SAFETY & SECURITY

- DO NOT GO BEYOND OR LEAN ON AUTOMATIC PASSENGER SCREEN GATES
- DO NOT OBSTRUCT OR LEAN ON TRAIN DOORS
- STAND BEHIND THE YELLOW STRIP ON THE PLATFORM

Skyline is monitored 24/7 by security cameras and roving Customer Safety Officers. Customers are to respect others and their surroundings at all times.

Automated External Defibrillators are located at station entrances and some station platforms. See something, say something. Use the Emergency Telephones at stations and on trains.

Customers can expect to see Customer Safety Officers at stations, on board trains, and at parking facilities.

PROHIBITED

- Consumption of Food & Beverages
- Oversized Objects
- Excessive Noise
- Littering
- Smoking / Vaping

- Intoxication
- Harassment and Intimidation
- Interference or Trespassing
- Gas or similar Fuel-Powered Devices
- Weapons

POLICIES

- Pets and Service Animals
  A person may be accompanied by a Service Animal (or Service Animal in training) as long as the animal is housebroken and under physical and/or voice control by its handler. Pets, including Service Animals, may be carried on its handler’s person but may not occupy a separate seat. An animal may be excluded if it poses a threat to health and safety, such as aggressive barking or snapping at other riders.

- Elderly and Disabled Priority Seating
  No person shall fail to vacate seats designated for use by individuals with disabilities and those qualified for senior fares.

- The Transport of Bicycles (Including e-Bicycles) on a Train is Permitted
  However, riding of bicycles, e-Bicycles, skateboards, rollerblades, etc. is prohibited anywhere on the train or within the stations.

CONTACT

CUSTOMER SERVICE
808-848-5555

Option 1 - Honolulu Estimated Arrival System
Option 2 - Transit Information
Option 3 - HOLO Customer Service
Option 4 - Skyline - Same Day Lost & Found
Option 5 - TheBus Customer Service
Fare Information - Lost & Found

FREE TRANSFERS WITHIN 2.5 HOURS

Just tap the card reader as you transfer, you won’t be charged if you tap within 2.5 hours following a paid tap. Excludes to/from TheHandi-Van.

For Holo Card details and help: 808-768-HOLO (4656)

The HOLO Card is your ticket to ride TheBus, TheHandi-Van and Skyline.

HOLO card is required for all riders over the age of 5 years old. Children 5 years and under are FREE when accompanied by a fare-paying rider.
SCHEDULES
TRAINS ARRIVE EVERY 10 MINUTES
WEEKDAYS: 5AM - 7PM
WEEKENDS/HOLIDAYS: 8AM - 7PM

FIRST DEPARTURE | LAST DEPARTURE
---|---
E. Kapolei to Aloha Stadium | E. Kapolei to Aloha Stadium
WEEKDAY | WEEKDAY
5:00 a.m. | 6:40 p.m.
8:00 a.m. | 6:40 p.m.
WEEKEND | WEEKEND
8:05 a.m. | 6:35 p.m.
8:05 a.m. | 6:35 p.m.

BUS TRANSFERS
• Community circulator routes service all stations except Honouliuli Ho'opili Station and Hālaulani LCC Station.
• Westbound bus route extends from Kualaka'i East Kapolei Station
• Eastbound bus route extends from Hālawa Aloha Stadium Station
• Island-wide connections available at Pouhala Waipahu Transit Center Station
See thebus.org for details.

ADA ACCESS
• Elevators to all platforms
• Level boarding for trains
• Designated seating for wheelchairs, seniors and disabled passengers
• Braille signage
• Handi-Van connections
• Audio and visual directional and informational signage

68 seats for seniors and disabled passengers including 8 locations with flip-up seats to accommodate wheelchairs.