, riverways, etc.)	1	2	3	4	5
Air quality	1	2	3	4	5
Availability of paths and walking trails.....	1	2	3	4	5
Fitness opportunities (including exercise classes and paths or trails, etc.)....	1	2	3	4	5
Recreational opportunities	1	2	3	4	5
Availability of affordable quality food	1	2	3	4	5
Availability of affordable quality health care	1	2	3	4	5
Availability of preventive health services.....	1	2	3	4	5
Availability of affordable quality mental health care.....	1	2	3	4	5
Opportunities to attend cultural/arts/music activities	1	2	3	4	5
Community support for the arts	1	2	3	4	5
Availability of affordable quality childcare/preschool	1	2	3	4	5
K-12 education.....	1	2	3	4	5
Adult educational opportunities	1	2	3	4	5
Sense of civic/community pride	1	2	3	4	5
Neighborliness of residents in Honolulu.....	1	2	3	4	5
Opportunities to participate in social events and activities.....	1	2	3	4	5
Opportunities to attend special events and festivals	1	2	3	4	5
Opportunities to volunteer.....	1	2	3	4	5
Opportunities to participate in community matters.....	1	2	3	4	5
Openness and acceptance of the community toward people of diverse backgrounds	1	2	3	4	5

8. Please indicate whether or not you have done each of the following in the last 12 months.

	<u>No</u>	<u>Yes</u>
Contacted the City and County of Honolulu (in-person, phone, email, or web) for help or information... 1	1	2
Contacted Honolulu elected officials (in-person, phone, email, or web) to express your opinion	1	2
Attended a local public meeting (of local elected officials like City Council or County Commissioners, advisory boards, town halls, HOA, neighborhood watch, etc.)	1	2
Watched (online or on television) a local public meeting	1	2
Volunteered your time to some group/activity in Honolulu.....	1	2
Campaigned or advocated for a local issue, cause, or candidate	1	2
Voted in your most recent local election.....	1	2
Used bus, rail, subway, or other public transportation instead of driving.....	1	2
Carpooled with other adults or children instead of driving alone.....	1	2
Walked or biked instead of driving.....	1	2

The City of Honolulu 2023 Community Survey

9. Please rate the quality of each of the following services in Honolulu.

	<u>Excellent</u>	<u>Good</u>	<u>Fair</u>	<u>Poor</u>	<u>Don't know</u>
Public information services	1	2	3	4	5
Economic development.....	1	2	3	4	5
Traffic enforcement.....	1	2	3	4	5
Traffic signal timing.....	1	2	3	4	5
Street repair.....	1	2	3	4	5
Street cleaning.....	1	2	3	4	5
Street lighting.....	1	2	3	4	5
Sidewalk maintenance.....	1	2	3	4	5
Bus or transit services.....	1	2	3	4	5
Land use, planning, and zoning.....	1	2	3	4	5
Code enforcement (weeds, abandoned buildings, etc.)	1	2	3	4	5
Affordable high-speed internet access.....	1	2	3	4	5
Garbage collection.....	1	2	3	4	5
Drinking water.....	1	2	3	4	5
Sewer services.....	1	2	3	4	5
Storm water management (storm drainage, dams, levees, etc.)	1	2	3	4	5
Power (electric and/or gas) utility.....	1	2	3	4	5
Utility billing.....	1	2	3	4	5
Police/Sheriff services.....	1	2	3	4	5
Crime prevention.....	1	2	3	4	5
Animal control.....	1	2	3	4	5
Ambulance or emergency medical services.....	1	2	3	4	5
Fire services.....	1	2	3	4	5
Fire prevention and education.....	1	2	3	4	5
Emergency preparedness (services that prepare the community for natural disasters or other emergency situations)	1	2	3	4	5
Preservation of natural areas (open space, farmlands, and greenbelts).....	1	2	3	4	5
Honolulu open space.....	1	2	3	4	5
Recycling.....	1	2	3	4	5
Yard waste pick-up.....	1	2	3	4	5
City parks.....	1	2	3	4	5
Recreation programs or classes.....	1	2	3	4	5
Recreation centers or facilities.....	1	2	3	4	5
Health services.....	1	2	3	4	5
Public library services.....	1	2	3	4	5
Overall customer service by Honolulu employees (police, receptionists, planners, etc.)	1	2	3	4	5

10. Please rate the following categories of Honolulu government performance.

	<u>Excellent</u>	<u>Good</u>	<u>Fair</u>	<u>Poor</u>	<u>Don't know</u>
The value of services for the taxes paid to Honolulu.....	1	2	3	4	5
The overall direction that Honolulu is taking.....	1	2	3	4	5
The job Honolulu government does at welcoming resident involvement.....	1	2	3	4	5
Overall confidence in Honolulu government.....	1	2	3	4	5
Generally acting in the best interest of the community.....	1	2	3	4	5
Being honest.....	1	2	3	4	5
Being open and transparent to the public.....	1	2	3	4	5
Informing residents about issues facing the community.....	1	2	3	4	5
Treating all residents fairly.....	1	2	3	4	5
Treating residents with respect.....	1	2	3	4	5

11. Overall, how would you rate the quality of the services provided by each of the following?

	<u>Excellent</u>	<u>Good</u>	<u>Fair</u>	<u>Poor</u>	<u>Don't know</u>
The City and County of Honolulu.....	1	2	3	4	5
The Federal Government.....	1	2	3	4	5

12. Please rate how important, if at all, you think it is for the Honolulu community to focus on each of the following in the coming two years.

