

SAFETY & SECURITY

- DO NOT GO BEYOND OR LEAN ON AUTOMATIC PASSENGER SCREEN GATES
- DO NOT OBSTRUCT OR LEAN ON TRAIN DOORS
- STAND BEHIND THE YELLOW STRIP ON THE PLATFORM

Skyline is monitored 24/7 by security cameras and roving Customer Safety Officers. Customers are to respect others and their surroundings at all times.

Automated External Defibrillators are located at station entrances and some station platforms.

See something, say something. Use the Emergency Telephones at stations and on trains.

Customers can expect to see Customer Safety Officers at stations, on board trains, and at parking facilities.

PROHIBITED

- Consumption of Food & Beverages
- Oversized Objects
- Excessive Noise
- Littering
- Smoking / Vaping
- Intoxication
- Harassment and Intimidation
- Interference or Trespassing
- Gas or similar Fuel-Powered Devices
- Weapons

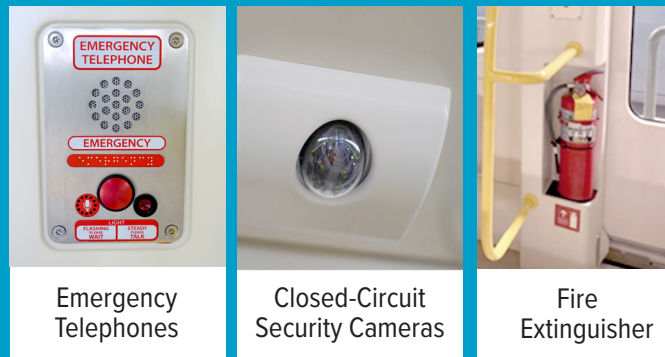
POLICIES

- **Pets and Service Animals**
A person may be accompanied by a Service Animal (or Service Animal in training) as long as the animal is housebroken and under physical and/or voice control by its handler. Pets, including Service Animals, may be carried on its handler's person but may not occupy a separate seat. An animal may be excluded if it poses a threat to health and safety, such as aggressive barking or snapping at other riders.
- **Elderly and Disabled Priority Seating**
No person shall fail to vacate seats designated for use by individuals with disabilities and those qualified for senior fares.
- **The Transport of Bicycles (Including e-Bicycles) on a Train is Permitted**
However, riding of bicycles, e-Bicycles, skateboards, rollerblades, etc. is prohibited anywhere on the train or within the stations.

TRAIN FEATURES



Bicycle Racks in Middle Cars



Emergency Telephones

Closed-Circuit Security Cameras

Fire Extinguisher

CONTACT

CUSTOMER SERVICE
808-848-5555

Option 1 - Honolulu Estimated Arrival System

Option 2 - Transit Information

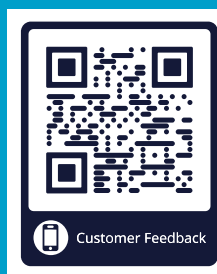
Option 3 - HOLO Customer Service

Option 4 - Skyline - Same Day Lost & Found

Option 5 - TheBus Customer Service
Fare Information - Lost & Found

 hea.thebus.org

 Skyline@honolulu.gov



Customer Feedback



The HOLO Card is your ticket to ride TheBus, TheHandi-Van and Skyline.

HOLO card is required for all riders over the age of 5 years old. Children 5 years and under are FREE when accompanied by a fare-paying rider.

RIDE IN 4 EASY STEPS

- 1 **PURCHASE AND LOAD YOUR HOLO CARD AT HOLOCARD.NET, A HOLO RETAILER, OR AT A HOLO VENDING MACHINE AT THE TRAIN STATION.**

Only adult passes can be purchased at station.



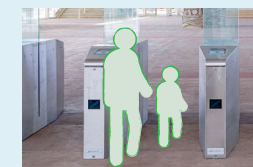
- 2 **TAP YOUR HOLO CARD ON YOUR RIGHT.** Use the card reader at the fare gate. Be sure to tap below the digital screen.



- 3 **DO NOT BLOCK THE FARE GATE LANE.** Enter only after hearing the chime and exit quickly. Blocking the lane will trigger a warning sound.





- 4 **LET CHILDREN (5 YEARS AND YOUNGER) ENTER THE WIDE GATE FIRST.** Wide gates are marked by symbols on the glass. The accompanying adult follows directly behind the child to ensure they both exit safely. Older children must tap their own HOLO card and may enter any gate individually.

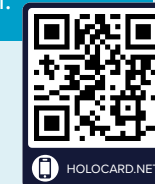


FREE TRANSFERS WITHIN 2.5 HOURS

Just tap the card reader as you transfer, you won't be charged if you tap within 2.5 hours following a paid tap. Excludes to/from TheHandi-Van.

 For Holo Card details and help:
808-768-HOLO (4656)

 HOLOCARD.NET



HOLOCARD.NET

SKYLINE RIDER GUIDE



HONOLULU.GOV/TRANSPORTATION



SCHEDULES

TRAINS ARRIVE EVERY 10 MINUTES

WEEKDAYS: 5AM - 7PM

WEEKENDS/HOLIDAYS: 8AM - 7PM

	FIRST DEPARTURE	LAST DEPARTURE
	E. Kapolei to Aloha Stadium	
WEEKDAY	5:00 a.m.	6:40 p.m.
WEEKEND	8:00 a.m.	6:40 p.m.
	Aloha Stadium to E. Kapolei	
WEEKDAY	5:05 a.m.	6:35 p.m.
WEEKEND	8:05 a.m.	6:35 p.m.

BUS TRANSFERS

- Community circulator routes service all stations except Honouliuli Ho’opili Station and Hālaulani LCC Station.
- Westbound bus route extends from Kualaka’i East Kapolei Station
- Eastbound bus route extends from Hālawā Aloha Stadium Station
- Island-wide connections available at Pouhala Waipahu Transit Center Station

See thebus.org for details.

ADA ACCESS

- Elevators to all platforms
- Level boarding for trains
- Designated seating for wheelchairs, seniors and disabled passengers
- Braille signage
- Handi-Van connections
- Audio and visual directional and informational signage



Wheelchair Position

68 seats for seniors and disabled passengers including 8 locations with flip-up seats to accommodate wheelchairs.

1	Kualaka’i EAST KAPOLEI	4	Hō’ae’ae WEST LOCH	7	Waiawa PEARL HIGHLANDS
Kualaka’i Parkway (North-South Road) and Keahumoa Parkway (next to the Kroc Center) 		Farrington Highway and Leole Street 		Kamehameha Highway and Kula Street 	
2	Keone’ae UH-WEST O’AHU	5	Pouhala WAIPAHU TRANSIT CENTER	8	Kalauao PEARLRIDGE
Kualaka’i Parkway (North-South Road) and UH West Oahu Entrance (aka Campus Drive) 		Farrington Highway and Mokuola Street 		Kamehameha Highway and Kaonohi Street 	
3	Honouliuli HO’OPIILI	6	Hālaulani LEEWARD COMMUNITY COLLEGE	9	Hālawā ALOHA STADIUM
End of Kamālie Mua Street, off of Ho’omohala Avenue 		Leeward Community College Campus 		Kamehameha Highway and Salt Lake Boulevard 	

BUS CONNECTION |
 ELEVATOR |
 ESCALATOR |
 STAIRS |
 CP CENTER PLATFORM |
 SP SIDE PLATFORM |
 PS PARKING STALLS