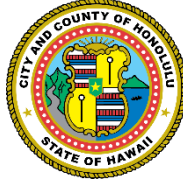


DEPARTMENT OF CUSTOMER SERVICES  
**CITY AND COUNTY OF HONOLULU**  
925 DILLINGHAM BOULEVARD, SUITE 257 • HONOLULU, HAWAII 96817  
TELEPHONE: (808) 768-3391 FAX: (808) 768-1591  
<http://www.honolulu.gov>

RICK BLANGIARDI  
MAYOR



KIMBERLY M. HASHIRO  
DIRECTOR

DEREK T. MAYESHIRO  
DEPUTY DIRECTOR

October 25, 2022

**MEMORANDUM**

TO: All Taxi Companies and Independent Taxi Operators

FROM: Kimberly M. Hashiro, Director  
Department of Customer Services

SUBJECT: General Excise Tax and Third Party Fees

Please note that effective Monday, November 21, 2022, the Department of Customer Services, Motor Vehicle Control Branch ("MVC") will allow taxicabs to assess State of Hawaii general excise tax to their customers provided that the taxicab meter is calibrated and inspected to incorporate the general excise tax for the amount of the total fare and charges identified in Section 9-1-13(a) and (b) of the Rules and Regulations of the Department of Customer Services.

Also effective November 21, 2022, the MVC will allow taxicabs to pass on to their customers nonrefundable third party fees or portions thereof charged to taxicabs and required by the route to the customer's destination, including airport pick up fees.

If there are any questions or concerns, please feel free to contact our office at 808-768-3391.