	<u>Essential</u>	<u>Very important</u>	<u>Somewhat important</u>	<u>Not at all important</u>
Overall economic health of Honolulu.....	1	2	3	4
Overall quality of the transportation system (auto, bicycle, foot, bus) in Honolulu.....	1	2	3	4
Overall design or layout of Honolulu’s residential and commercial areas (e.g., homes, buildings, streets, parks, etc.).....	1	2	3	4
Overall quality of the utility infrastructure in Honolulu (water, sewer, storm water, electric/gas, broadband).....	1	2	3	4
Overall feeling of safety in Honolulu.....	1	2	3	4
Overall quality of natural environment in Honolulu.....	1	2	3	4
Overall quality of parks and recreation opportunities.....	1	2	3	4
Overall health and wellness opportunities in Honolulu.....	1	2	3	4
Overall opportunities for education, culture, and the arts.....	1	2	3	4
Residents’ connection and engagement with their community.....	1	2	3	4

13. Please rate how much you would support or oppose the City and County of Honolulu focusing on each of the following in the coming two years.

	<u>Strongly support</u>	<u>Somewhat support</u>	<u>Somewhat oppose</u>	<u>Strongly oppose</u>	<u>Don’t know</u>
Keeping sidewalks and public spaces clean and sanitary for the general public even if it requires the homeless to move so the City can clean public spaces.....	1	2	3	4	5
Providing shelter space for our homeless to have a safe place to reside off the streets.....	1	2	3	4	5
Gaining data on those in the homeless community who choose to live on streets/public spaces rather than shelters/permanent supportive housing to better allocate City resources.....	1	2	3	4	5
Purchasing additional buildings with rooms for the homeless to reside off the streets.....	1	2	3	4	5
Continue working with the State to provide support for the homeless who accept space off the streets coupled with support services.....	1	2	3	4	5

14. Please rate how important, if at all, you think it is for the City and County of Honolulu to focus on the following in the coming two years:

	<u>Essential</u>	<u>Very important</u>	<u>Somewhat important</u>	<u>Not at all important</u>
Locating a City landfill outside the aquifer on O’ahu.....	1	2	3	4
Extending rail to the University of Hawai’i, Manoa.....	1	2	3	4
Extending rail to Kapolei Center.....	1	2	3	4
Locating and designating land for a public-community based racetrack for recreational car racing on O’ahu.....	1	2	3	4

15. How prepared do you think the City & County of Honolulu is to respond to the following natural disasters?

	<u>Very prepared</u>	<u>Adequately prepared</u>	<u>Somewhat prepared</u>	<u>Not at all prepared</u>	<u>Don’t know</u>
Hurricanes.....	1	2	3	4	5
Tsunamis.....	1	2	3	4	5
Earthquakes.....	1	2	3	4	5
Wildfires.....	1	2	3	4	5

The City of Honolulu 2023 Community Survey

Our last questions are about you and your household.
Again, all of your responses to this survey are confidential and no identifying information will be shared.

D1. In general, how many times do you:

	Several <u>times a day</u>	Once <u>a day</u>	A few times <u>a week</u>	Every <u>few weeks</u>	Less often <u>or never</u>	Don't <u>know</u>
Access the internet from your home using a computer, laptop, or tablet computer	1	2	3	4	5	6
Access the internet from your cell phone	1	2	3	4	5	6
Visit social media sites such as Facebook, Twitter, Nextdoor, etc.	1	2	3	4	5	6
Use or check email.....	1	2	3	4	5	6
Share your opinions online	1	2	3	4	5	6
Shop online.....	1	2	3	4	5	6

D2. Please rate your overall health.
 Excellent Very good Good Fair Poor

D3. What impact, if any, do you think the economy will have on your family income in the next 6 months? Do you think the impact will be:
 Very positive Somewhat positive Neutral Somewhat negative Very negative

D4. How many years have you lived in Honolulu?
 Less than 2 years
 2-5 years
 6-10 years
 11-20 years
 More than 20 years

D5. Which best describes the building you live in?
 Single-family detached home
 Townhouse or duplex (may share walls but no units above or below you)
 Condominium or apartment (have units above or below you)
 Mobile home
 Other

D6. Do you rent or own your home?
 Rent
 Own

D7. About how much is your monthly housing cost for the place you live (including rent, mortgage payment, property tax, property insurance, and homeowners' association (HOA) fees)?
 Less than \$300 \$2,500 to \$3,999
 \$300 to \$599 \$4,000 to \$6,999
 \$600 to \$999 \$7,000 to \$9,999
 \$1,000 to \$1,499 \$10,000 or more
 \$1,500 to \$2,499

D8. Do any children 17 or under live in your household?
 No Yes

D9. Are you or any other members of your household aged 65 or older?
 No Yes

D10. How much do you anticipate your household's total income before taxes will be for the current year? (Please include in your total income money from all sources for all persons living in your household.)
 Less than \$25,000 \$100,000 to \$149,999
 \$25,000 to \$49,999 \$150,000 to \$199,999
 \$50,000 to \$74,999 \$200,000 to \$299,999
 \$75,000 to \$99,999 \$300,000 or more

D11. Are you of Hispanic, Latino/a/x, or Spanish origin?
 No Yes

D12. What is your race? (Mark one or more races to indicate what race you consider yourself to be.)
 American Indian or Alaskan Native
 Asian
 Black or African American
 Native Hawaiian or Other Pacific Islander
 White
 A race not listed

D13. In which category is your age?
 18-24 years 55-64 years
 25-34 years 65-74 years
 35-44 years 75 years or older
 45-54 years

D14. What is your gender?
 Woman
 Man
 Identify in another way → go to D14a

D14a. If you identify in another way, how would you describe your gender?
 Agender/I don't identify with any gender
 Genderqueer/gender fluid
 Non-binary
 Transgender man
 Transgender woman
 Two-spirit
 Identify in another way

Thank you! Please return the completed survey in the postage-paid envelope to:
National Research Center, Inc., PO Box 549, Belle Mead, NJ 08502

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